



WMPC Performance Report

WMPC Quarterly Performance Report



Addressing Safety, Permanency, and Well-being for Children in Foster Care in Kent County

West Michigan Partnership for Children (WMPC) is a nonprofit organization in Kent County that is facilitating a performance-based funding model through a contract with the Michigan Department of Health and Human Services (MDHHS). The performance-based funding model is intended to improve outcomes for children and families, effectively allocate resources to promote local service innovation, create service efficiencies and incentivize service-providing agencies to be accountable for achieving performance standards. This report outlines performance measures that indicate how the WMPC network is achieving the intended outcomes.

Safety, Permanency, and Well-being are the three goals of the Federal Child and Family Services Review (CFSR) and are best interest principles for the West Michigan Partnership for Children foster care network. To oversee progress toward these principles, WMPC monitors over 30 measures governed by three primary entities – Modified Implementation, Sustainability, and Exit Plan (MISEP); Key Performance Indicators (KPIs); Federal Child and Family Service Review (CFSR) Performance Outcome Measures – as well as WMPC Network Contract Measures. All the measures are outlined in this report.

MISEP Key Performance Indicators

Children's Rights, the State of Michigan, and the MDHHS have worked together since 2006 to reform Michigan's child welfare system. The initial Implementation, Sustainability, and Exit Plan (ISEP) was originally submitted in 2008 and in 2019 the MISEP was submitted to continue in its place. The KPIs outlined in the MISEP establish benchmarks and standards for measures that address children's safety, permanency, and well-being while in care. Adjusted measures designed with MDHHS went into effect in FY 2020. Several benchmarks were revised to include incremental yearly increases, which was more realistic given Kent County and statewide historical performance. Along with these additions and adjustments, WMPC continues to be held accountable for all the state Key Performance Indicators.

Federal Performance Outcome Measures

These measures correspond with the Children's Bureau data measures outlined in the Child and Family Service Reviews (CFSRs), or reviews of state child welfare systems, to see progress toward federal standards and engage systems in improving families' experiences. WMPC receives County and consortium data measures aligned with CFSRs. Like MISEP, KPI adjustments implemented in FY 2020, permanency benchmarks were revised to include incremental yearly increases. WMPC continues to be held accountable for all Federal Child and Family Services Review data measures.

WMPC Network Contract Measures

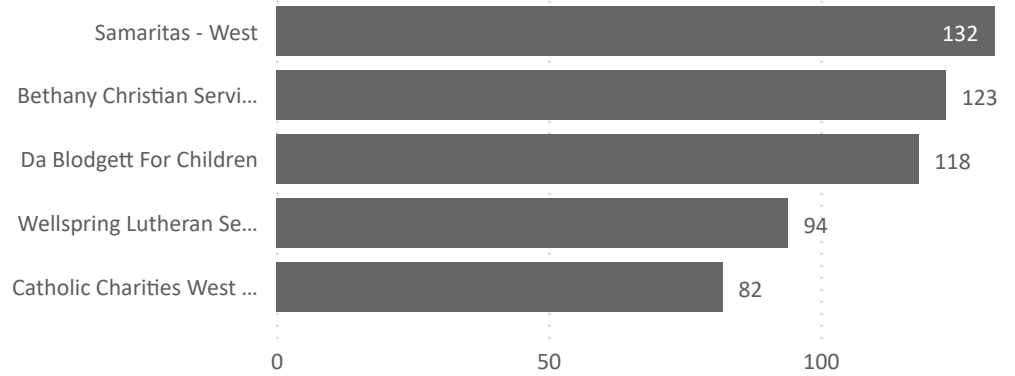
The WMPC network has implemented additional performance measures in FY2019, FY2020, and FY2021. These measures are centered around the impact foster care has on children and families and are related to residential and shelter utilization, increasing community, in-county, and relative placements, and licensing more relative and non-relative foster homes.

WMPC Quarterly Performance Report



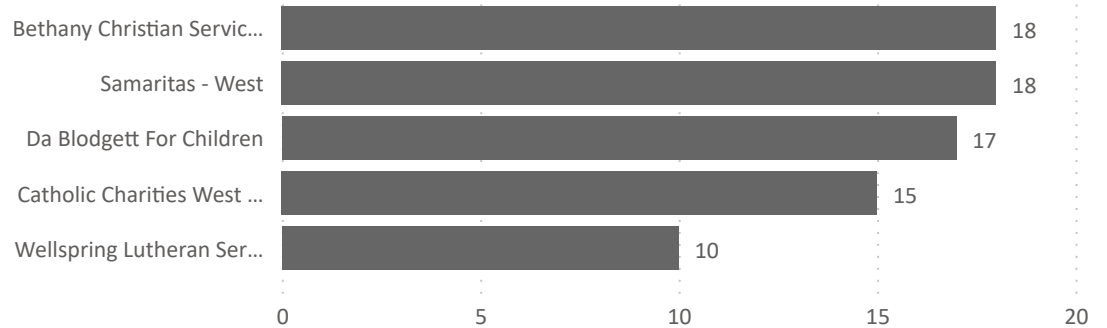
Total Children in Care

549



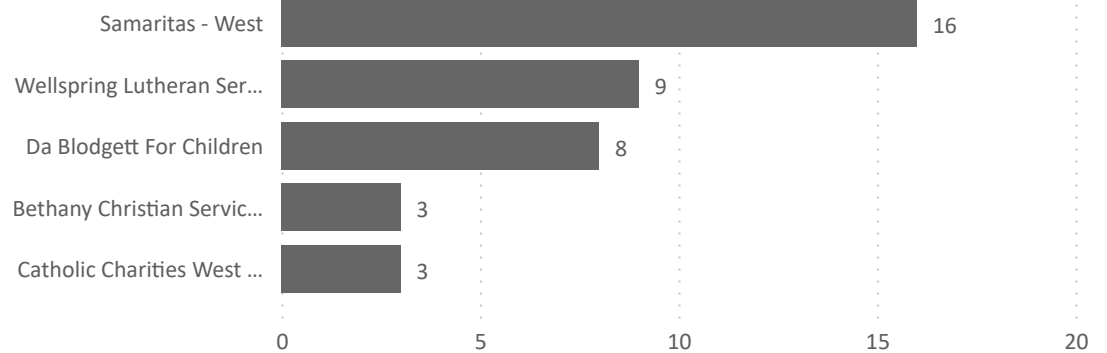
Children Exited

78

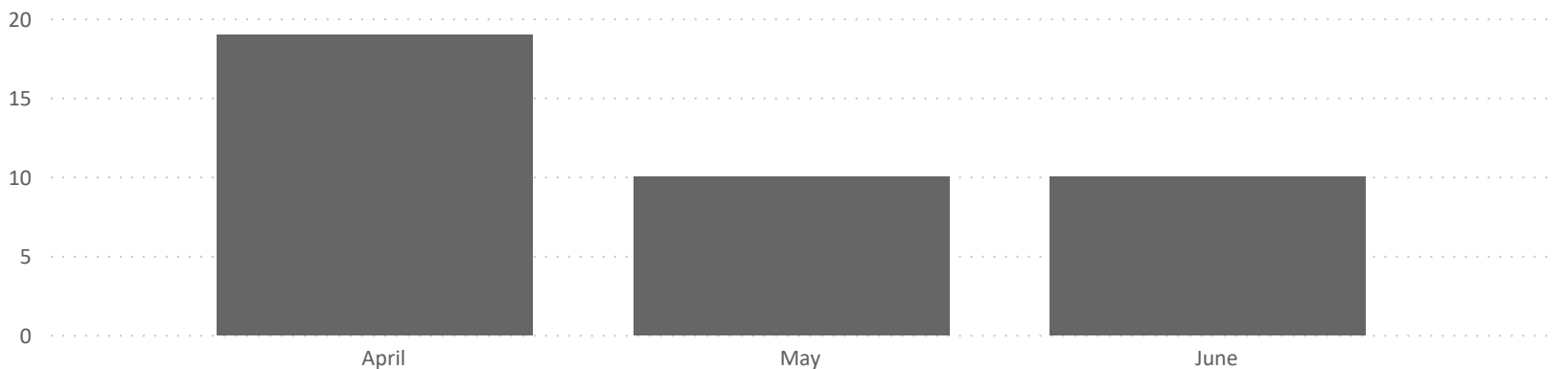


Children Entering Care

39



Children Entering Care by Month



FY2022 Q3

WMPC Quarterly Performance Report

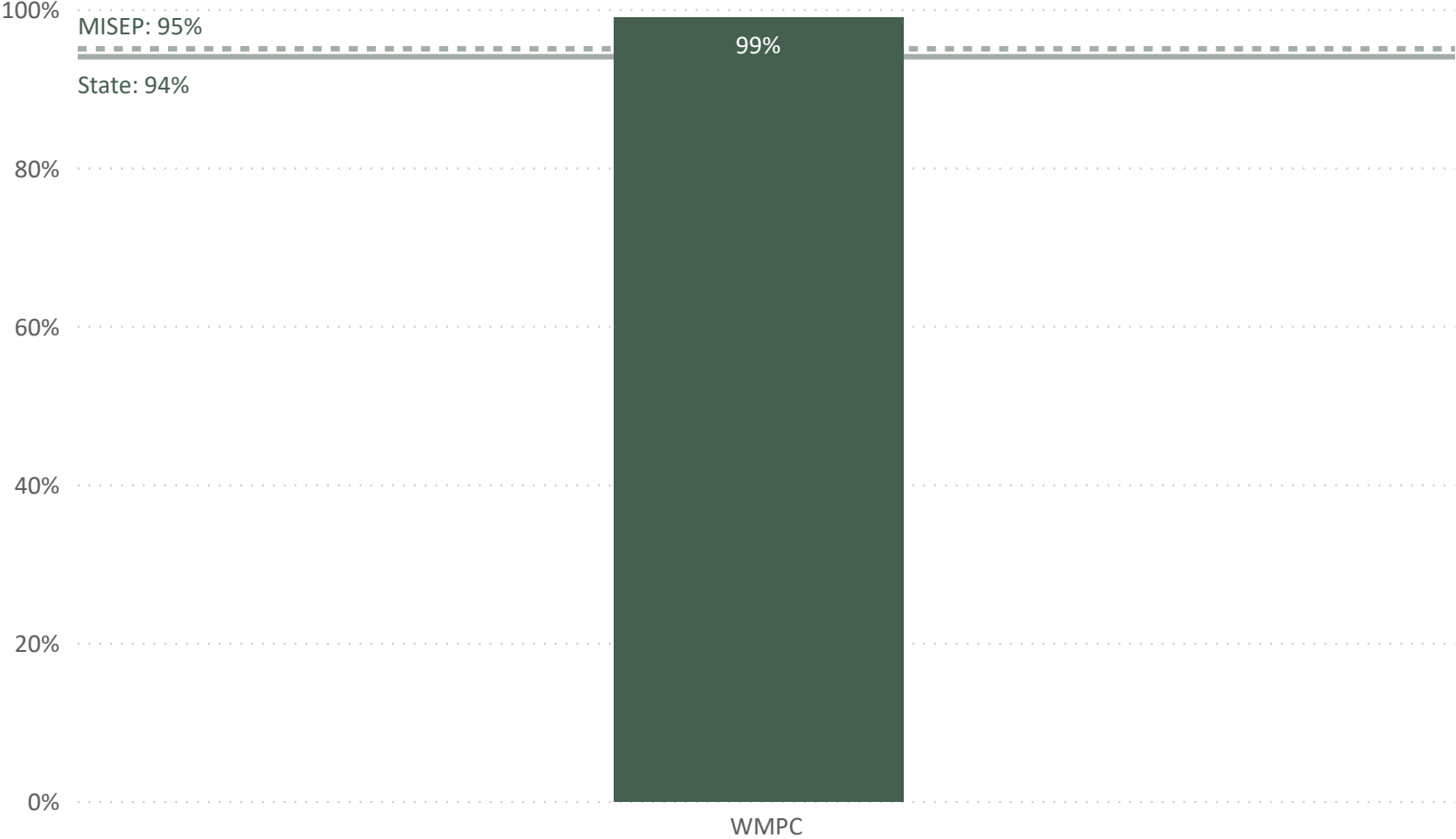


Worker-Supervisor Contacts

MISEP | Measure Definition: At least 95% of caseworkers shall meet with their assigned supervisor in accordance with the guidelines in FOM 722-06H, which states the caseworker must meet with their supervisor at least monthly for case consultation on every assigned case. Monthly case consultation may be conducted in person or by video conference.

Quarter 3 Performance

WMPC network performance was 99% (1,375/1,395) for this measure, which exceeds the benchmark of 95% and the State average of 94%.



WMPC Quarterly Performance Report

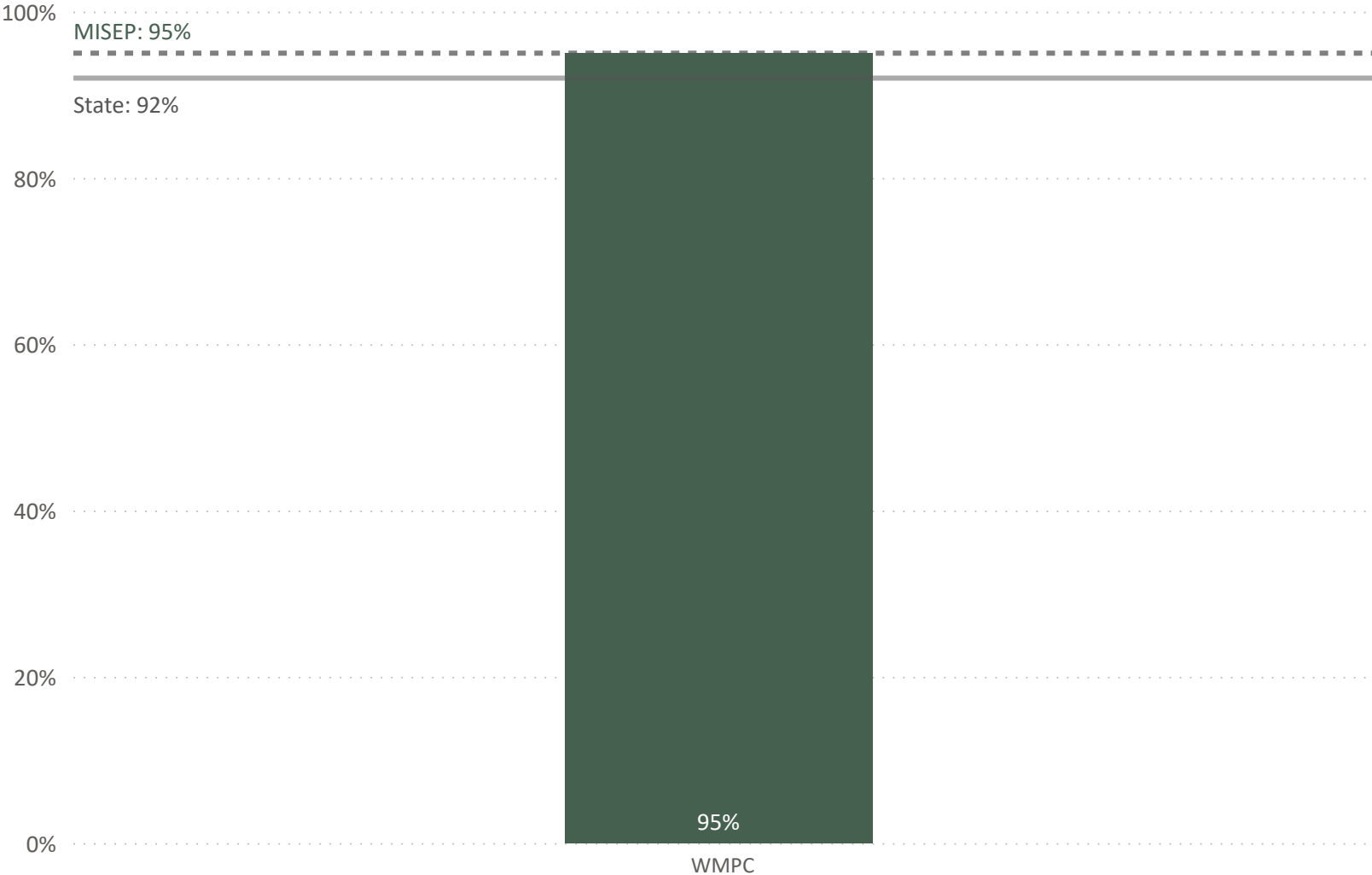


Worker-Child Contacts

MISEP | Measure Definition: At least 95% of children supervised by the Service Provider will be visited by their assigned caseworker in accordance with the guidelines in FOM 722-06H. The caseworker must have at least two face-to-face contacts per month with each child in the first two months following an initial placement or a placement change. The caseworker must have at least one face-to-face contact in the child's placement setting each subsequent calendar month.

Quarter 3 Performance

95% (1,538/1,612) of all children supervised by the WMPC network were visited in accordance with MISEP requirements. This exceeds the State average of 92% and meets the benchmark of 95%.



WMPC Quarterly Performance Report



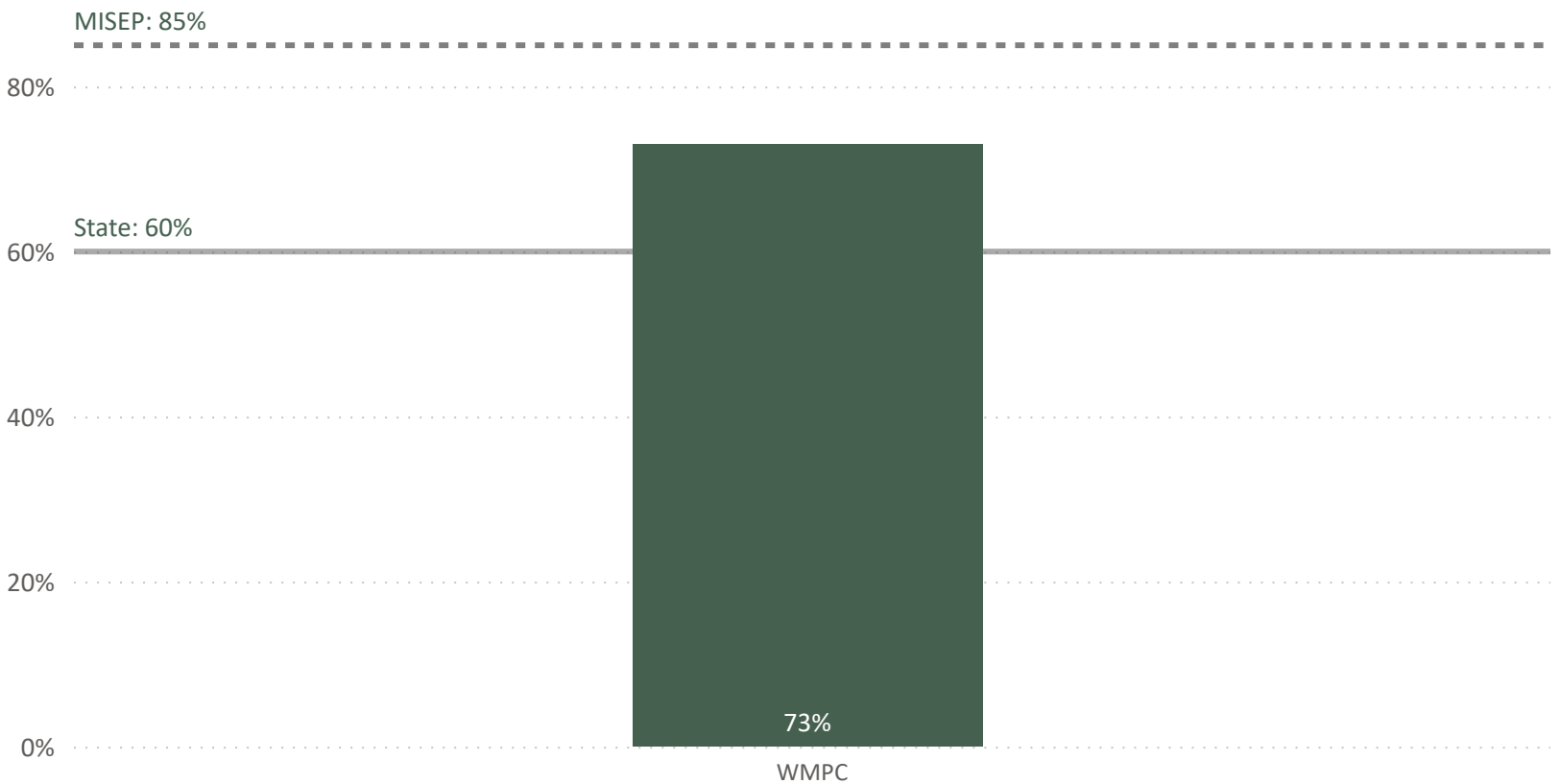
Worker-Parent Contacts

MISEP | Measure Definition: At least 85% of parents whose children have a permanency goal of reunification shall have face to face contact by the assigned caseworker in accordance with the guidelines in FOM 722-06H, which states the caseworker must have at least two face-to-face contacts with the legal parent or guardian, with at least one contact occurring at the parent or guardian's home or living environment, during the first month following initial out-of-home placement. In subsequent months the caseworker must have face-to-face contact with the legal parent or guardian at least once per calendar month. At least one contact each quarter must occur in the parent's residence.

WMPC Contract Amendment | Measure Definition: At least 82% of parents whose children have a permanency goal of reunification and are supervised by the Service Provider, shall have face-to-face contact by the assigned caseworker in accordance with the guidelines in FOM 722-06H by the end of FY2022 with annual goals of 71% in FY2020, 76% in FY2021, and 82% in FY2022.

Quarter 3 Performance

73% (870/1,186) of parents for the network were visited in accordance with requirements, which does not meet the MISEP standard of 85% or the contract standard of 82%. It does significantly exceed the State average.



WMPC Quarterly Performance Report



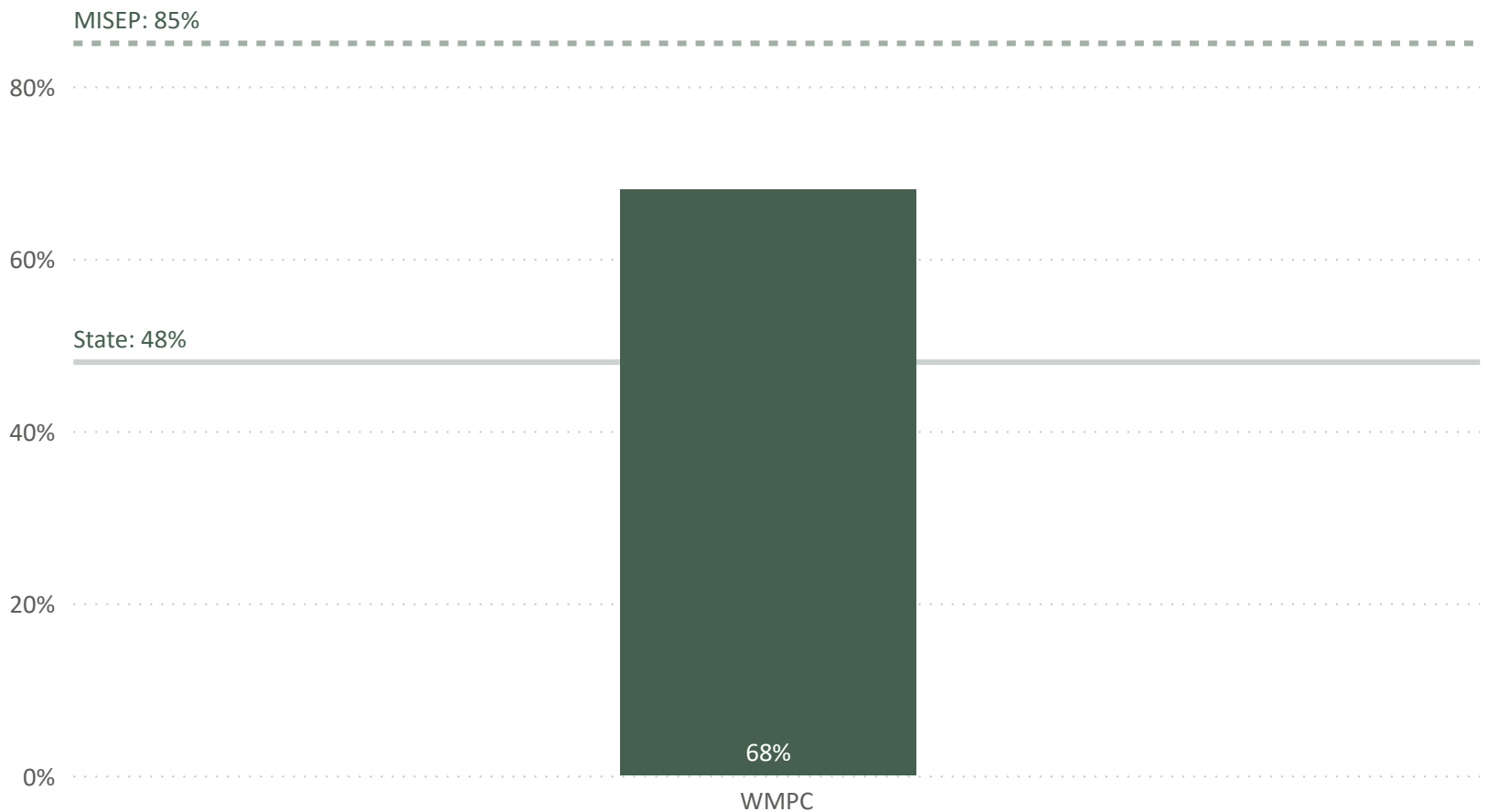
Parent-child Contacts

MISEP | Measure Definition: No fewer than 85% of children with a goal of reunification shall have visitation with their parent(s) in accordance with Children's Foster Care Manual (FOM) 722-06I Policy. Parenting time is determined by the age of the youngest child of the sibling group in care at the time of removal. If the youngest child entered care between 0-5 years old, parenting time must occur twice per week. If the youngest sibling entered care at 6 years or older, parenting time must occur weekly.

WMPC Contract Amendment | Measure Definition: At least 65% of children with a goal of reunification shall have visitation with their parent(s) in accordance with the guidelines in FOM 722-06I Policy by the end of FY2022 with annual goals of 55% in FY2020, 59% in FY2021, and 65% in FY2022.

Quarter 3 Performance

68% (2,621/3,879) of children with a goal of reunification had parent visits in accordance with MISEP and contract amendment requirements. This does exceed the State average of 48% for the third quarter, but does not meet the MISEP benchmark or contract requirement.



WMPC Quarterly Performance Report

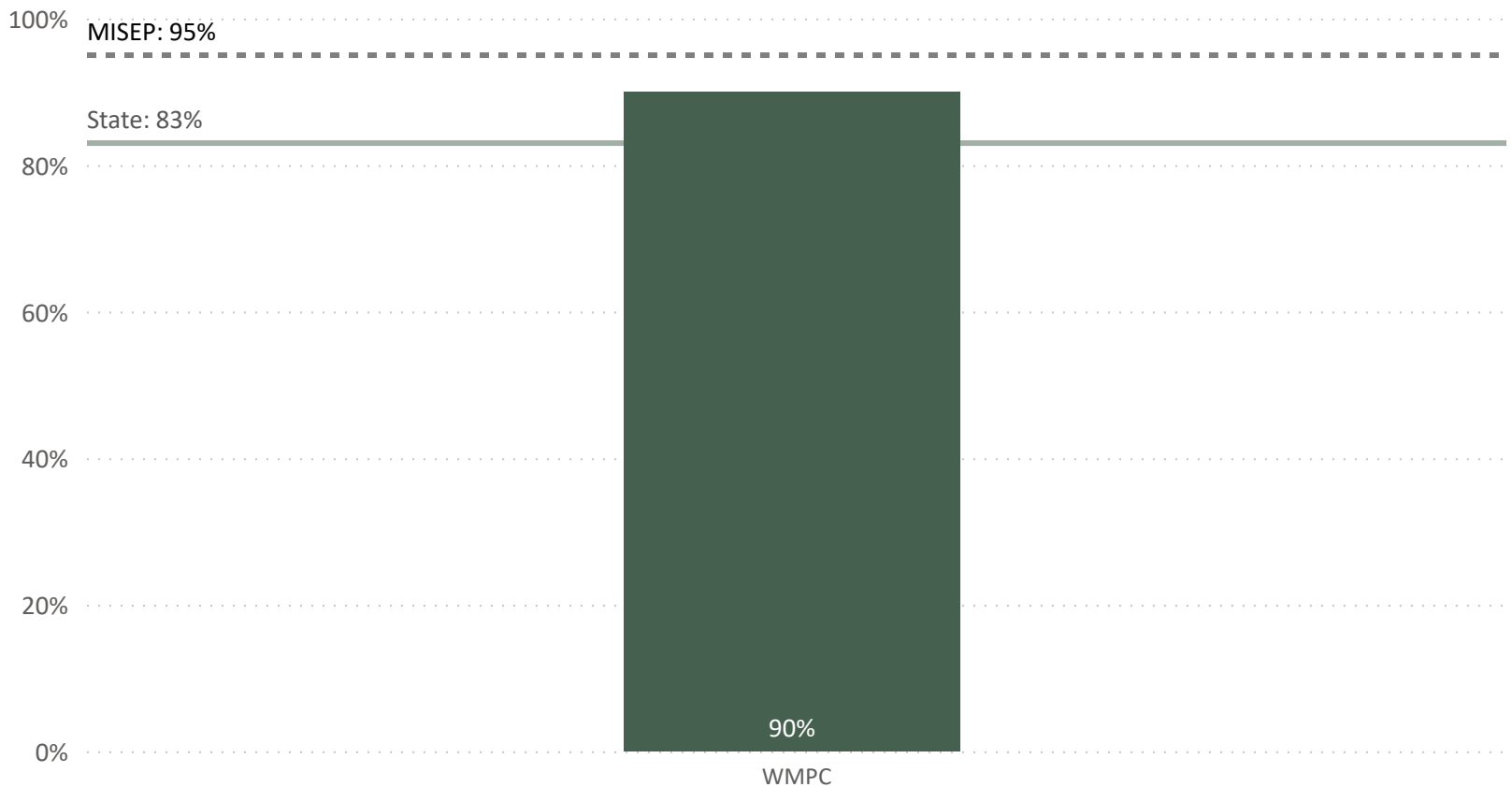


Returned Home Children Contacts

MISEP | Measure Definition: The caseworker must have weekly face-to-face contact in the home with at least 95% of the families (parent/legal guardian and the child) for the first month following reunification or parental placement, with at least one contact each month being a private meeting between the child and the caseworker.

Quarter 3 Performance

90% (72/80) of families in the WMPC network had caseworker face-to-face contact in accordance with MISEP requirements. This does not meet the benchmark of 95%, although surpasses the State average of 83%.



WMPC Quarterly Performance Report

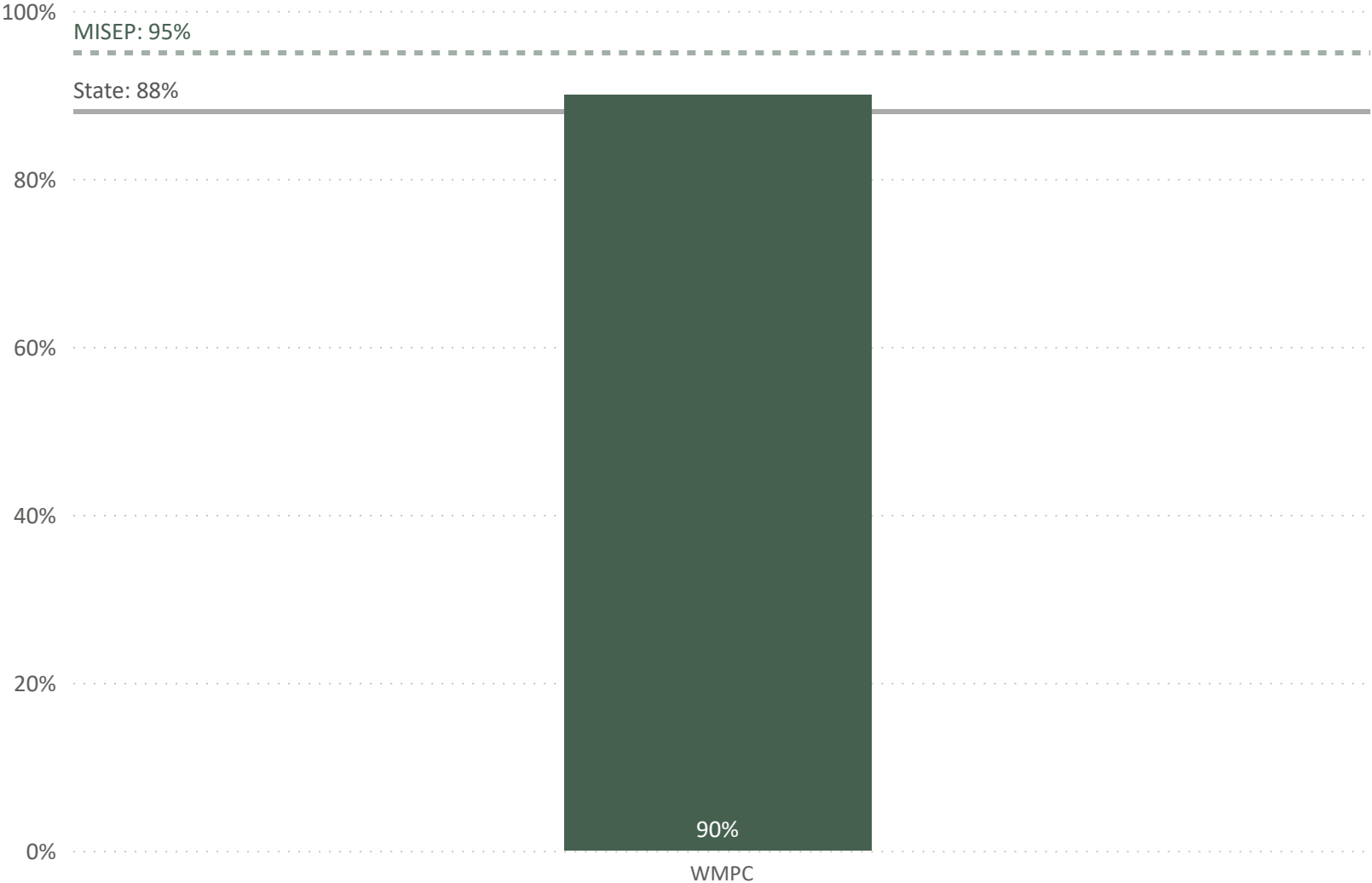


Initial Service Plans

MISEP | Measure Definition: At least 95% of children shall have an initial service plan completed within 30 days of entry into foster care.

Quarter 3 Performance

90% (46/51) of children in the WMPC network had an initial service plan completed within 30 days of entry into foster care, which does not meet the benchmark of 95%, although exceeds the State average of 88%.



WMPC Quarterly Performance Report

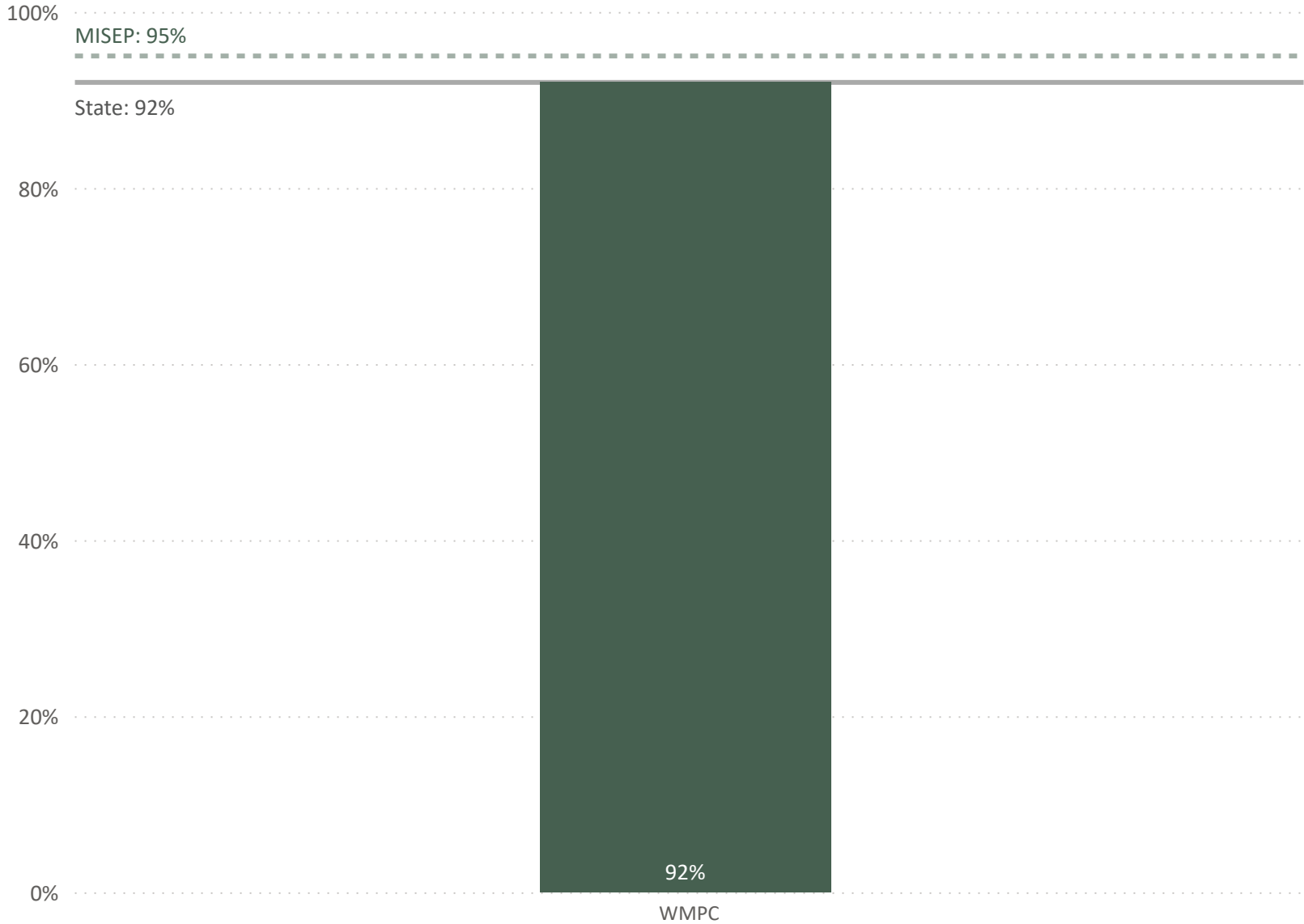


Updated Service Plans

MISEP | Measure Definition: At least 95% of children shall have a service plan updated quarterly.

Quarter 3 Performance

93% (311/334) of children in the WMPC network had a service plan updated quarterly, which does not meet the 95% standard, although does exceed the State average of 92% for the third quarter.



WMPC Quarterly Performance Report

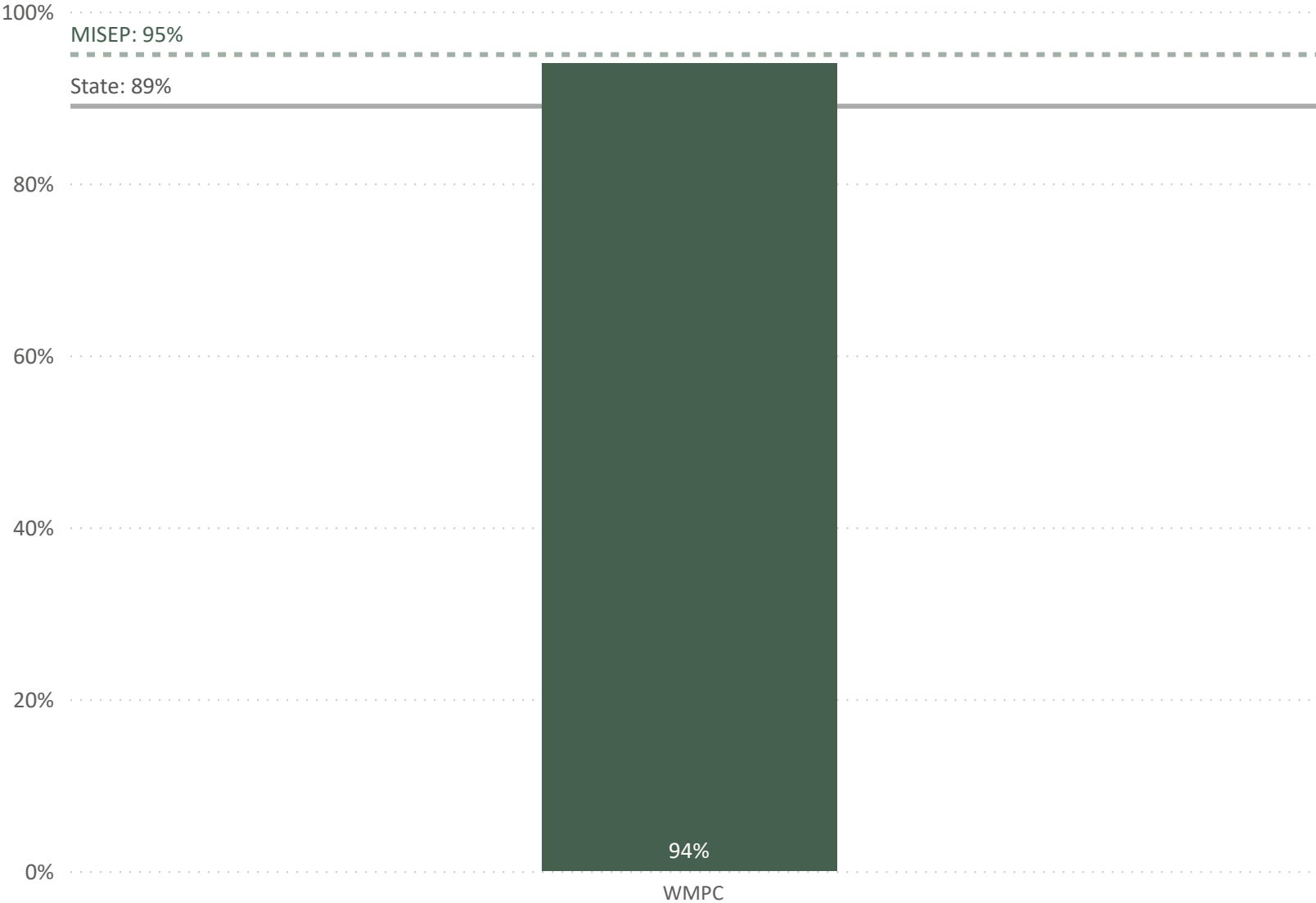


Service Plan Approvals

MISEP | Measure Definition: At least 95% of children shall have a case service plan approved within 14 days of case worker submission to the supervisor for review.

Quarter 3 Performance

94% (546/579) of children in the WMPC network had service plans approved timely, which does not meet the standard of 95%. The WMPC network surpasses the State average of 89% this quarter.



WMPC Quarterly Performance Report

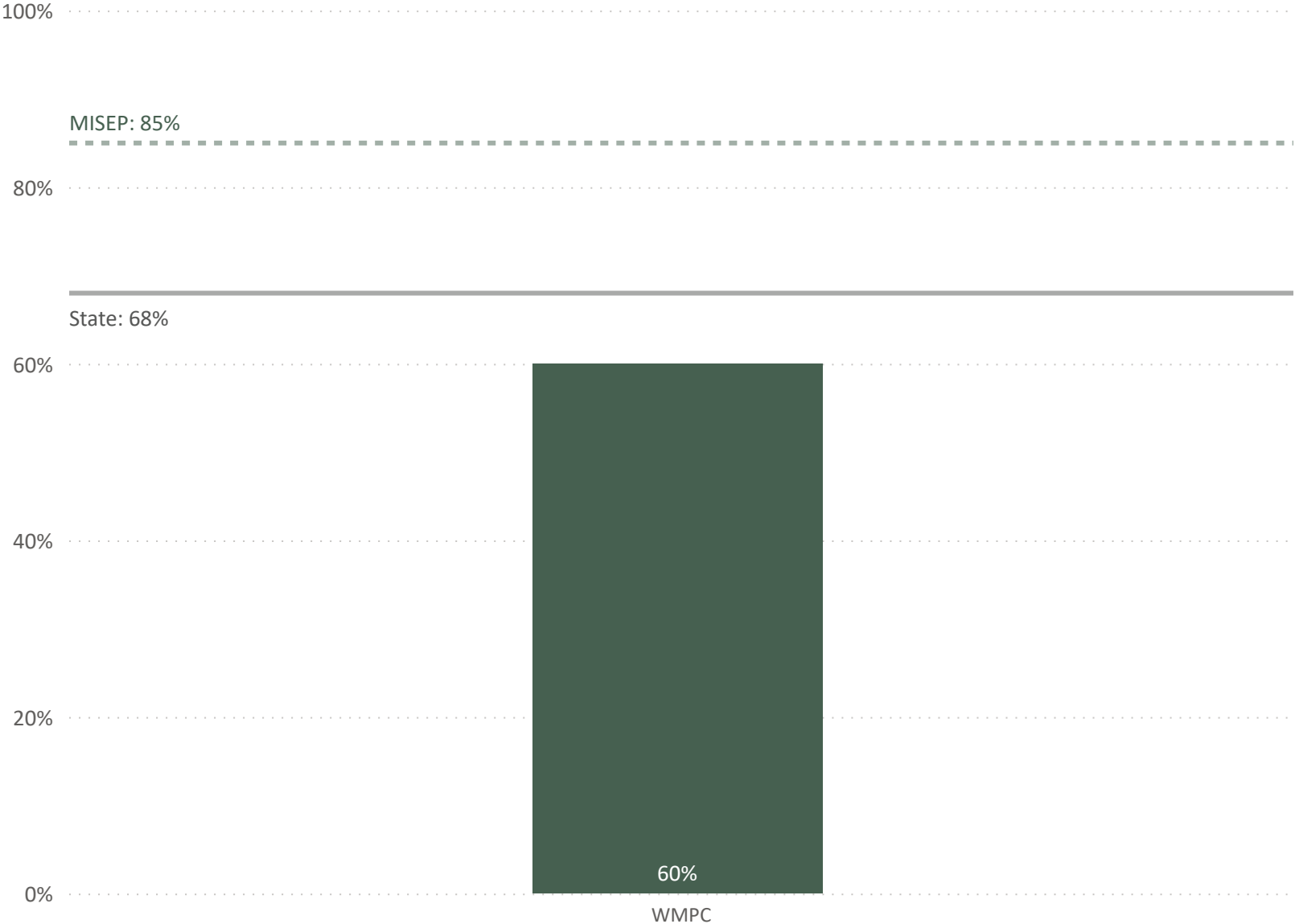


Initial Medical Exams

MISEP | Measure Definition: No fewer than 85% of children will have an initial medical exam within 30 days of removal.

Quarter 3 Performance

60% (26/43) of children had an initial medical exam within 30 days of removal, which does not meet the benchmark of 85%.



WMPC Quarterly Performance Report

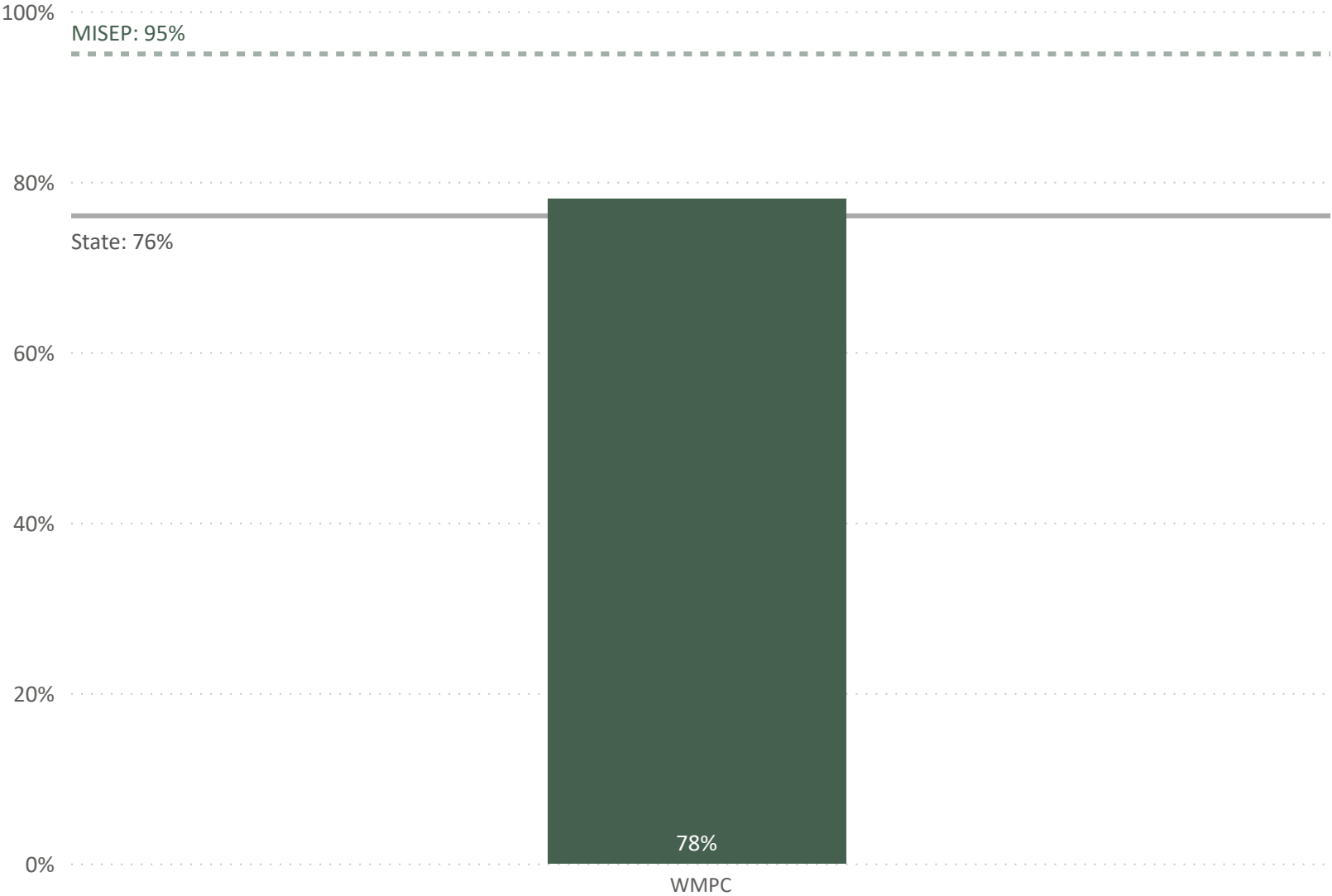


Periodic Medical Exams

MISEP | Measure Definition: Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings.

Quarter 3 Performance

78% (123/158) of children in the WMPC network received a periodic medical exam and screening, which does not meet the 95% benchmark, but does exceed the State average of 76% this quarter.



WMPC Quarterly Performance Report

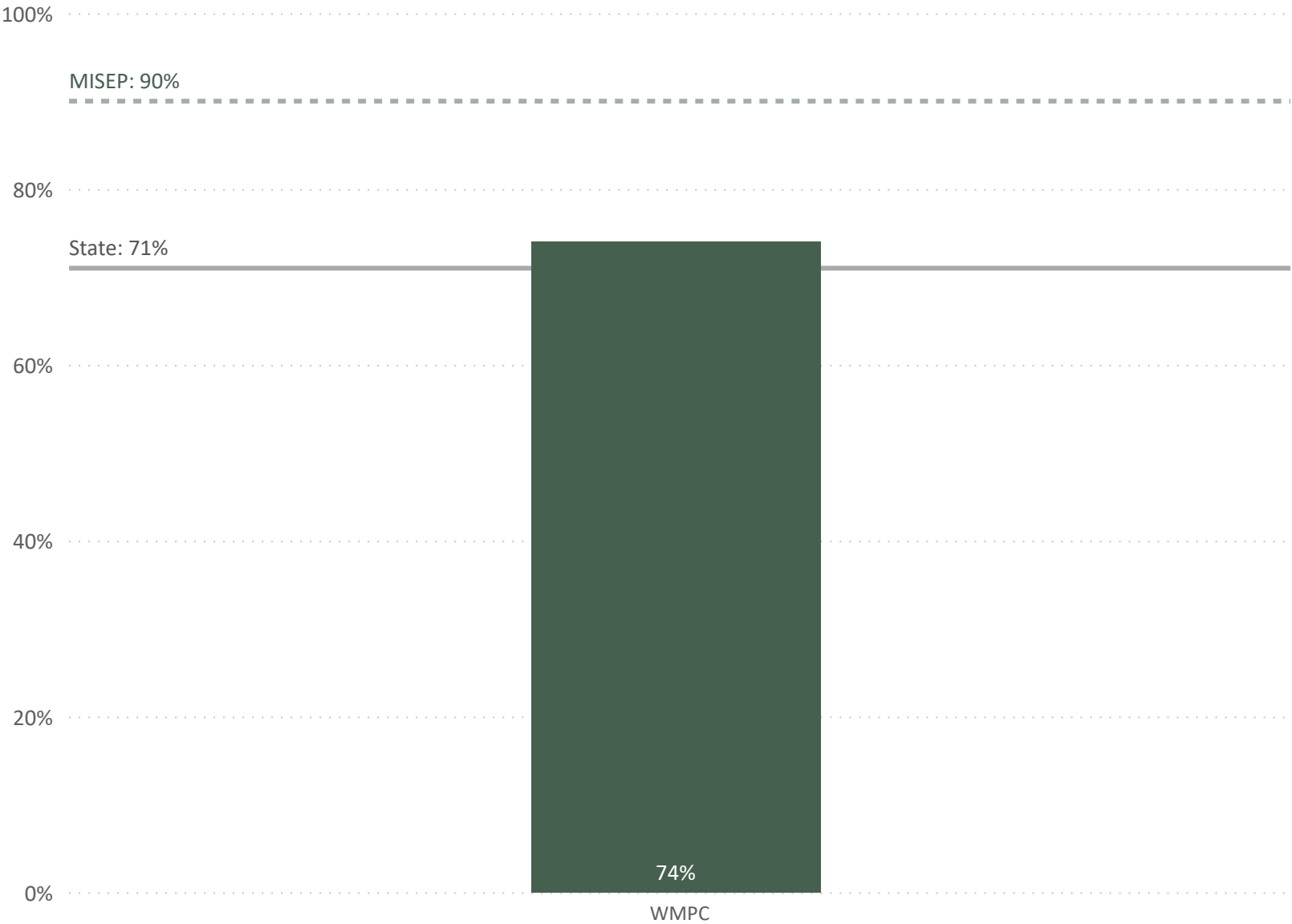


Initial Dental Exams

MISEP | Measure Definition: No fewer than 90% of children shall have an initial dental examination within 90 days of removal unless the child has had an exam within 6 months prior to placement or the child is less than one years of age.

Quarter 3 Performance

74% (26/35) of children in the WMPC network had an initial dental exam as required by MISEP, which does not meet the MISEP standard of 90%. The network surpassed the State average of 71% in the third quarter.



WMPC Quarterly Performance Report

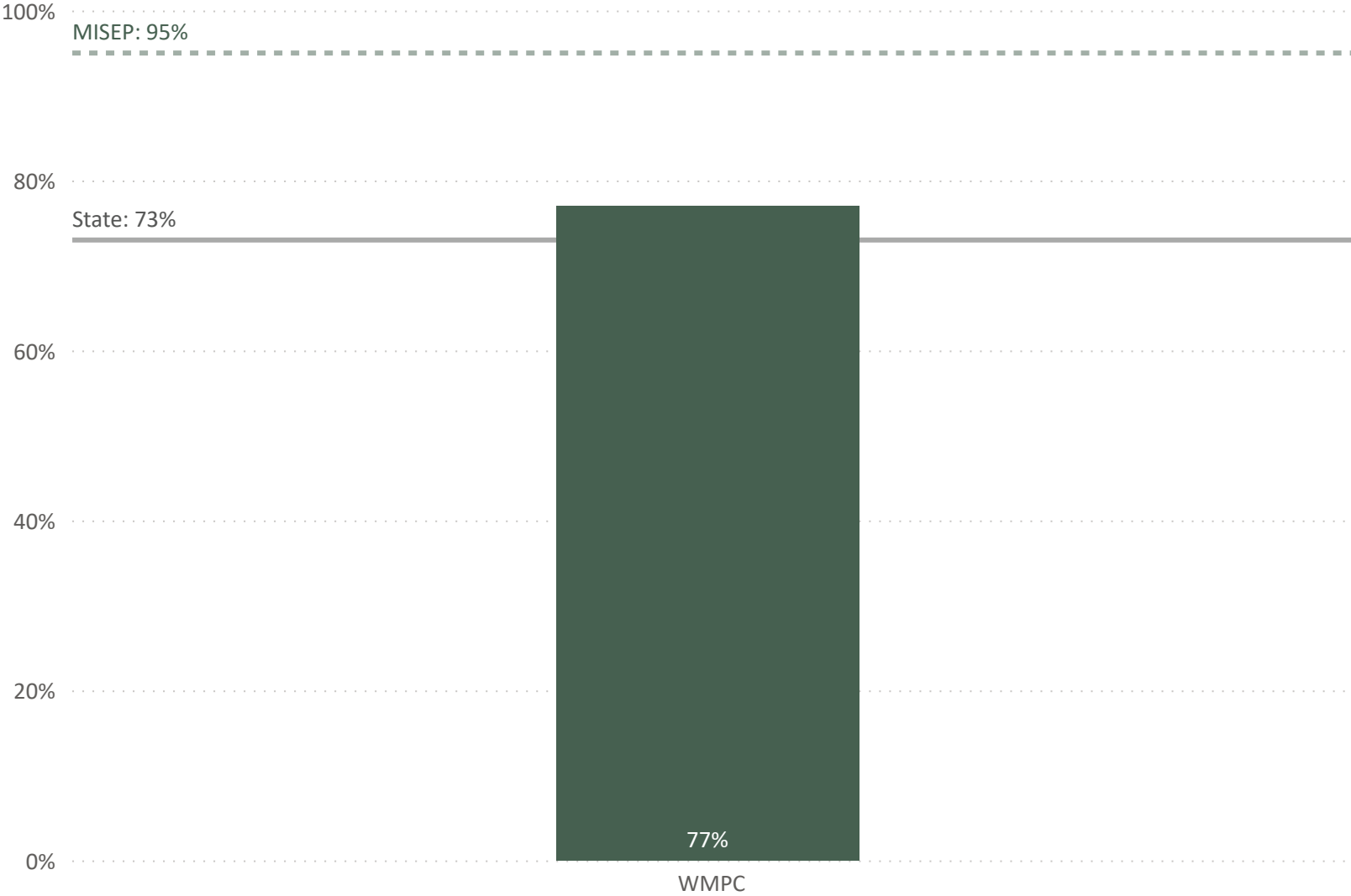


Periodic Dental Exams

MISEP | Measure Definition: Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings.

Quarter 3 Performance

77% (133/172) of children in the WMPC network had an periodic dental exam as required by MISEP, which does not meet the MISEP benchmark of 95%, although it exceeds the State average of 73%.



WMPC Quarterly Performance Report



Adoption Disruptions

MISEP | Measure Definition: Fewer than 5% of placements for adoption shall end in disruption.

0

Adoption Disruptions

Quarter 3 Performance

The WMPC network did not have any adoption disruptions in FY2022 Q3, which meets the MISEP standard.

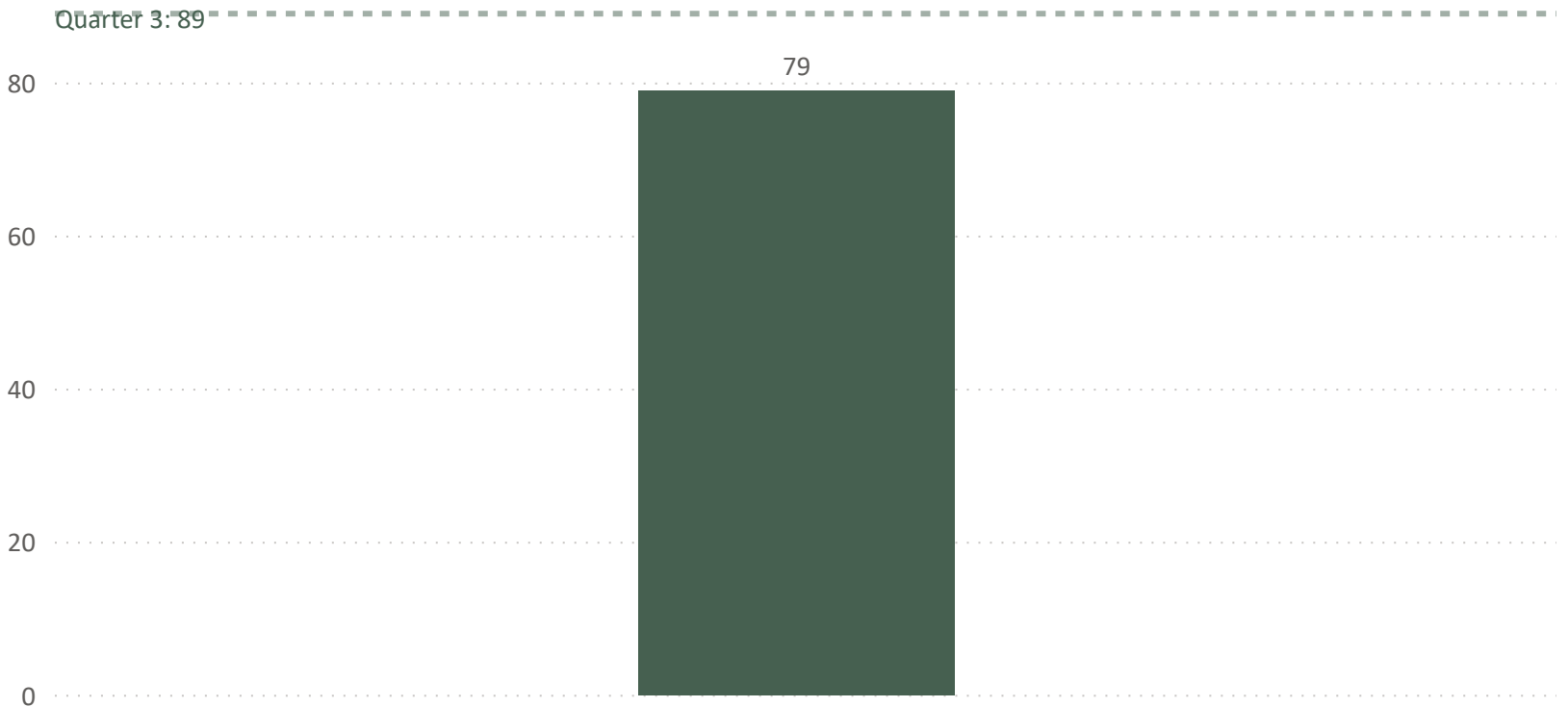
Adoption Finalizations

MISEP | Measure Definition: By September 30 of the previous fiscal year, at least 80% of the number of children with a goal of adoption and have legal status of 44, 94, or sometimes 40, who were legally free for adoption on September 30 of the previous fiscal year, shall have adoptions finalized.

FY2022 Performance through Quarter 3

The WMPC network finalized 30 adoptions in quarter 3. A total of 79 adoptions were finalized in FY2022 through quarter 3 which is 66% of the network's annual goal of 119. The WMPC network is below target to meet the goal of adoption finalizations by the end of FY2022. All agencies did make progress toward their goals in quarter 3.

Adoption Finalizations



FY2022 Q3

Source: Finalized Adoptions: KC-3108 Adoption Finalization By Agency April-June 2022, accessed 7/26/2022

WMPC Quarterly Performance Report



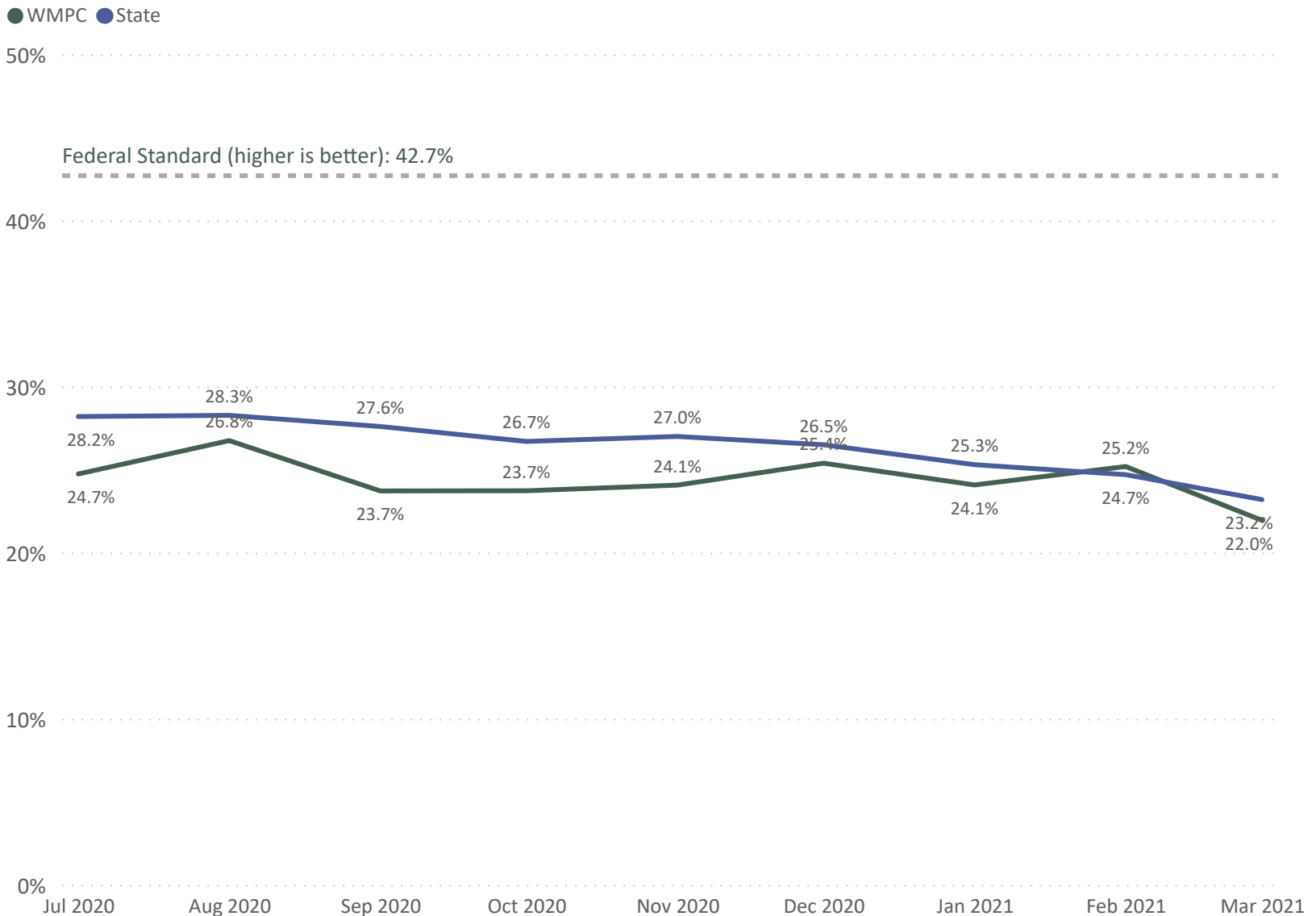
Permanency in 12 months

Federal | Measure Definition: Of all children who enter foster care in a 12-month period, the percentage who are discharged to permanency within 12 months of entering foster care should be at least 42.7%. This percent is the federal standard. Children who are discharged to permanency must not re-enter foster care for the following 12 months to be counted in this measure. **Higher is better for this measure. Note: the most recent performance for this measure is March 2021 as children must remain discharged from foster care for 12 months to be counted.**

WMPC Contract Amendment | Measure Definition: At least 30% of children shall achieve permanency with 12 months for children entering foster care by the end of FY2022. The FY2022 goal is 30%, which is an 11% increase from FY2021.

Current Performance

In the March 2021 cohort, 22% of children achieved permanency within 12 months, which did not meet the federal goal of 42.7% or WMPC contract requirement of 30%.



WMPC Quarterly Performance Report



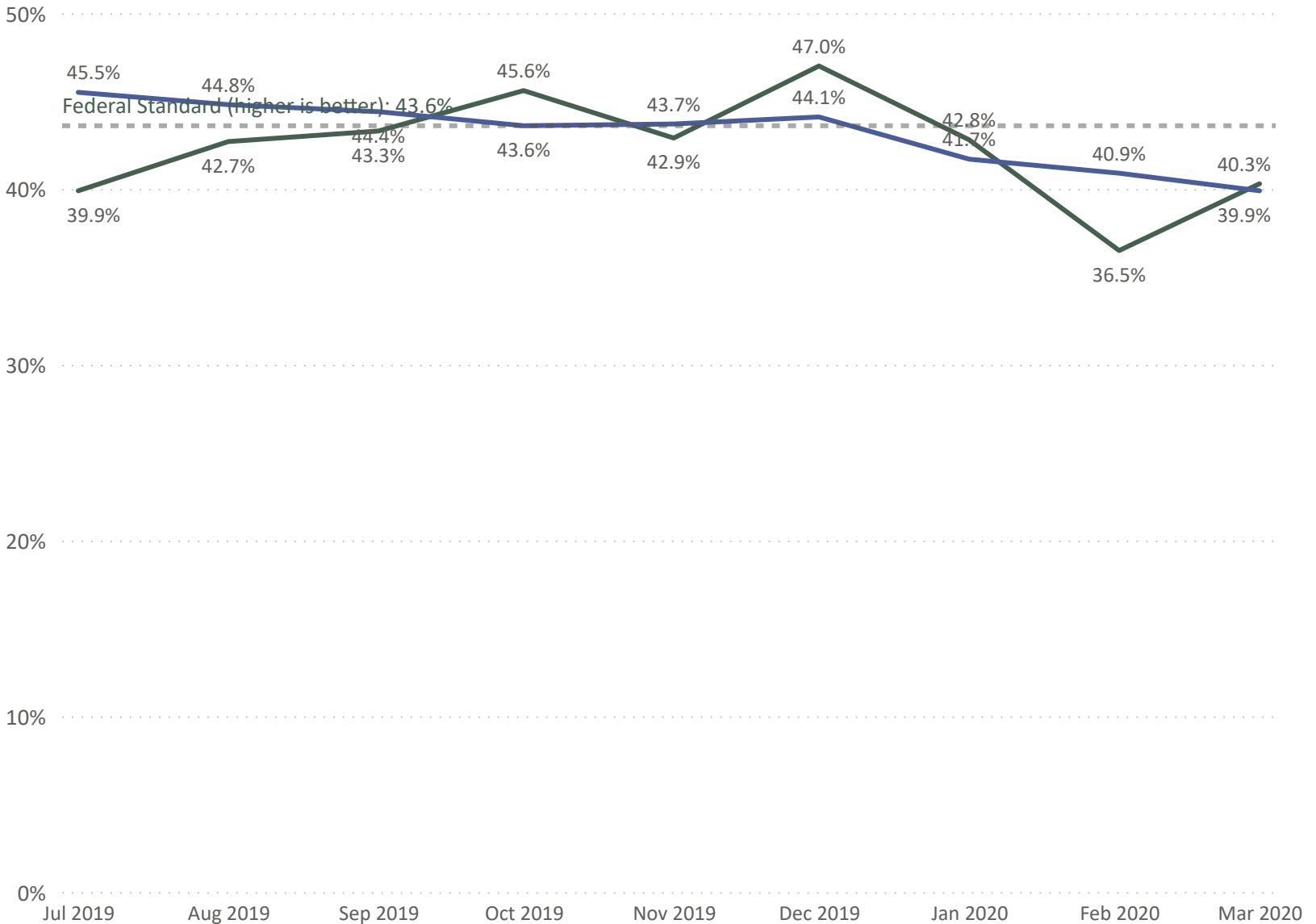
Permanency in 12 months for children in care 12-23 months

Federal | Measure Definition: Of all children in care on the first day of a 12-month period who had been in care between 12 and 23 months, the percentage who are discharged to permanency within 12 months of the first day should be at least 43.6%. This percent is the federal standard. **Higher is better for this measure. Note: the most recent performance for this measure is March 2021 as children must remain discharged from foster care for 12 months to be counted.**

Current Performance

Within the March 2021 cohort, 40.3% of children were discharged to permanency, which is below the federal standard for children in care between 12-23 months. This measure has been variable over the last year with performance at times above or below the federal standard.

● WMPC ● State



FY2022 Q3

Source: NCANDS entry cohorts November 2017 – March 2021, prepared by MDHHS DTMB, generated 7/18/2022

WMPC Quarterly Performance Report



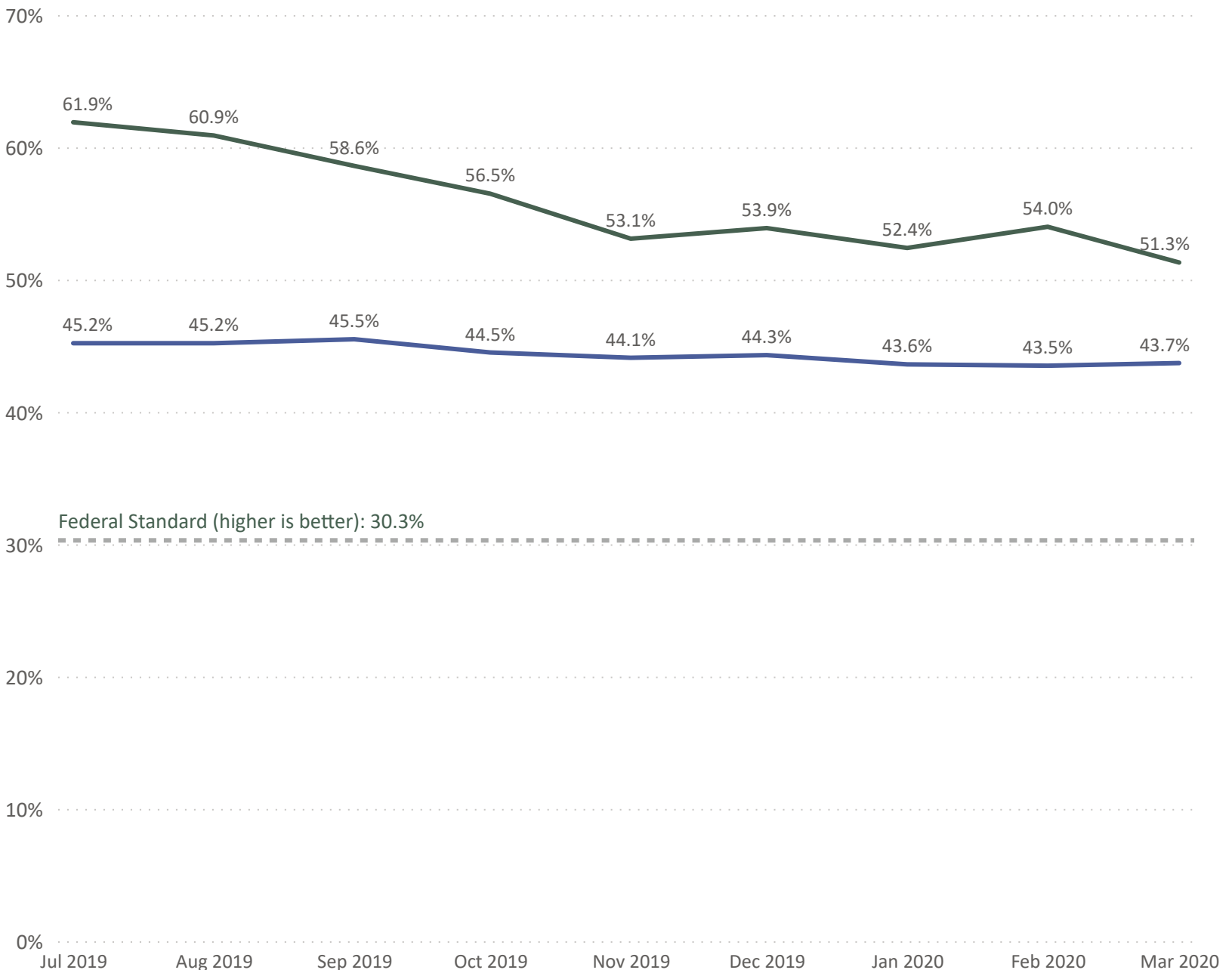
Permanency in 12 months for children in care 24+ months

Federal | Measure Definition: Of all children in foster care on the first day of a 12-month period who had been in foster care for 24 months or more, the percentage who are discharged to permanency within 12 months of the first day should be at least 30.3%. This percent is the federal standard. **Higher is better for this measure. Note: the most recent performance for this measure is March 2021 as children must remain discharged from foster care for 12 months to be counted.**

Current Performance

Within the March 2021 cohort, 51.3% of children were discharged to permanency. The WMPC network continues to outperform the state for this measure, although low performance in the federal measure *Permanency in 12 months* measure likely contributes to this.

● WMPC ● State



FY2022 Q3

Source: NCANDS entry cohorts November 2017 – March 2021, prepared by MDHHS DTMB, generated 7/18/2022

WMPC Quarterly Performance Report



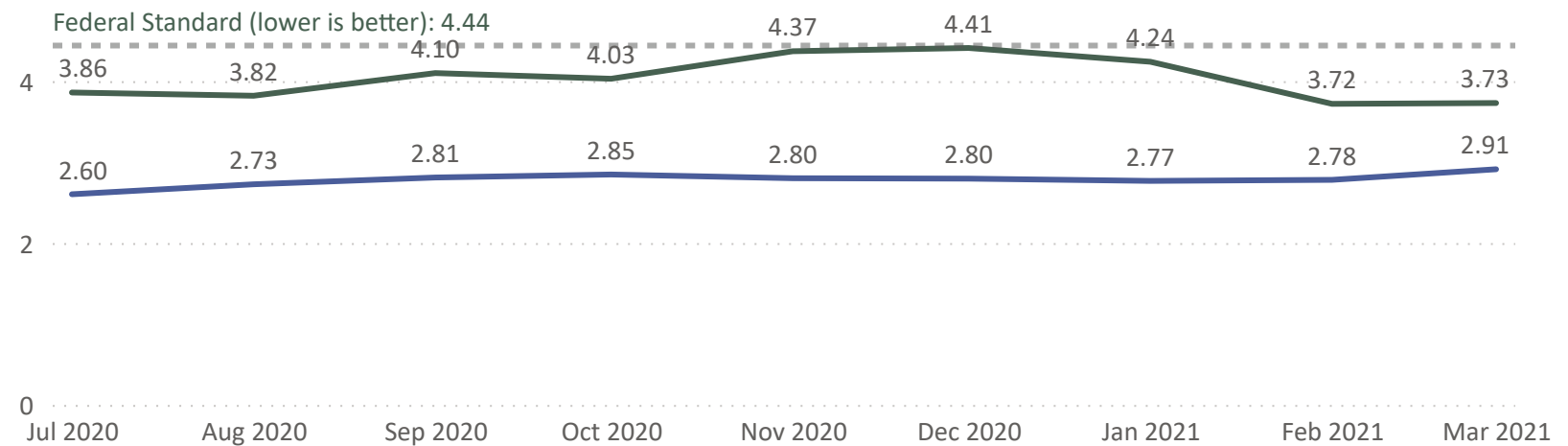
Placement Stability

Federal | Measure Definition: Of all children who entered care in a 12-month period, the rate of placement moves per 1,000 days of foster care should be at most 4.44. This rate is the federal standard. **Lower is better for this measure.**

Current Performance

The WMPC network consistently outperforms the federal standard for this measure, but at 3.73 moves per 1,000 days is exceeding the State average.

● WMPC ● State



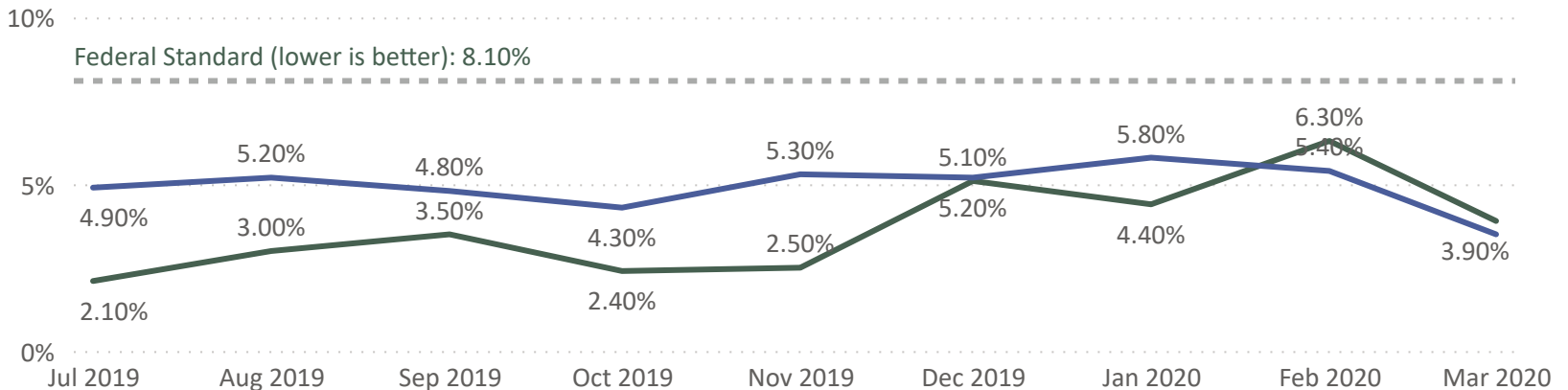
Re-entry into foster care within 12 months

Federal | Measure Definition: Of all children who enter care in a 12-month period, who discharged within 12 months to reunification, living with relative, or guardianship, the percent who re-enter care within 12 months of their discharge should be at most 8.1%. This percent is the federal standard. **Lower is better for this measure.**

Current Performance

The WMPC network met this measure's federal standard. In the March cohort, 3.9% of children re-entered foster care within 12 months of being discharged from care.

● WMPC ● State



FY2022 Q3

Source: NCANDS entry cohorts November 2017 – March 2021, prepared by MDHHS DTMB, generated 7/18/2022

WMPC Quarterly Performance Report



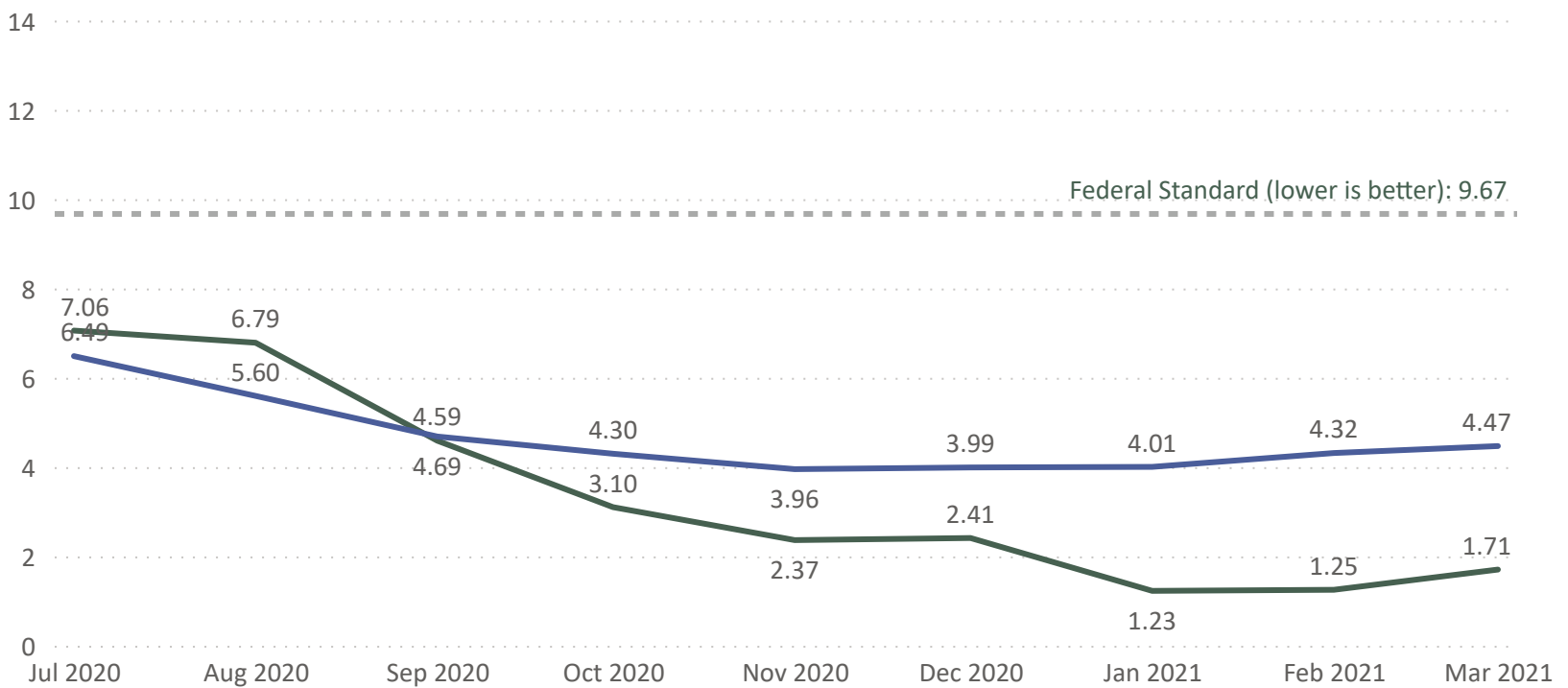
Maltreatment In Care

Federal | Measure Definition: Of all children in foster care during a 12-month period, the rate of victimization per 100,000 days of foster care should be at most 9.67. This rate is the federal standard. **Lower is better for this measure.**

Current Performance

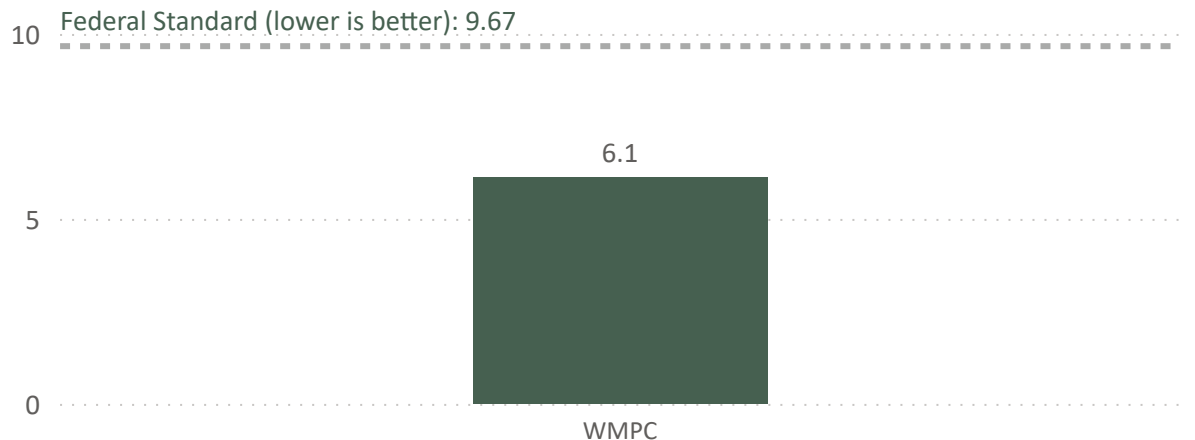
MIC rates have decreased significantly for WMPC and the State, which is an encouraging trend. The WMPC MIC rate plummeted below the federal standard in early 2021 and has remained lower than 9.67. The most recent MIC rate of 1.71 per 100,000 days in foster care is well below the federal standard and State average.

● WMPC ● State



FY2022 Adjusted MIC Rate

WMPC monitors MIC rates each quarter using the number of substantiated investigations and total number of days children are in care during the quarter. The network had nine MIC events in FY2022 and at 6.11 is still below the federal standard of 9.67.



FY2022 Q3

Source: NCANDS entry cohorts November 2017 – March 2021, prepared by MDHHS DTMB, generated on 5/6/2022; Mindshare MIC By Agency, accessed 7/18/2022

WMPC Quarterly Performance Report

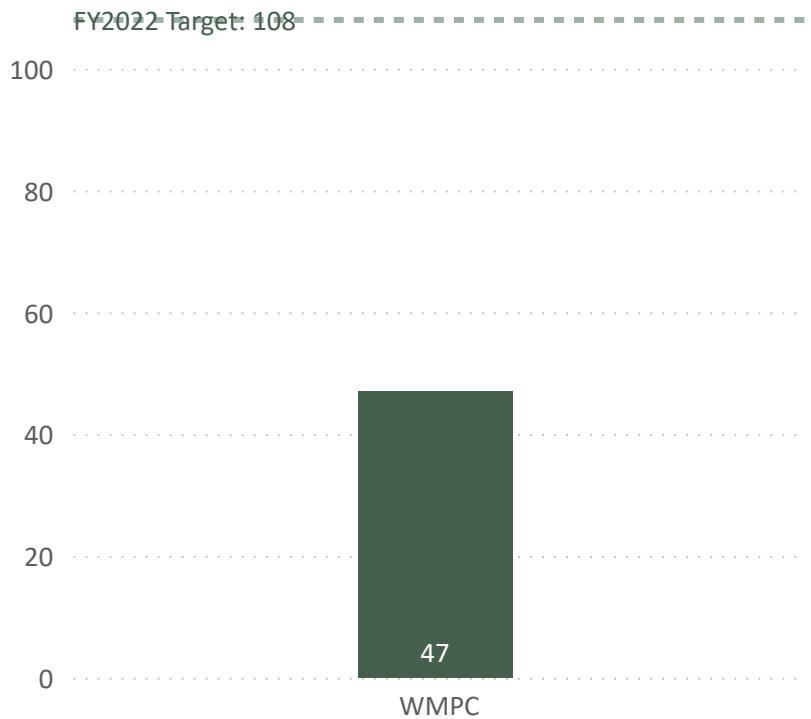


Licensed Unrelated Foster Homes

WMPC Contract | Measure Definition: The WMPC network will license the number of licensed unrelated foster homes required to meet or exceed their benchmark for total number of licensed homes. This measure is determined for each agency by the MDHHS Children's Services Administration's Adoption and Foster Parent Recruitment and Retention (AFPRR) licensing calculator. The WMPC network has a goal of licensing 108 new non-relative foster homes in FY2022.

FY2022 Performance through Q3

The WMPC network licensed 24 unrelated foster homes in quarter 3 for a total of 47 unrelated licensed foster homes for FY2022 through quarter 3. This is 44% of the fiscal year goal of licensing 108 unrelated homes for the network. Agencies must increase their performance for the remaining quarter to reach their individual annual goals.

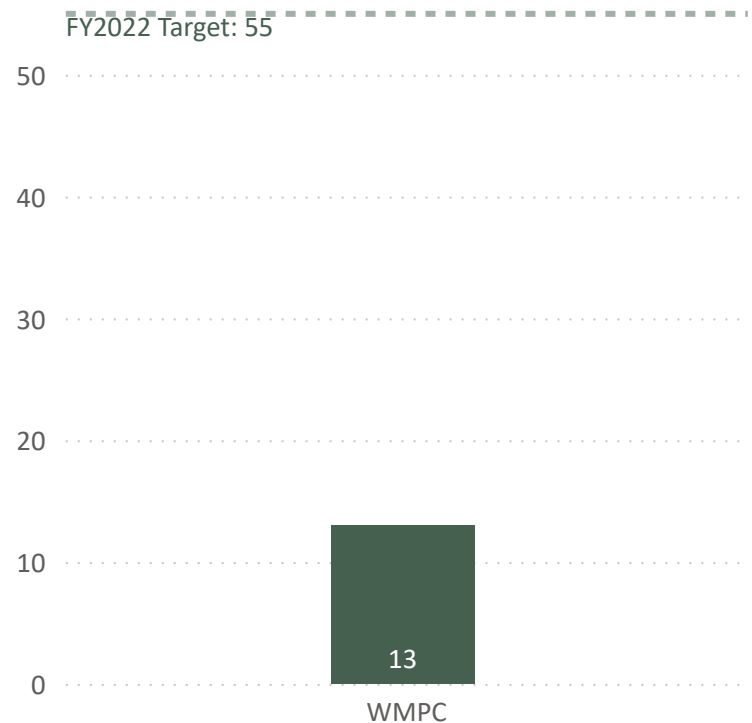


Licensed Relative Foster Homes

WMPC Contract | Measure Definition: The number of new relatives successfully completing the licensing process will increase by 10% each fiscal year. The baseline measure was established in FY2019 of 41 licensed relatives. The FY2022 goal is to license 55 relatives. **Note: this does not include relatives in the process of re-evaluations to maintain their foster home license. It only includes new licenses.**

FY2022 Performance through Q3

The WMPC network licensed 6 new relative foster homes in quarter 3 for a total of 13 new homes in FY2022 through Q3. This is just 24% of the fiscal year goal of licensing 55 relative homes for the network. All agencies must increase their performance for the remaining quarter to reach their individual annual goals.



FY2022 Q3

Source: Licensed Homes: Kent County AFPRR Licensing Calculator (July 2022);
Relative Licenses: Mindshare Agency Homes Table; accessed 7/28/2022.

WMPC Quarterly Performance Report



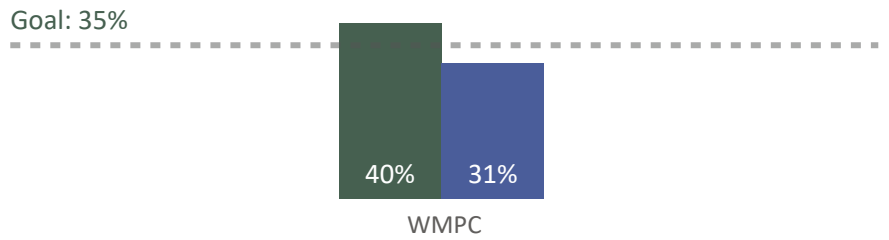
Relative Placements

WMPC Contract | Measure Definition: The WMPC network will increase the percentage of days children placed in relative care by **6%** from FY2021 OR at least **35%** of all children served by the WMPC network are in relative care each year. Children spent 40% of their days placed in licensed or unlicensed relative homes in FY2021, so the FY2022 goal is at least 35%.

Quarter 3 Performance

Children in WMPC's care spent 31% of FY2022 quarter 3's total days in licensed/unlicensed relative homes, which does not meet the contractual measure of 35%.

FY ● FY2021 ● FY2022

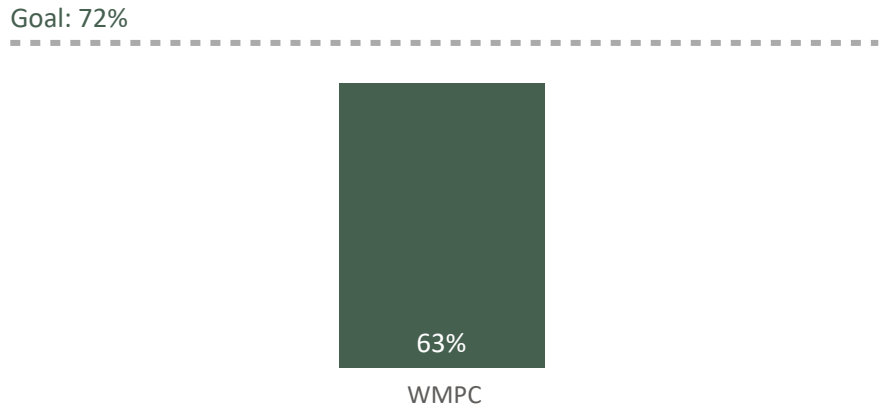


In-County Placements

WMPC Contract | Measure Definition: 72% of placements will occur in Kent County by the end of FY2022. This measure excludes relative placements and AWOL (Absent Without Leave, runaway).

Quarter 3 Performance

The WMPC network did not meet the contractual requirement of 72% of placements being in Kent County in quarter 3. 63% of the total number of placements in the third quarter were in Kent County.

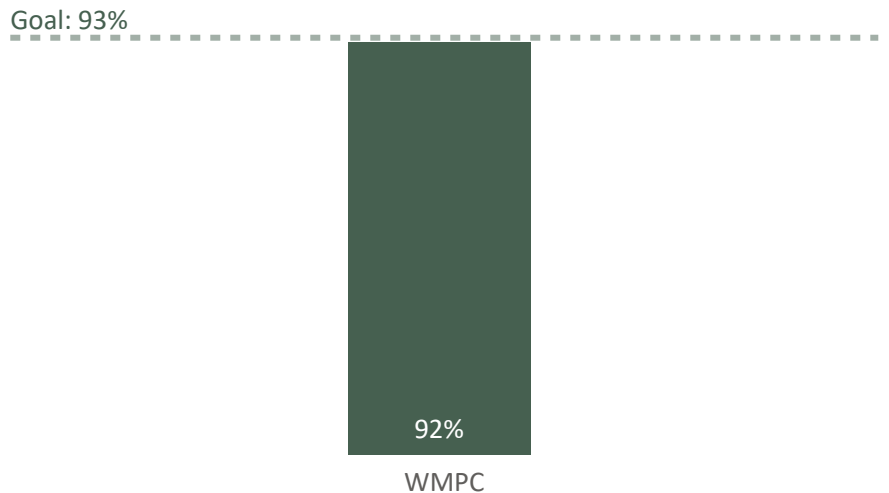


Community Placements

WMPC Contract | Measure Definition: The percentage of days children placed in community-based foster care in the most family-like setting will meet or exceed 94% or should increase by 3% from the previous year. Children spent 90% of their days in community placements in FY2021, so the FY2022 goal is at least 93%.

Quarter 3 Performance

The WMPC network average number of days spent in community placements is currently at 92%, which is only 1% from the contractual standard.



FY2022 Q3

WMPC Quarterly Performance Report



Shelter as First Placement

WMPC Contract | Measure Definition: The WMPC Network will reduce the percentage of children whose first placement is in a shelter each fiscal year. The FY2022 goal is not to exceed 15% of children with shelter as their first placement.

Quarter 3 Performance

The WMPC network had 3 children placed in shelter the third quarter of FY2022, although there were no children placed in shelter as their first placement this quarter. The network therefore met their contractual goal.

0

Children with Shelter as First Placement

3

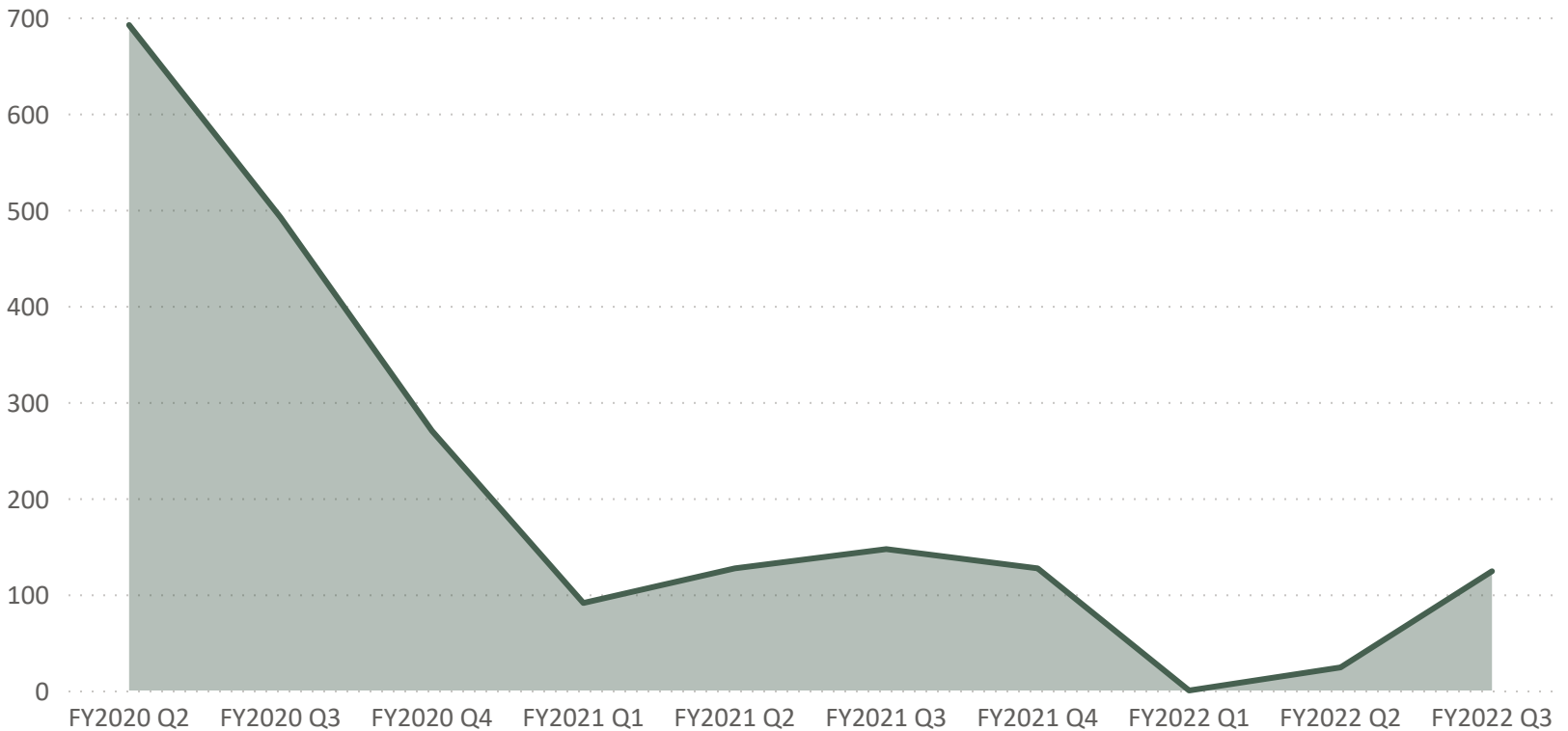
Children in Shelter Placements

Total Days in Shelter

WMPC Contract | Measure Definition: The total number of days children placed in emergency shelter will reduce by 16% from FY2019 by the end of FY2022. The FY2020 goal was a 2% reduction from FY2019, or 3,033 days. The FY2021 goal was a 5% reduction from FY2020, or 2,878 days in shelter. The FY2022 goal is a 9% reduction from FY2021, or 2,600 days for the network.

Quarter 3 Performance

In FY2021, WMPC network children spent 471 days in shelter. This is a 76% reduction from FY2020. In the third quarter of FY2022, children spent 124 days in shelter for a total of 148 days in FY2022 through Q3. The WMPC network continues to be on track to be below the target of 2,600 days in care and could also be well below last fiscal year's total number of days in shelter.



FY2022 Q3

WMPC Quarterly Performance Report

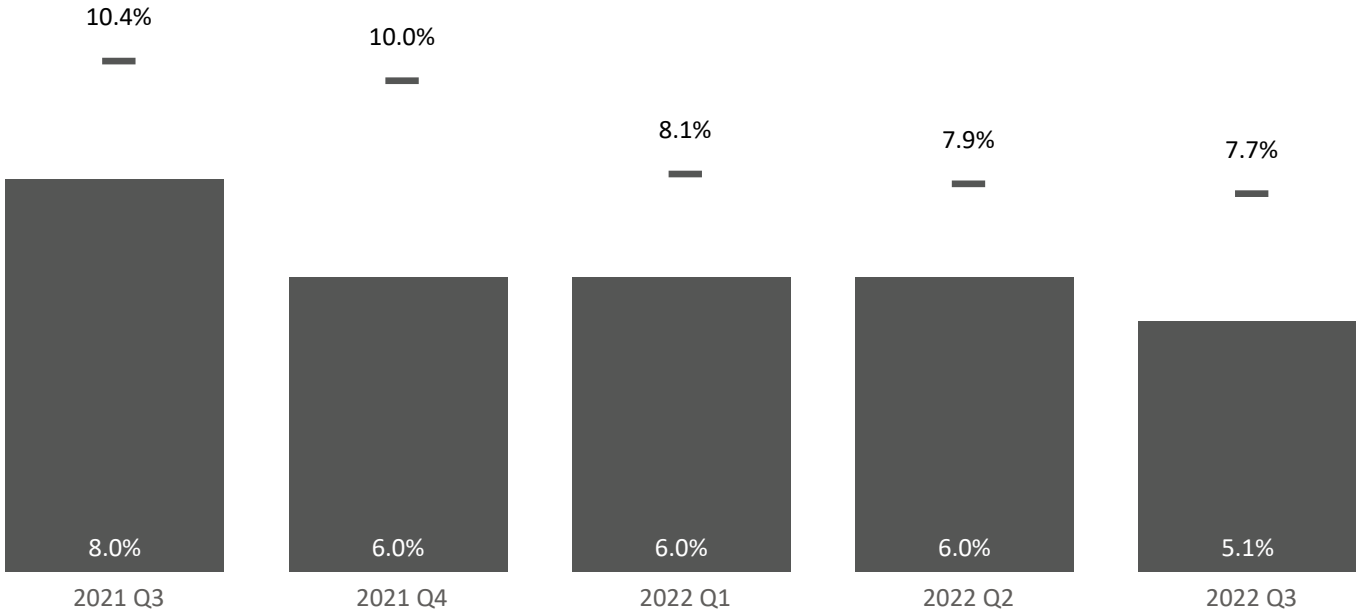


Percentage of Foster Care Population in Residential Care

WMPC Contract | Measure Definition: The WMPC network will decrease the percentage of children in residential placements each quarter. Quarterly targets are calculated by decreasing the previous fiscal year and quarterly performance by 3% of the total foster care population in residential care for each foster care agency in the network. For example, a 3% change for 15% would be 0.45% and would result in a 14.6% quarterly target. **Performance below the benchmark is better for this measure as the goal is to decrease the percentage of youth in residential placements each quarter.**

Quarter 3 Performance

5.1 percent of WMPC's foster care population were placed in residential care in the third quarter of FY2022, which meets the contractual requirement of being below 7.7%. The network consistently met the contractual requirements last quarter and last fiscal year.



FY2022 Q3

Source: Mindshare Placements Dashboard, accessed 7/16/2022.

WMPC Quarterly Performance Report

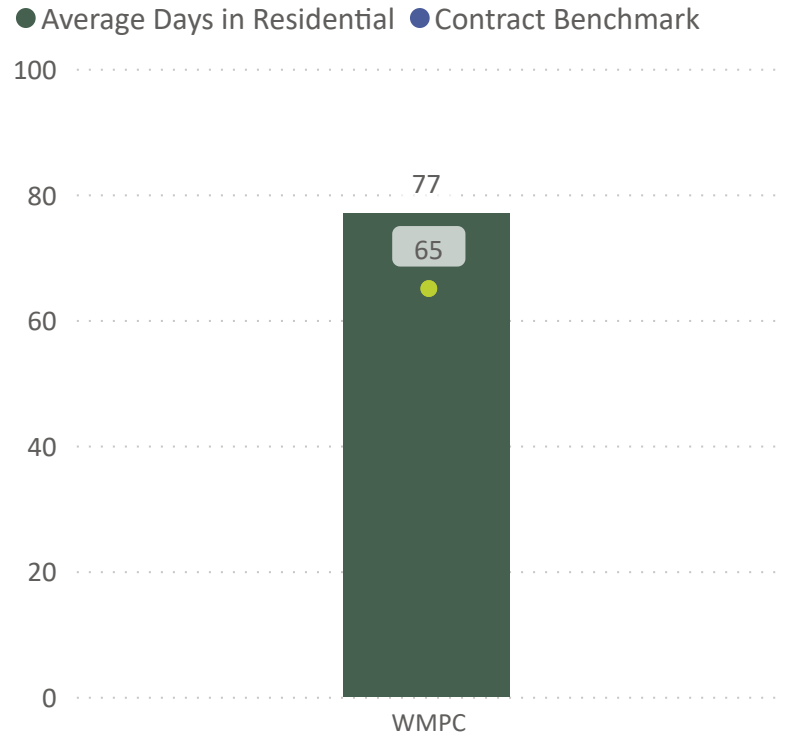


Average Days in Residential Placements

WMPC Contract | Measure Description: The WMPC Network will reduce the average days children spend in residential placements each quarter. Quarterly targets are calculated by decreasing the previous fiscal year and quarterly performance by 3% of the total average days in residential care. For example, a 3% change for 86 average days would be 3 average days and would result in 83 average day quarterly target. The target for FY 2022 quarter 3 is 65 average days spent in residential placements. **Lower or below the benchmark line is better for this measure.**

Quarter 3 Performance

The average number of days children spent in residential placements for the Network in the third quarter was 77 days, which is over the benchmark of 65. The network must continue to focus on decreasing the length of stay in facilities to meet the next quarter's goal.

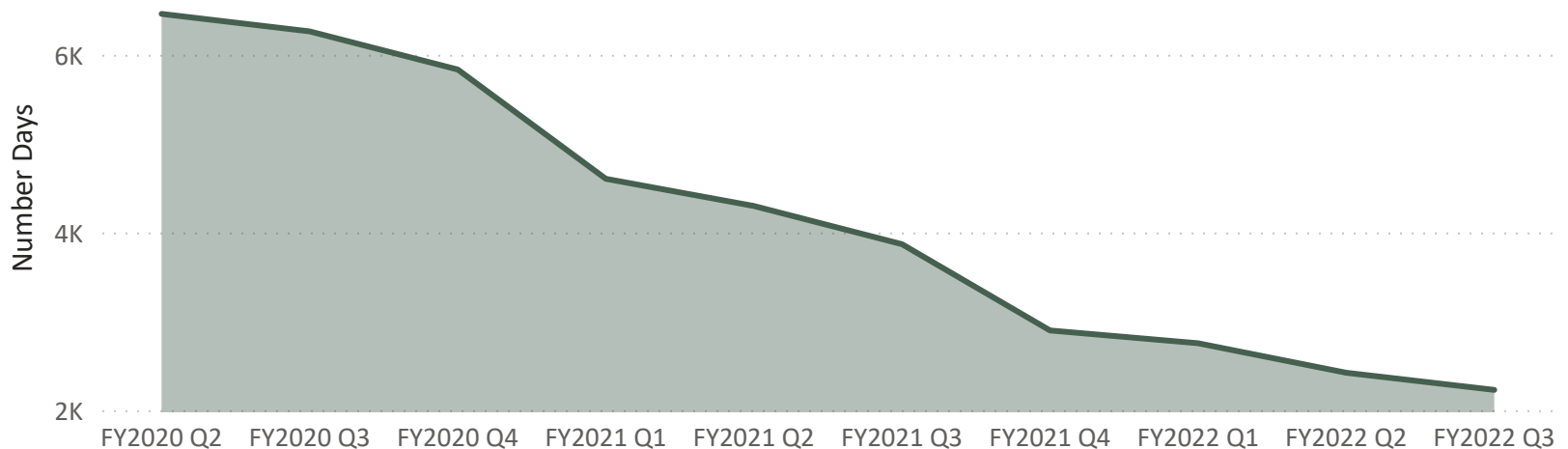


Total Days in Residential Placements

WMPC Contract | Measure Description: The total number of days children placed in residential care will reduce by 24% from FY2019 (24,109 days) by the end of FY2022, with the goal to be at or below 26,753 days at the end of the fiscal year. This includes an incremental a reduction of 8% (22,109 total days) in FY2020, 16% (19,916 total days) in FY2021, and **24% (26,205 total days) in FY2022.**

Quarter 3 Performance

WMPC children spent just 2,228 days in residential placements in the third quarter for a total of 7,402 days in FY2022. Based on this performance, WMPC is projected to meet the fiscal year target of decreasing by 8% and remaining below 26,205 total days in residential placements for the entire fiscal year.



FY2022 Q3