



WMPC Network Contract Performance Outcomes

Fiscal Year 2024
December 1, 2024

WMPC Annual Performance Report



Addressing Safety, Permanency, and Well-being for Children in Foster Care in Kent County

West Michigan Partnership for Children (WMPC) is a nonprofit organization in Kent County that is facilitating a performance-based funding model through a contract with the Michigan Department of Health and Human Services (MDHHS). The performance-based funding model is intended to improve outcomes for children and families; allow for the effective allocation of resources to promote local service innovation; create service efficiencies; and incentivize service providing agencies to be accountable for achieving performance standards. This report outlines performance measures that indicate how the WMPC network is achieving the intended outcomes.

Safety, Permanency, and Well-being are the three goals of the Federal Child and Family Services Review (CFSR) and are best interest principles for the West Michigan Partnership for Children foster care network. To oversee progress toward these principles, WMPC monitors over 30 measures governed by three primary entities; Modified Implementation, Sustainability, and Exit Plan (MISEP) Key Performance Indicators (KPIs), Federal Child and Family Service Review (CFSR) Performance Outcome Measures, and WMPC Network Contract Measures. All of these measures are outlined in this report.

MISEP Key Performance Indicators

Children's Rights, the State of Michigan, and the MDHHS have worked together since 2006 as an effort to reform Michigan's child welfare system. The initial Implementation, Sustainability, and Exit Plan (ISEP) was originally submitted in 2008 and in 2019 the MISEP was submitted to continue in its place. The KPIs outlined in the MISEP establish benchmarks and standards for measures that address children's safety, permanency, and well-being while in care. Several benchmarks were revised to include incremental yearly increases, which was more realistic given Kent County and statewide historical performance. Along with these additions and adjustments, WMPC continues to be held accountable for all the state Key Performance Indicators.

Federal Performance Outcome Measures

These measures correspond with the Children's Bureau data measures outlined in the Child and Family Service Reviews (CFSRs), or reviews of state's child welfare systems, to see progress toward federal standards and engage systems in improving families' experiences. WMPC receives County and consortium data measures aligned with CFSRs. Similarly to MISEP, permanency benchmarks were revised to include incremental yearly increases. WMPC continues to be held accountable for all Federal Child and Family Services Review data measures.

WMPC Network Contract Measures

The WMPC network has implemented additional performance measures. These measures are centered around the impact foster care has on children and families and are related to increasing community, in-county, and relative placements, and licensing more relative and non-relative foster homes.

FY24 Contract Performance Measures

Contract includes the following thirteen measures: 1. Well-being: (a) Medical-Initial, (b) Medical-Periodic, (c) Dental-Initial, (d) Dental-Yearly, 2. Permanency: (a) Worker-Parent Visit, (b) Parent-Child Visit, (c) Return Home Visit, (d) Sibling Visit, (e) Permanency within 12 Months for Children Entering Care, 3. Safety: (a). Licensed Unrelated Foster Homes, (b) Initial Service Plan Timely Completion, (c) Service Plan Approval and (d) Licensed Relative Homes.

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Total Children in Care

599

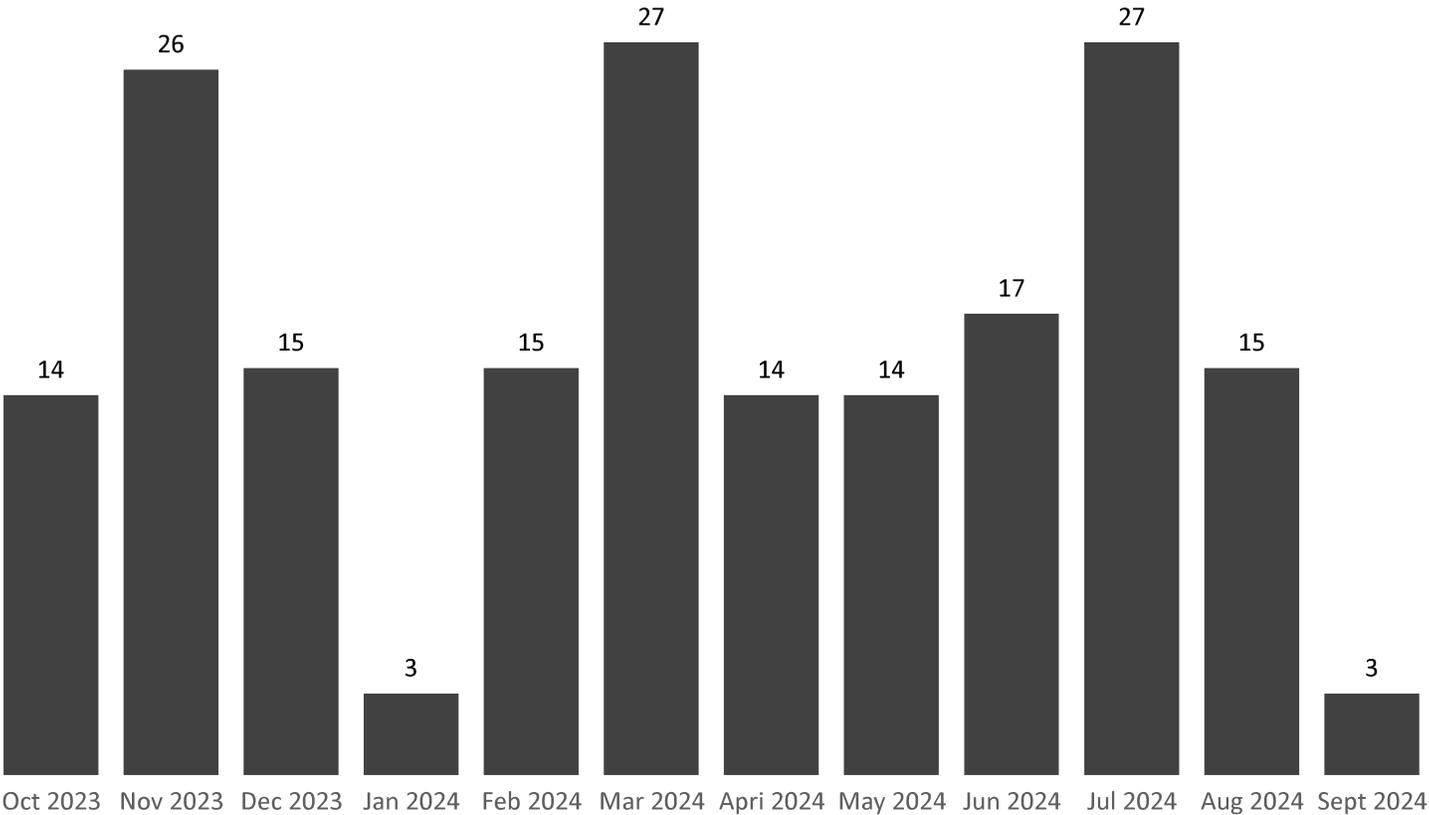
Children Exiting Care

200

Children Entering Care

190

Children Entering Care By Month



FY2024

Source: Mindshare Active Child List, October 2024

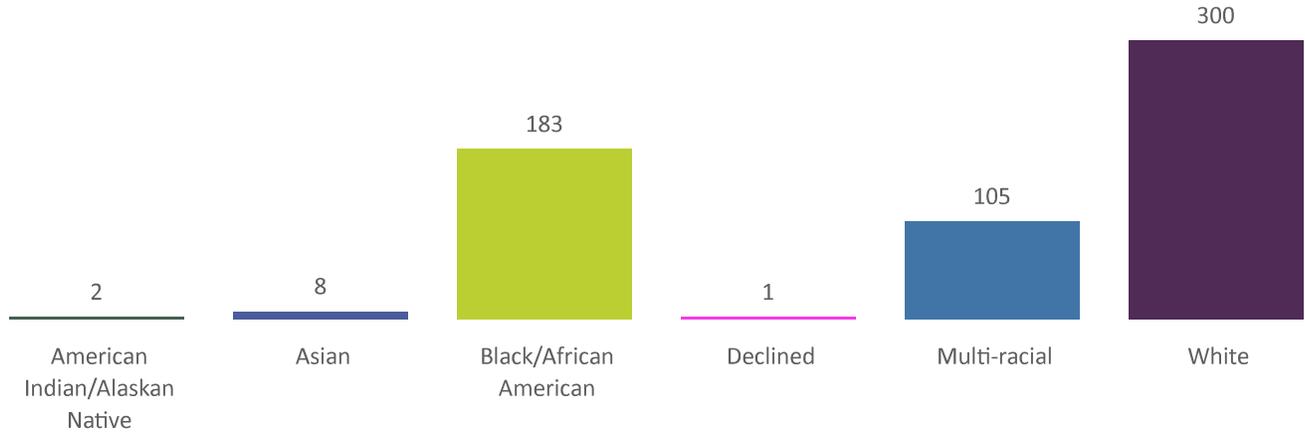
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Race and Children in Foster Care

Children in Care

In FY2024, 50% children in care within WMPC networks were White children. Black/African American made up 31%, while the other races contributed 19% of children in care. According to US population Census 2023, White children make up about 73% of children in Kent County of ages (0-18), while Black/African American children represent 9.8% of children in Kent County.

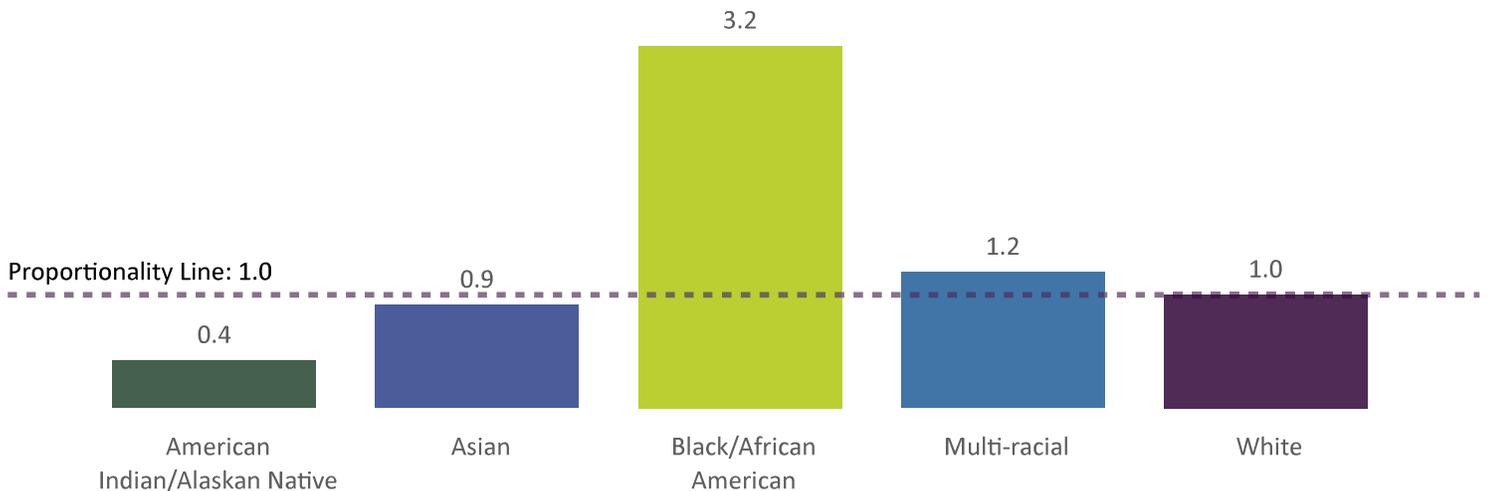


Racial Disproportionality

We used **Relative Rate Index (RRI)** to determine underrepresentation or over representation of a racial or ethnic group. RRI provides a comparison of each racial or ethnic group to a reference group. In this case, the reference group is White children since they are the majority group in Kent population of Children. To calculate RRI, we used the population demographics of Children in Kent County of ages (0-18) from US Population Census. **An RRI of 3 for some race implies that the race is 3 times more likely than White children to be in care.**

Racial Disproportionality: Children in Care

In FY2024, Black/African American children were the most over represented race in care at WMPC. Black/African American children were represented 3.2 times more in the active population in the WMPC network than White children. This is an improvement compared to FY2023, where Black/African American children were 3.5 times over represented in care.



Source: WMPC Foster Care Population: Mindshare Active Child List, FY2024 Q4, accessed 10/2024

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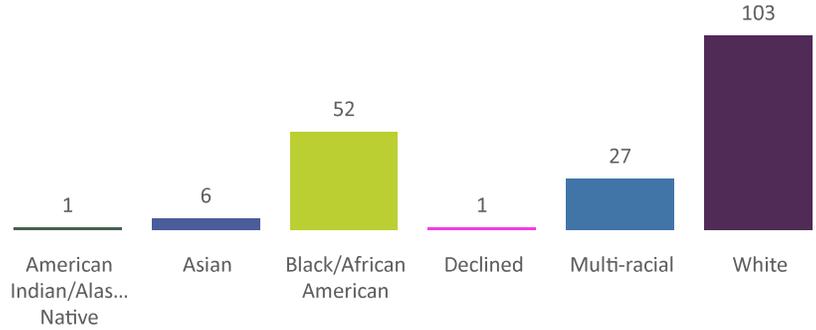
Race and Children in Foster Care Intakes and Exits



Children Entering Foster Care

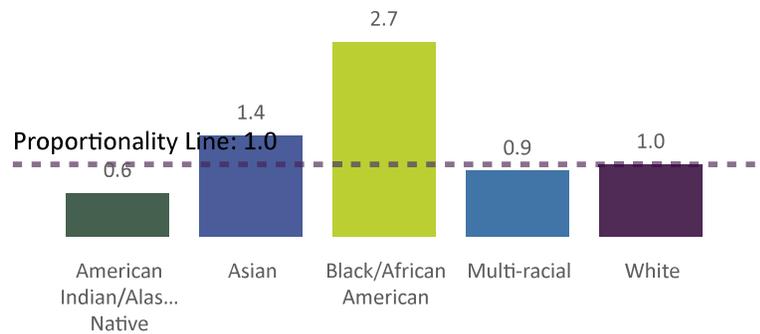
190

In FY2024, 54% (103/190) of children entering care at WMPC were White. This was followed by Black/African American at 27% (52/190).



Relative Rate Index of Entries

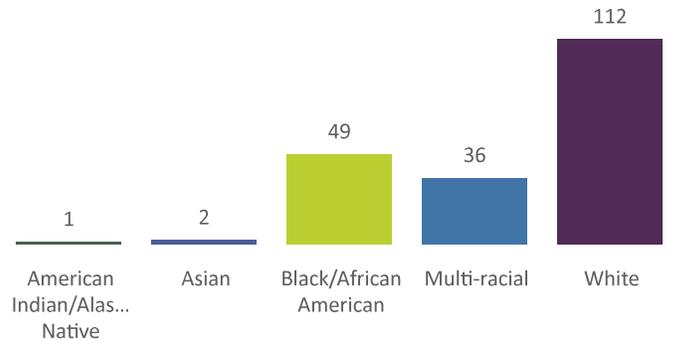
In FY2024, Black/African American children entered care in the WMPC network 2.7 times, the rate of White children.



Children Exiting Foster Care

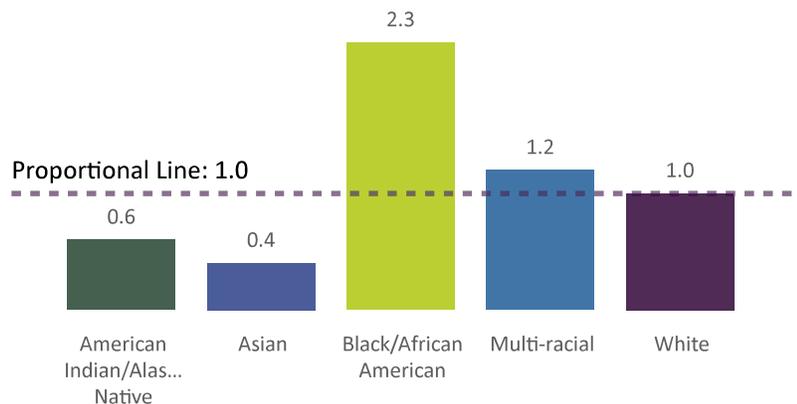
200

In FY2024, 56% (112/200) of children exiting care at WMPC were White. This was followed by Black/African American children who represented 25% (49/200) of those exiting.



Relative Rate Index of Exits

Although Black/African American children entered care at a much higher rate than any other race, they also exited the WMPC network at least two times the rate of White children. This represents a positive outcome towards the strategic efforts WMPC has been actively engaging in, in order to address racial disproportionality. This trend demonstrates the WMPC network's efforts to support BIPOC children who enter at higher rates by achieving stability and permanency more timely.



FY2024

Source: WMPC Foster Care Population: Mindshare Active Child List FY24Q4, accessed 10/2024

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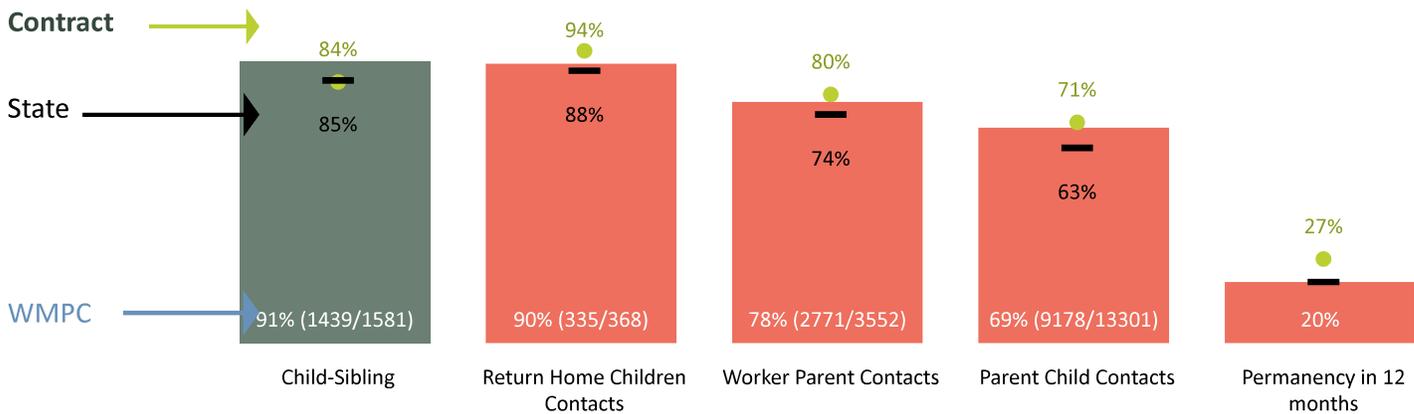


Contract Key Performance Indicators

The WMPC Network met the contractual requirement for four (marked green) of thirteen measures. These include: Child-Sibling, Initial Medical Exams, Initial Service Plans and Children in Licensed Relative Providers. In addition, WMPC met or surpassed State averages in 10 of 11 measures. Children in Licensed Relatives and Licensed Unrelated Foster home goals are unique to Kent county and do not have State comparison.

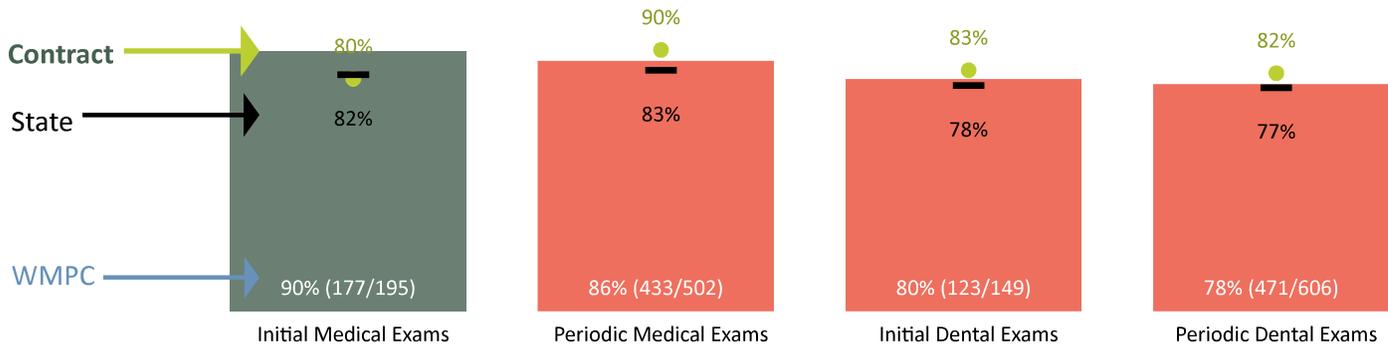
Permanency Performance Outcome Measures

The WMPC Network met the contract requirement for one of the five Permanency measures. This is for Child-Sibling. **Note:** State performance for Permanency in 12 Month is 21%.



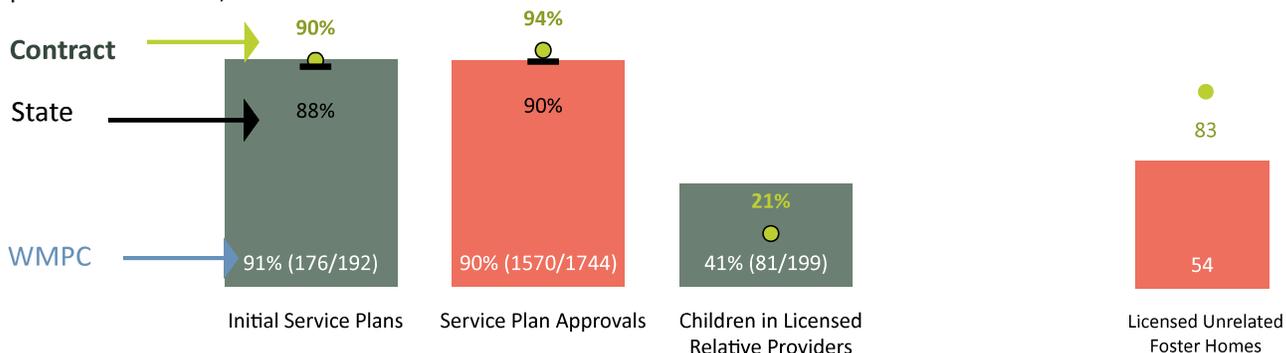
Well-being Performance Outcome Measures

The WMPC Network met the contract requirement for one (Initial Medical Exams) of the four Well-being measures.



Safety Performance Outcome Measures

The network exceeded the contractual requirement for percentage of Licensed Relative Providers and Initial Service Plans. This represents two of four Safety measures. The annual target for Licensed Unrelated Foster Homes, set forth by the AFPRR plan at 83 homes, was not met.



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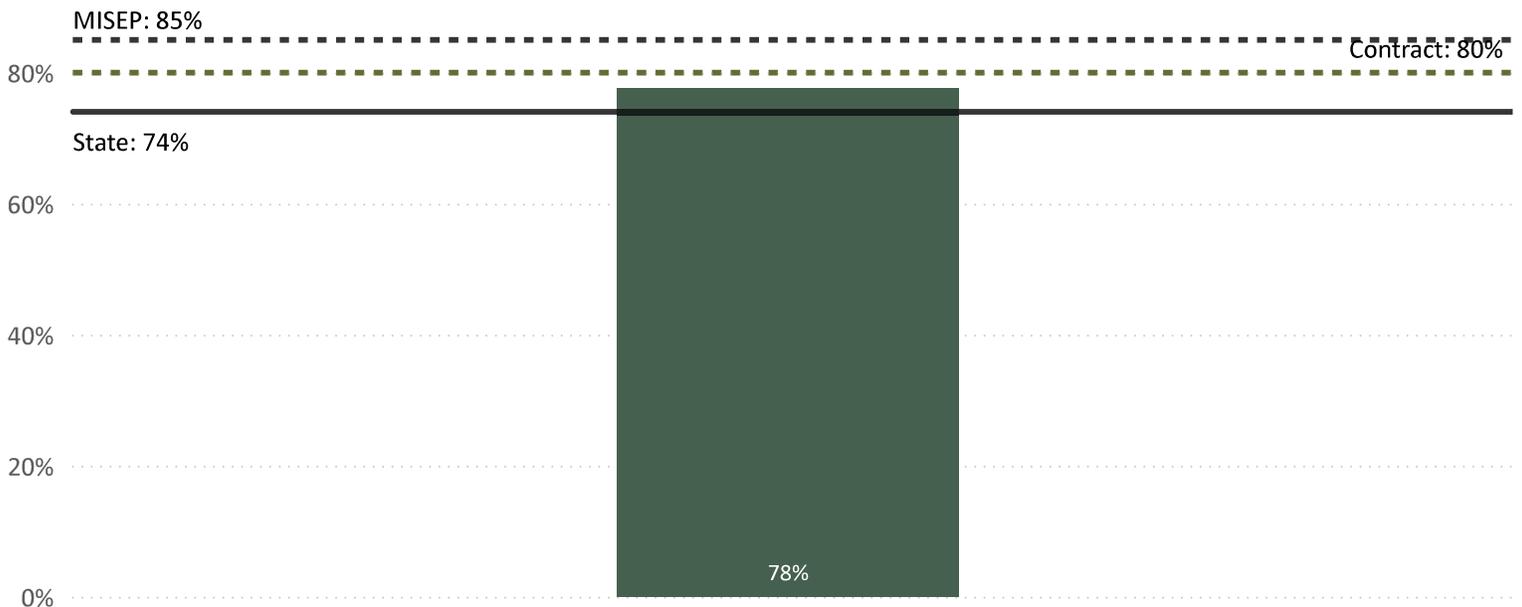
Worker-Parent Contacts

MISEP | Measure Definition: At least 85% of parents whose children have a permanency goal of reunification shall have face-to-face contact by the assigned caseworker in accordance with the guidelines in FOM 722-06H, which states the caseworker must have at least two face-to-face contacts with the legal parent or guardian, with at least one contact occurring at the parent or guardian's home or living environment, during the first month following initial out-of-home placement. In subsequent months the caseworker must have face-to-face contact with the legal parent or guardian at least once per calendar month. At least one contact each quarter must occur in the parent's residence.

WMPC Contract Amendment | Measure Definition: At least 80% of parents whose children have a permanency goal of reunification and are supervised by the Service Provider, shall have face-to-face contact by the assigned caseworker in accordance with the guidelines in FOM 722-06H by the end of FY2024.

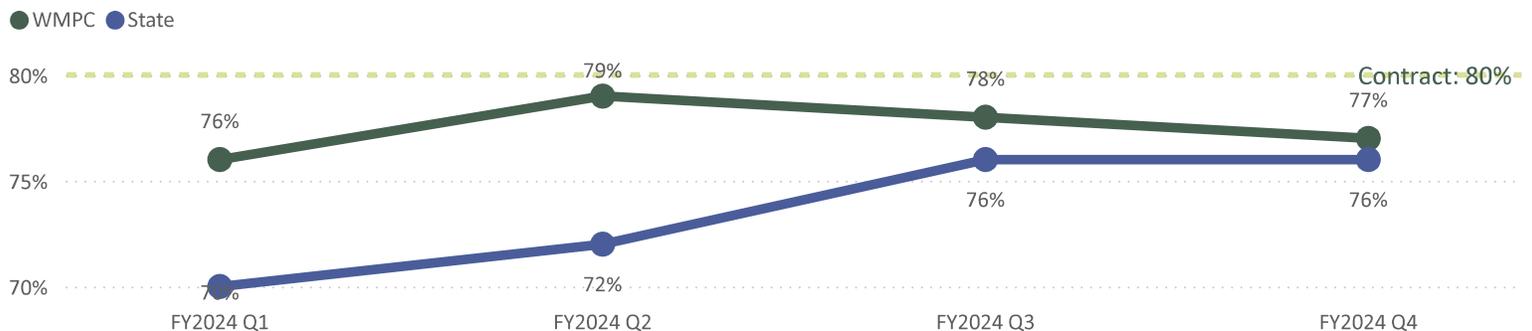
Annual Performance

Seventy eight percent of parents for the network were visited in accordance with MISEP contract requirements. WMPC did not meet the Contract benchmark of 80% but exceeded State average of 74%. FY2024 performance of 78% is better than that of FY2023 of 73%.



Quarterly Trend

The WMPC network outperformed the State in all quarters of FY2024, consistently remaining above the State's performance, with a peak of 79% in Q2 before settling at 77% in Q4. However, WMPC fell short of the contract benchmark of 80% in all quarters, indicating room for improvement despite WMPC's strong comparative performance with the state.



FY2024

Source: MiSACWIS Inview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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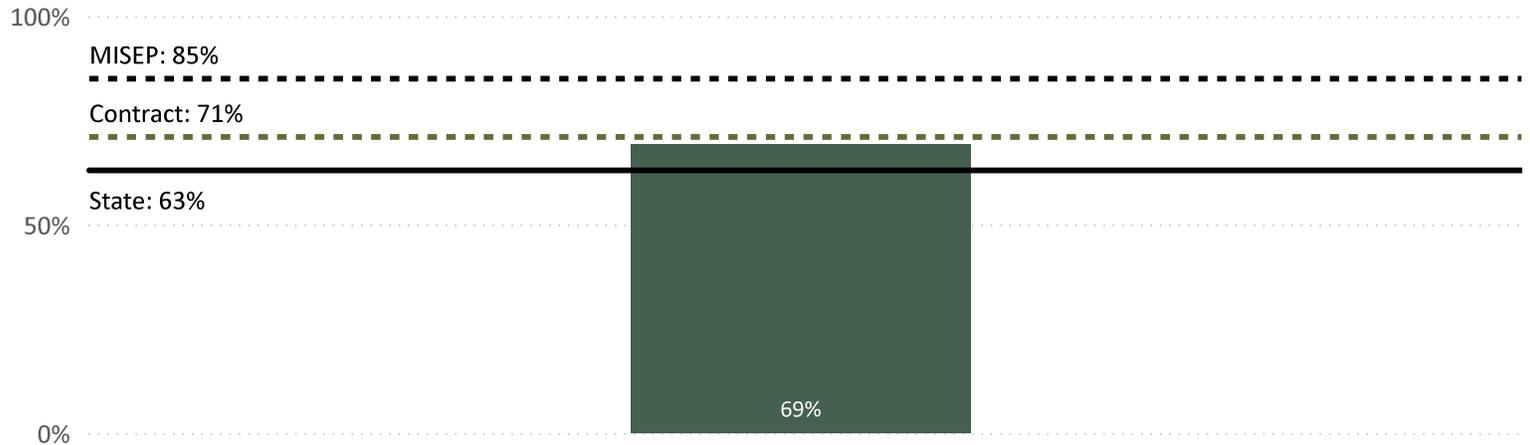
Parent-Child Contacts

MISEP | Measure Definition: No fewer than 85% of children with a goal of reunification shall have visitation with their parent(s) in accordance with Children's Foster Care Manual (FOM) 722-06I Policy. Parenting time is determined by the age of the youngest child of the sibling group in care at the time of removal. If the youngest child entered care between 0-5 years old, parenting time must occur twice per week. If the youngest sibling entered care at 6 years or older, parenting time must occur weekly.

WMPC Contract Amendment | Measure Definition: At least 71% of children with a goal of reunification shall have visitation with their parent(s) in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

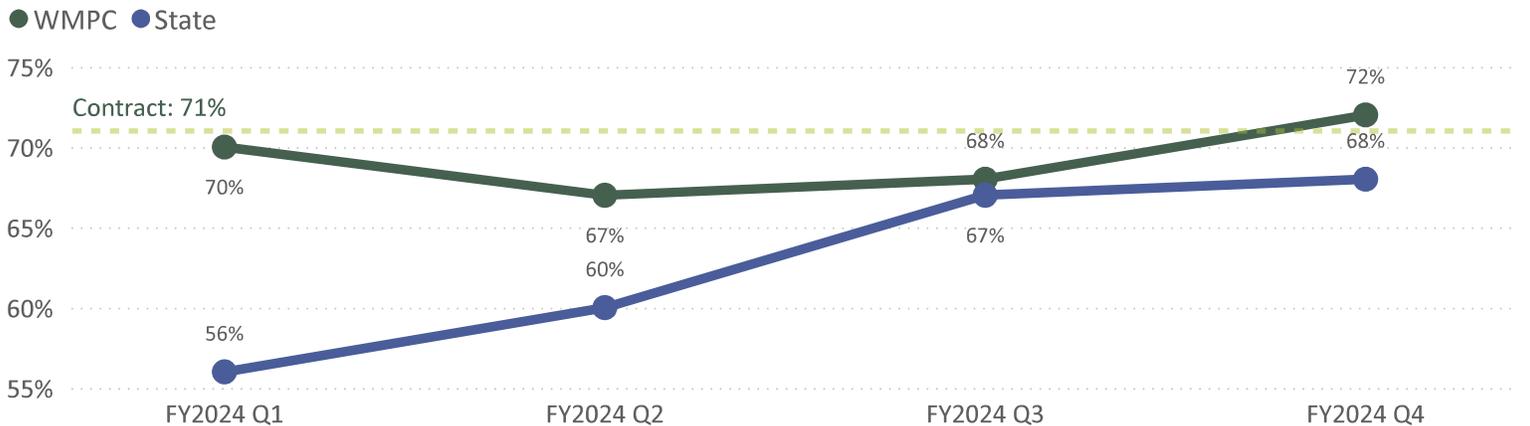
Annual Performance

Sixty nine percent of children with a goal of reunification had parent visits in accordance with MISEP and contract amendment requirements. WMPC network did not meet the Contract benchmark of 71% but surpassed State average of 63%. FY2024 performance of 69% is similar to that of FY2023 of 69%.



Quarterly Trend

The WMPC network only met or exceeded the contract benchmark of 71%, in FY2024 Q4, showing strong performance. WMPC's performance surpassed State performance throughout the year.



FY2024

Source: MiSACWIS Inview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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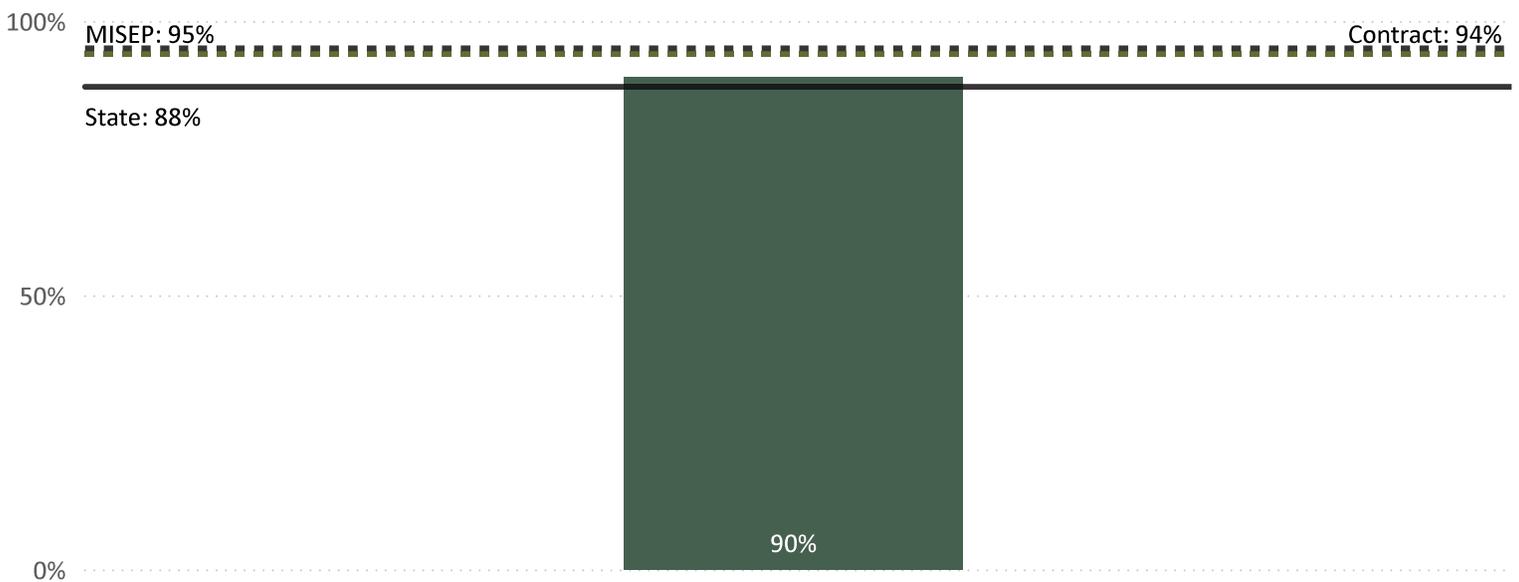
Returned Home Children Contacts

MISEP | Measure Definition: The caseworker must have weekly face-to-face contact in the home with at least 95% of the families (parent/legal guardian and the child) for the first month following reunification or parental placement, with at least one contact each month being a private meeting between the child and the caseworker.

WMPC Contract Amendment | Measure Definition: At least 94% of families that have been reunified or placed in parental home shall have visitation with a caseworker in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

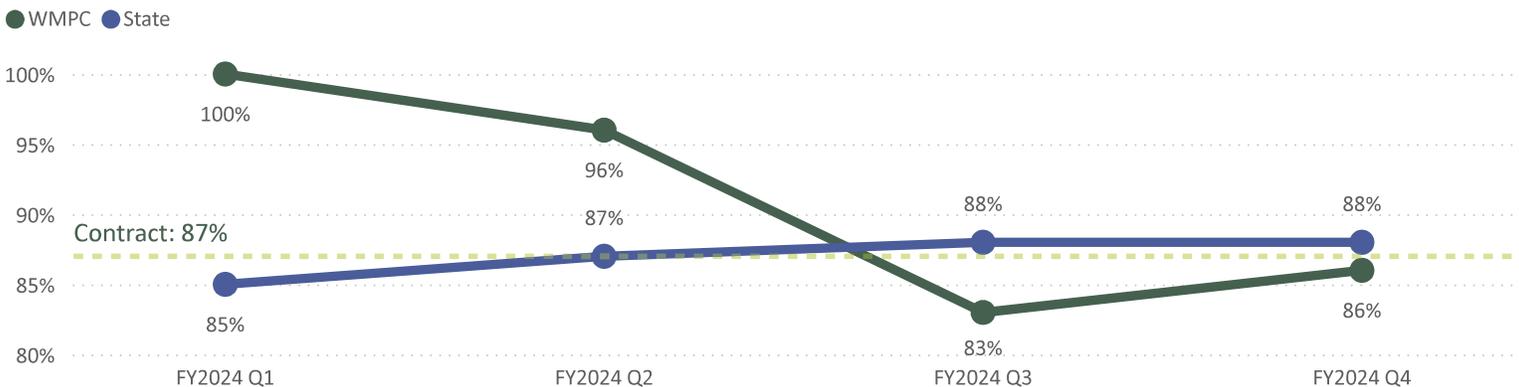
Annual Performance

Ninety percent of families in the WMPC network had caseworker face-to-face contacts in accordance with MISEP requirements. WMPC did not meet Contract requirement of 94% for contacts made with children who have returned home. However, the network surpassed State average of 88%.



Quarterly Trend

The WMPC network started at 100% in FY2024 Q1 but declined to 86% in Q4, falling below the contract benchmark of 87% in the FY2024 Q3 and Q4. In contrast, the State steadily improved, rising from 85% in Q1 to 88% in Q4, surpassing WMPC's performance by the end of the year.



FY2024

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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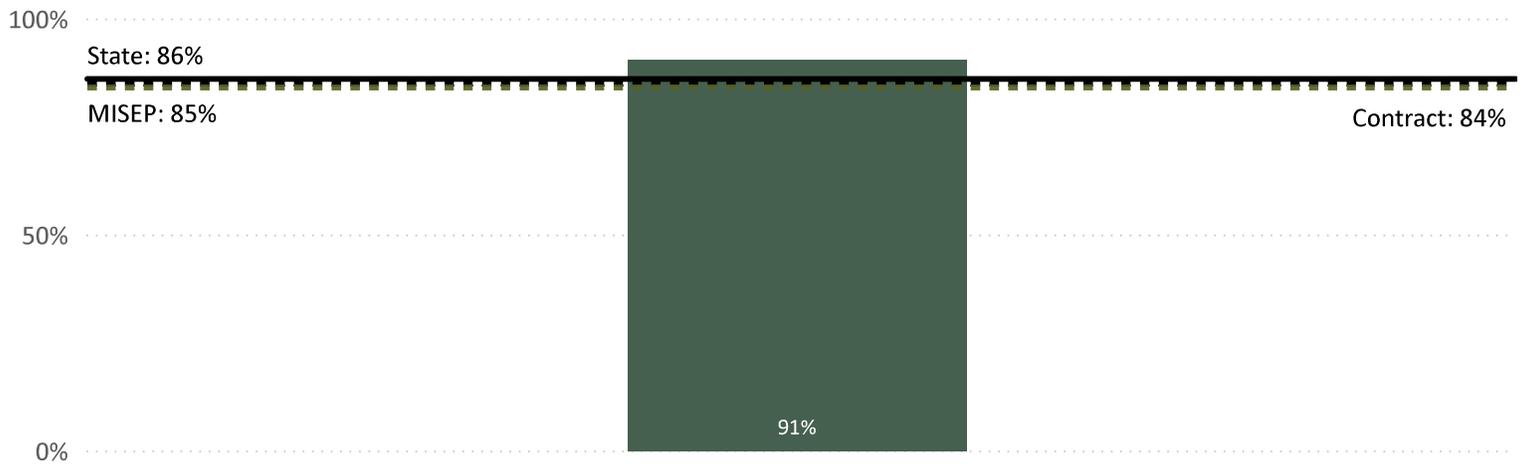
Child-Sibling Contacts

MISEP | Measure Definition: At least 85% of children in foster care who have siblings in custody with whom they are not placed shall have at least monthly visits with their siblings who are placed elsewhere in DHHS foster care custody, unless specified exceptions apply.

WMPC Contract Amendment | Measure Definition: At least 84% of children in foster care who have siblings in custody with whom they are not placed shall have at least monthly visits with their siblings in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

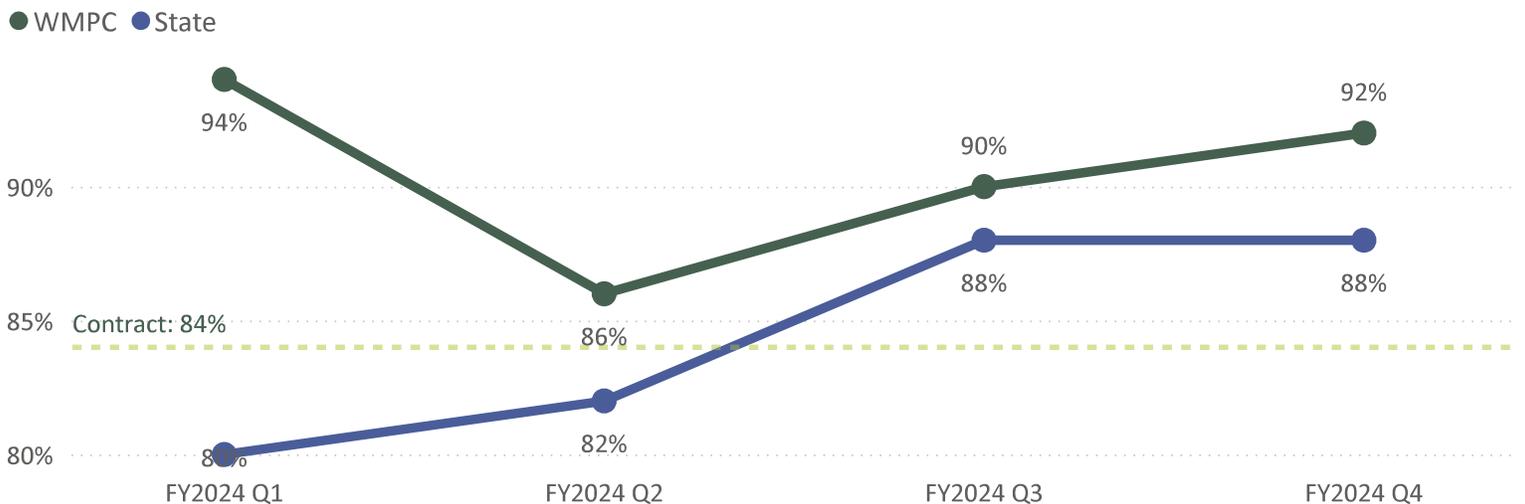
Annual Performance

Ninety one percent of children had sibling visits in accordance with MISEP and contract amendment requirements. WMPC performance on this measure met the Contract benchmark of 84%. In addition, WMPC network performance exceeded MISEP benchmark and State average. FY2024 performance of 91% is better than that of FY2023 of 85%.



Quarterly Trend

The WMPC network consistently exceeded the contract benchmark of 84% across FY2024, improving from 94% in Q1 to 92% in Q4 despite a slight decline. WMPC maintained superior performance compared to the State throughout the year.



FY2024

Source: MISACWIS Infolview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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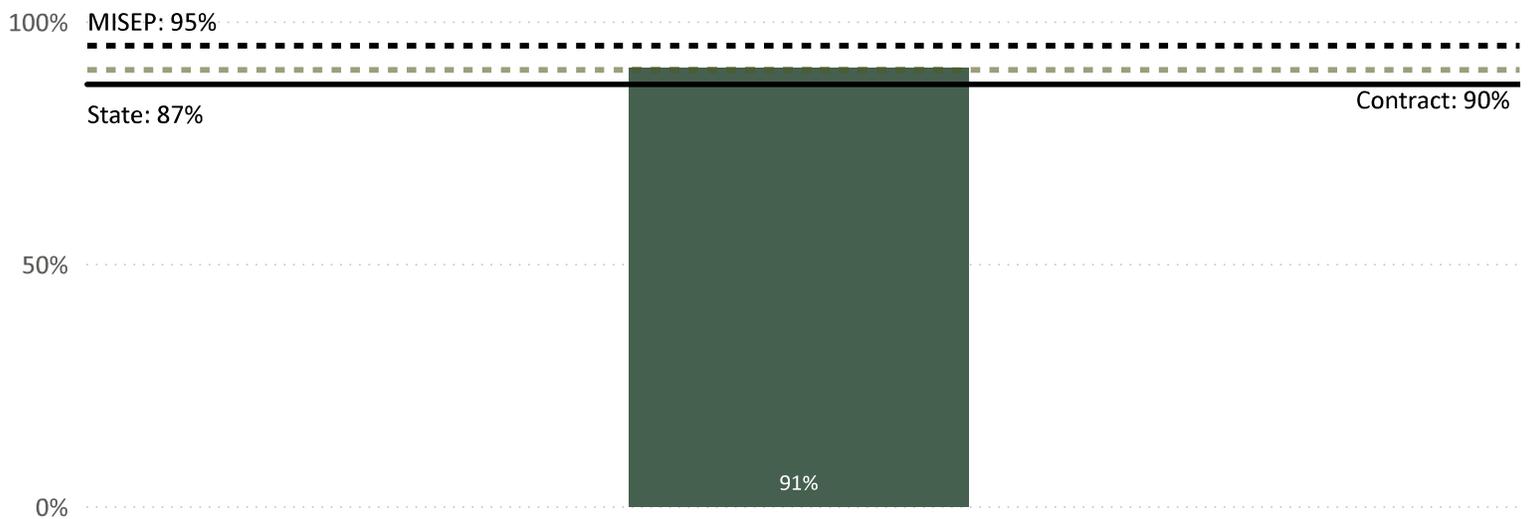
Initial Service Plans

MISEP | Measure Definition: At least 95% of children shall have an initial service plan completed within 30 days of entry into foster care.

WMPC Contract Amendment | Measure Definition: At least 90% of children supervised shall have an initial service plan completed within 30 days of entry into foster care, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

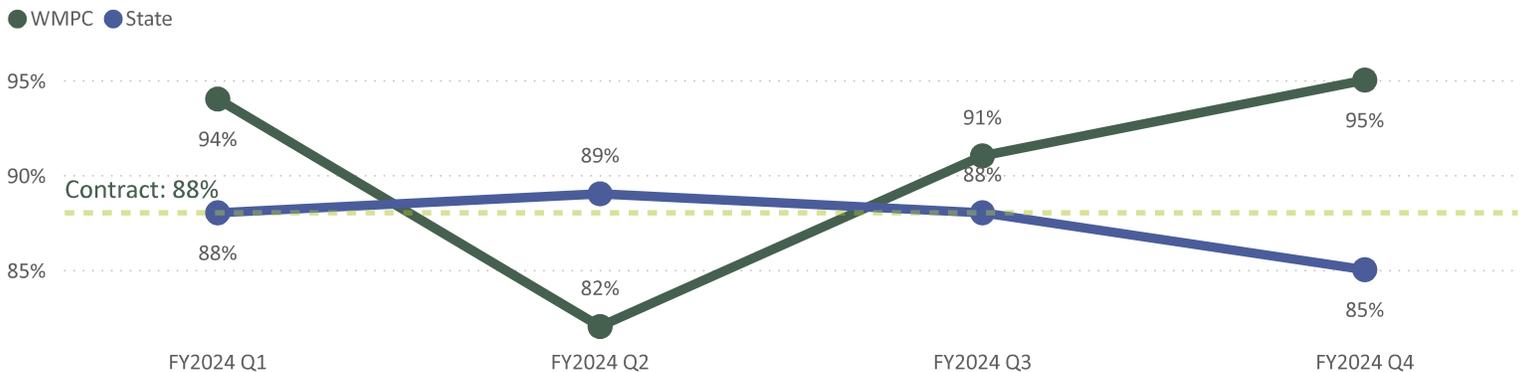
Annual Performance

Ninety one percent of children in the WMPC network had an initial service plan completed within 30 days of entry into foster care. WMPC network performance exceeded the Contract benchmark of 90%. In addition, the network exceeded State average of 87%. FY2024 performance of 91% is better than that of FY2023 of 88%.



Quarterly Trend

The WMPC network showed fluctuations in performance, starting at 94% in FY2024 Q1, dipping to 82% in Q2, and recovering to 95% in Q4, consistently remaining above the contract benchmark of 88% except in Q2. WMPC outperformed the State in all quarters except Q2, demonstrating overall stronger results despite mid-year variability.



FY2024

Source: MISACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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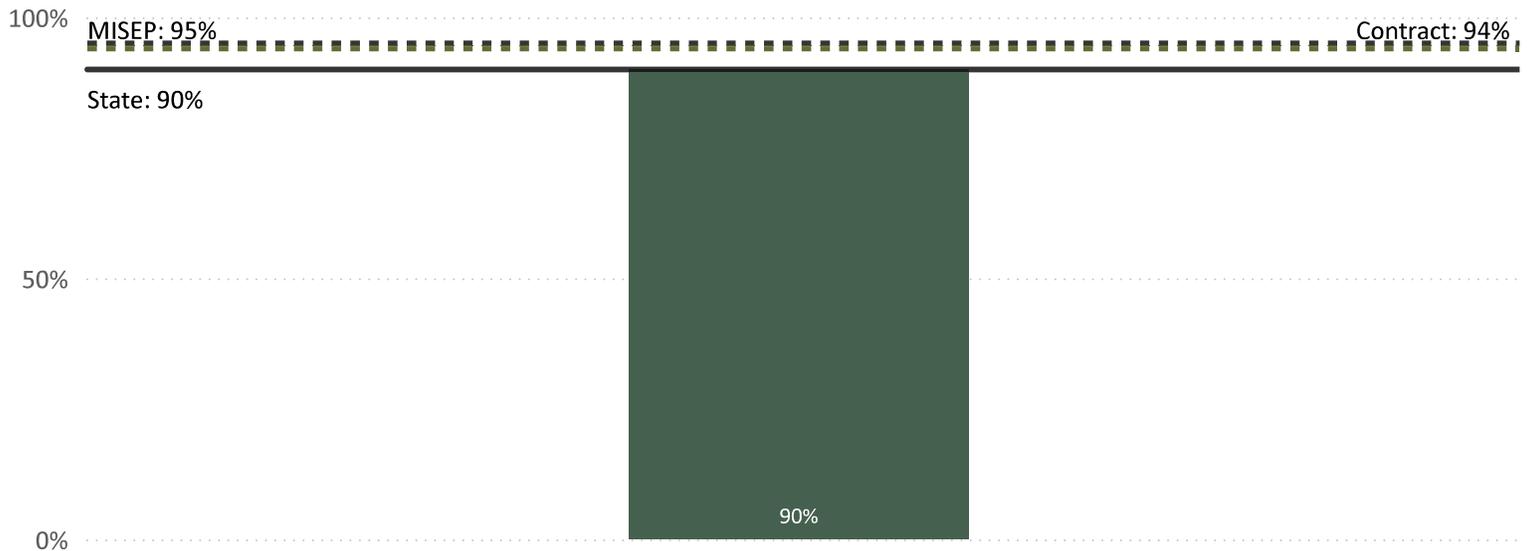
Service Plan Approvals

MISEP | Measure Definition: At least 95% of children shall have a case service plan approved within 14 days of case worker submission to the supervisor for review.

WMPC Contract Amendment | Measure Definition: At least 94% of children supervised shall have a case service plan approved within 14 days of submission to supervisor, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

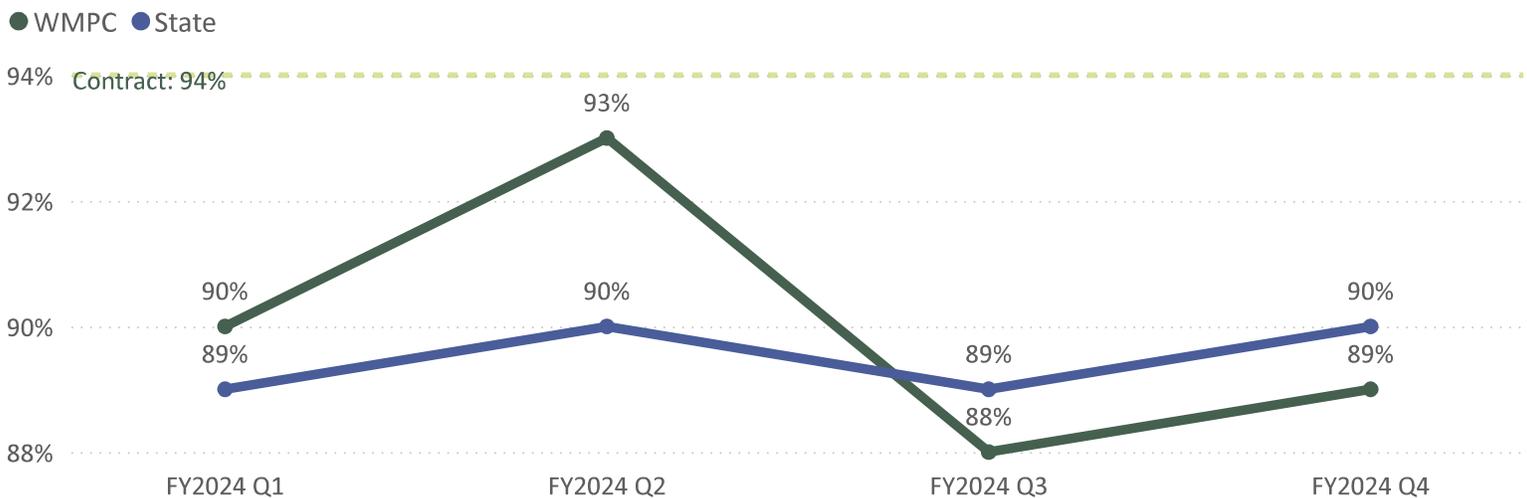
Annual Performance

Ninety percent of children in the WMPC network had service plans approved timely. The network did not meet the Contract and MISEP benchmark requirements for timely completion of service plan approvals but met State average.



Quarterly Trend

The WMPC network started at 90% in FY2024 Q1, peaked at 93% in Q2, and declined to 89% in Q4, consistently falling short of the contract benchmark of 94%.



FY2024

Source: MISACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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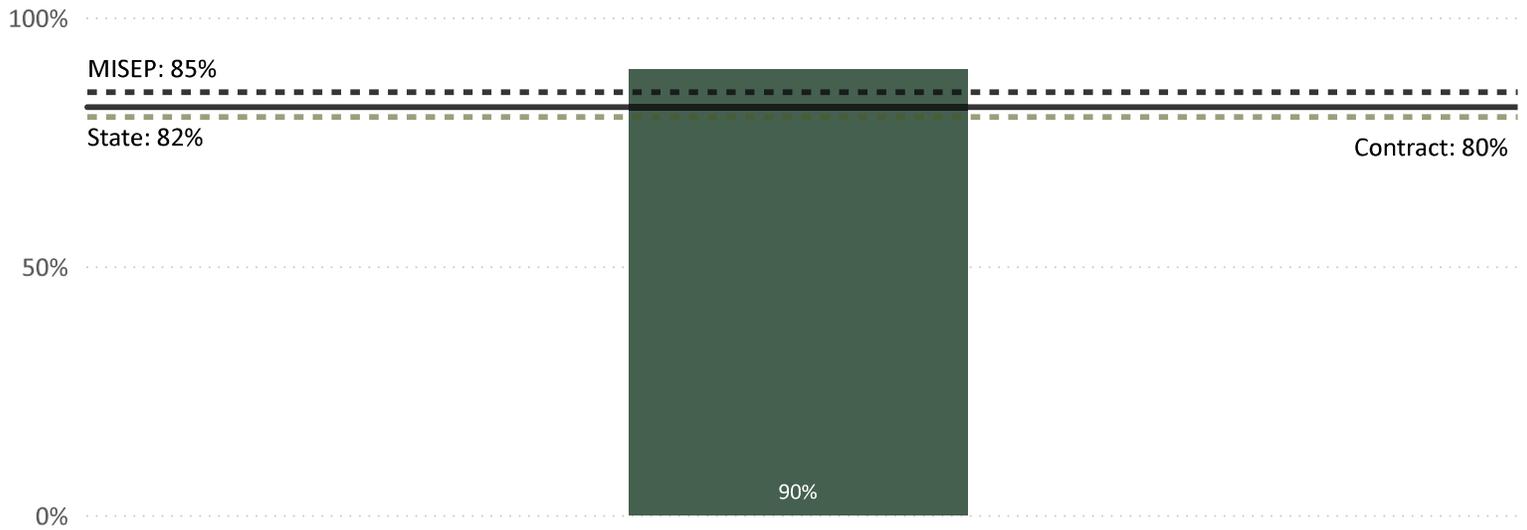
Initial Medical Exams

MISEP | Measure Definition: No fewer than 85% of children will have an initial medical exam within 30 days of removal.

WMPC Contract Amendment | Measure Definition: At least 80% of children supervised shall have an initial medical examination within 30 days of entry into foster care, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

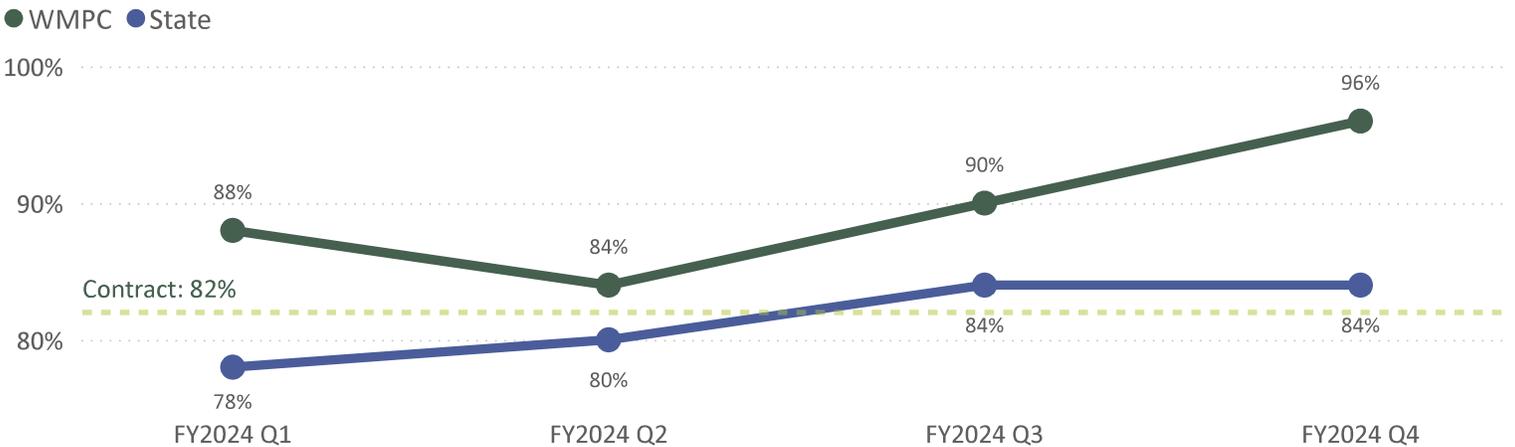
Annual Performance

Ninety percent of children had an initial medical exam within 30 days of removal. The WMPC network exceeded both Contract and MISEP benchmarks in addition to surpassing State average of 82%. FY2024 performance of 90% is significantly better than that of FY2023 of 74%.



Quarterly Trend

The WMPC network consistently exceeded the contract benchmark of 82%, rising steadily from 88% in Q1 to 96% in Q4. WMPC network performance remained well above both the contract requirement and the State throughout FY2024.



FY2024

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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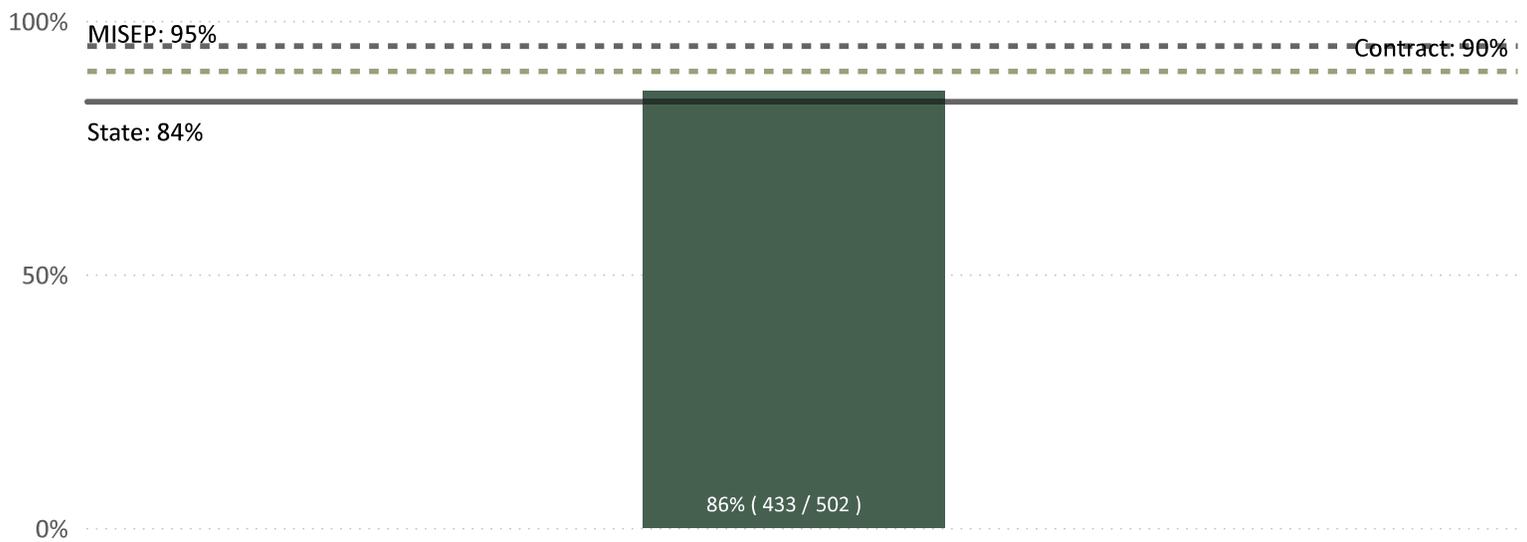
Periodic Medical Exams

MISEP | Measure Definition: Following an initial medical examination, at least 95% of children shall receive periodic medical examinations and screenings.

WMPC Contract Amendment | Measure Definition: At least 90% of children supervised shall have periodic and ongoing medical examinations and screenings according to guidelines set forth by the American Academy of Pediatrics, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

Annual Performance

Eighty six percent of children in the WMPC network received a timely periodic medical exam and screening. The network did not meet Contract requirement of 90%. However, WMPC network exceeded State average of 84%. FY2024 performance of 86% is better than that of FY2023 of 82%.



Quarterly Trend

The WMPC network showed strong initial performance above the contract benchmark of 90%, starting at 86% in Q1 and peaking at 94% in Q3, before dropping to 82% in Q4, falling below the benchmark. WMPC outperformed the State throughout FY2024 but FY2024 Q4.



FY2024

Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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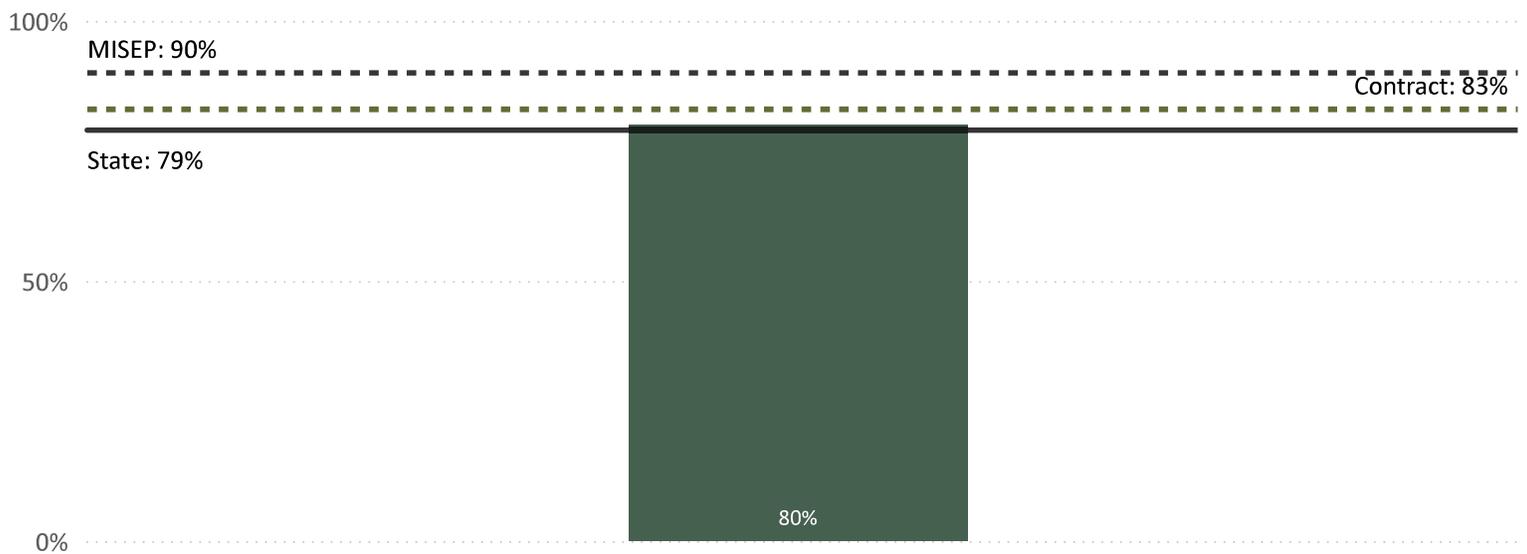
Initial Dental Exams

MISEP | Measure Definition: No fewer than 90% of children shall have an initial dental examination within 90 days of removal unless the child has had an exam within 6 months prior to placement or the child is less than one years of age.

WMPC Contract Amendment | Measure Definition: At least 83% of children shall have an initial dental examination completed within 90 days of entry into foster care, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

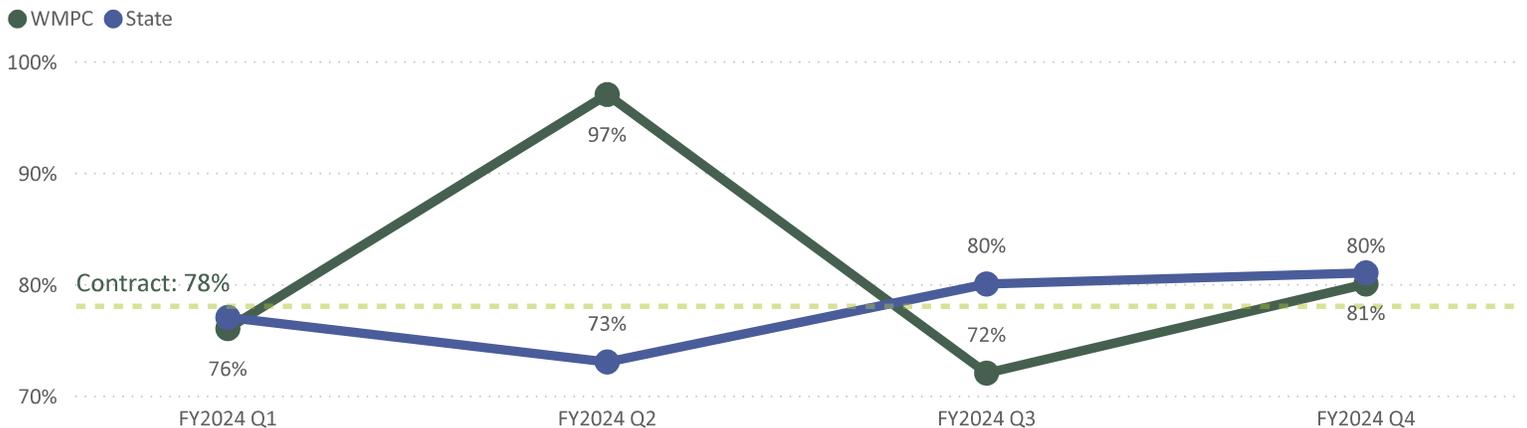
Annual Performance

Eighty percent of children in the WMPC network had an initial dental exam as required by MISEP. The WMPC Network did not meet the contract benchmark. However, the network performance of 81% is better than that of State average of 79%.



Quarterly Trend

The WMPC network demonstrated variability, starting slightly below the contract benchmark of 78% at 76% in Q1, peaking at 97% in Q2, and declining to 80% in Q4, maintaining a performance above the benchmark in the latter half of the year. WMPC outperformed the State overall but showed greater fluctuations in performance.



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

FY2024

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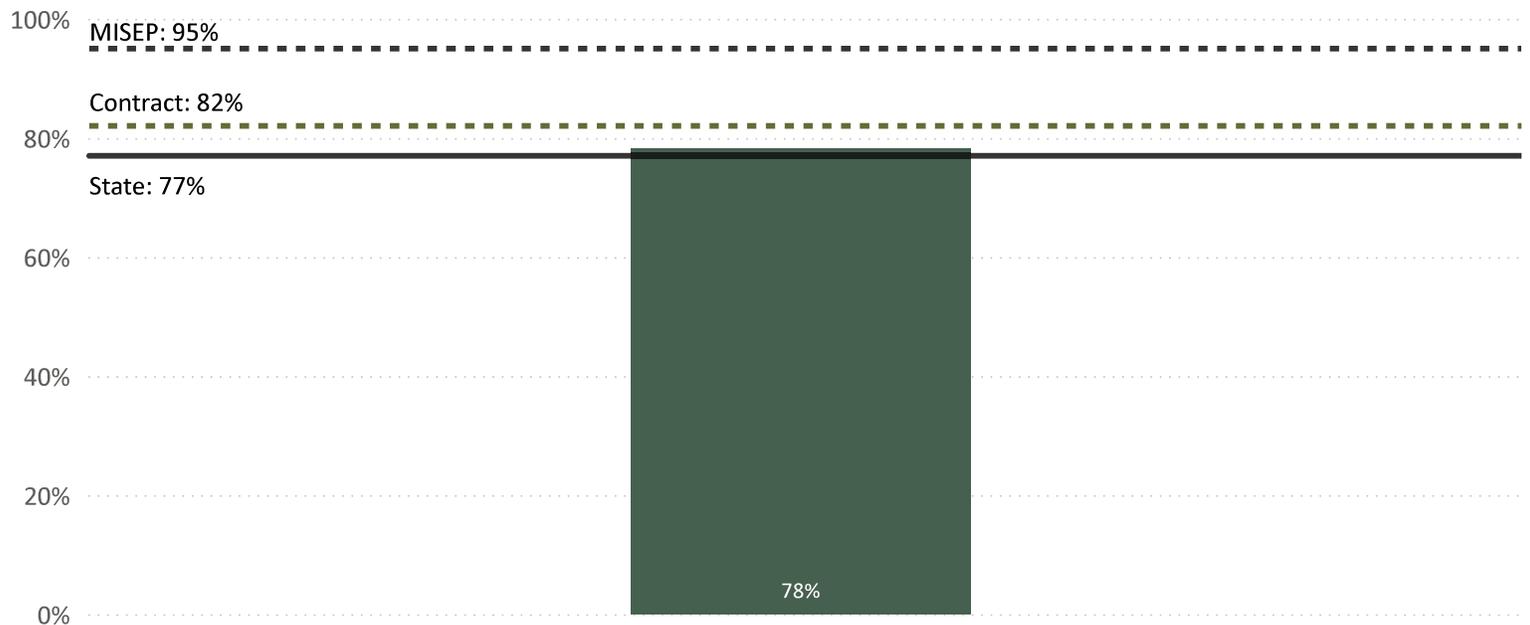
Periodic Dental Exams

MISEP | Measure Definition: Following an initial dental examination, at least 95% of children shall receive periodic dental examinations and screenings.

WMPC Contract Amendment | Measure Definition: At least 82% of children supervised shall receive periodic and ongoing dental examinations and screenings according to the guidelines set forth by the American Academy of Pediatrics, in accordance with the guidelines in FOM 722-06I Policy by the end of FY2024.

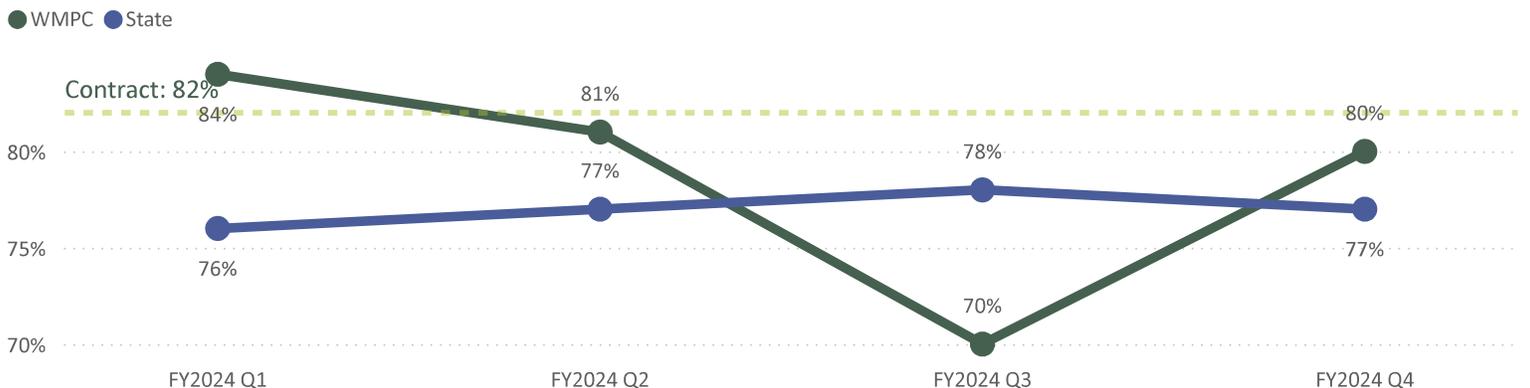
Annual Performance

Seventy eight percent of children in the WMPC network had a periodic dental exam. The WMPC network did not meet the contract benchmark of 82% but exceeded State average of 77%. FY2024 performance of 79% is slightly better than that of FY2023 of 78%.



Quarterly Trend

The WMPC network began FY2024 above the contract benchmark of 82%, starting at 84% in Q1 and reaching 81% in Q2 before dropping sharply to 70% in Q3. It rebounded to 80% in Q4, just below the benchmark. WMPC outperformed the State in all quarters but faced a notable dip in Q3.



FY2024

Source: MiSACWIS Infview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

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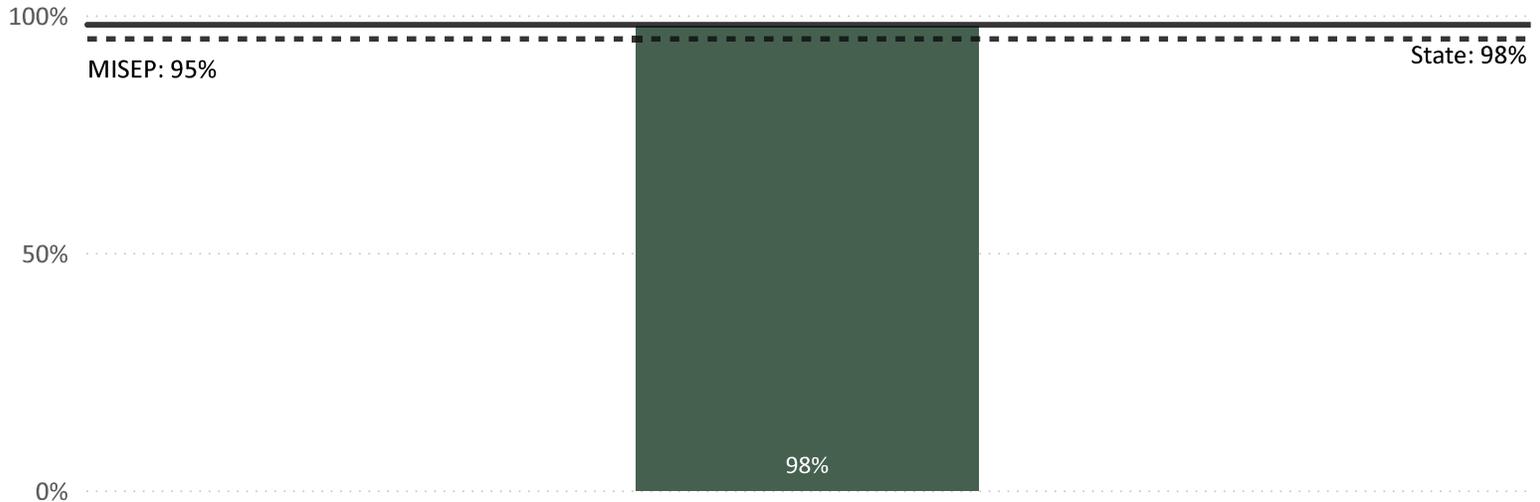


Worker-Supervisor Contacts

MISEP | Measure Definition: At least 95% of caseworkers shall meet with their assigned supervisor in accordance with the guidelines in FOM 722-06H, which states the caseworker must meet with their supervisor at least monthly for case consultation on every assigned case. Monthly case consultation may be conducted in person or by video conference.

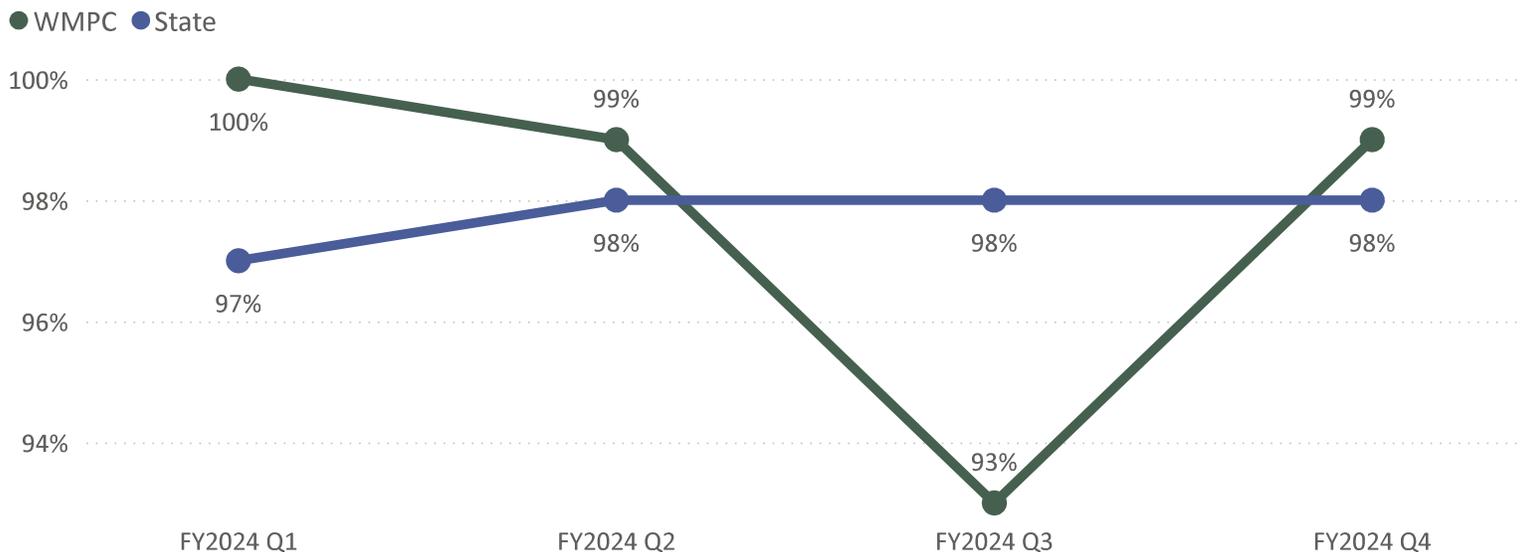
Annual Performance

WMPC network performance was 98% for this measure, which exceeded both MISEP benchmark of 95% and State average of 98%.



Quarterly Trend

The WMPC network started at 100% in FY2024 Q1, slightly declined to 99% in Q2, dropped to 93% in Q3, and rebounded to 99% in Q4. In contrast, the State maintained consistently high performance, remaining steady at 98% from Q2 through Q4.



FY2024

Source: MiSACWIS Infoview CW-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

WMPC Annual Performance Report

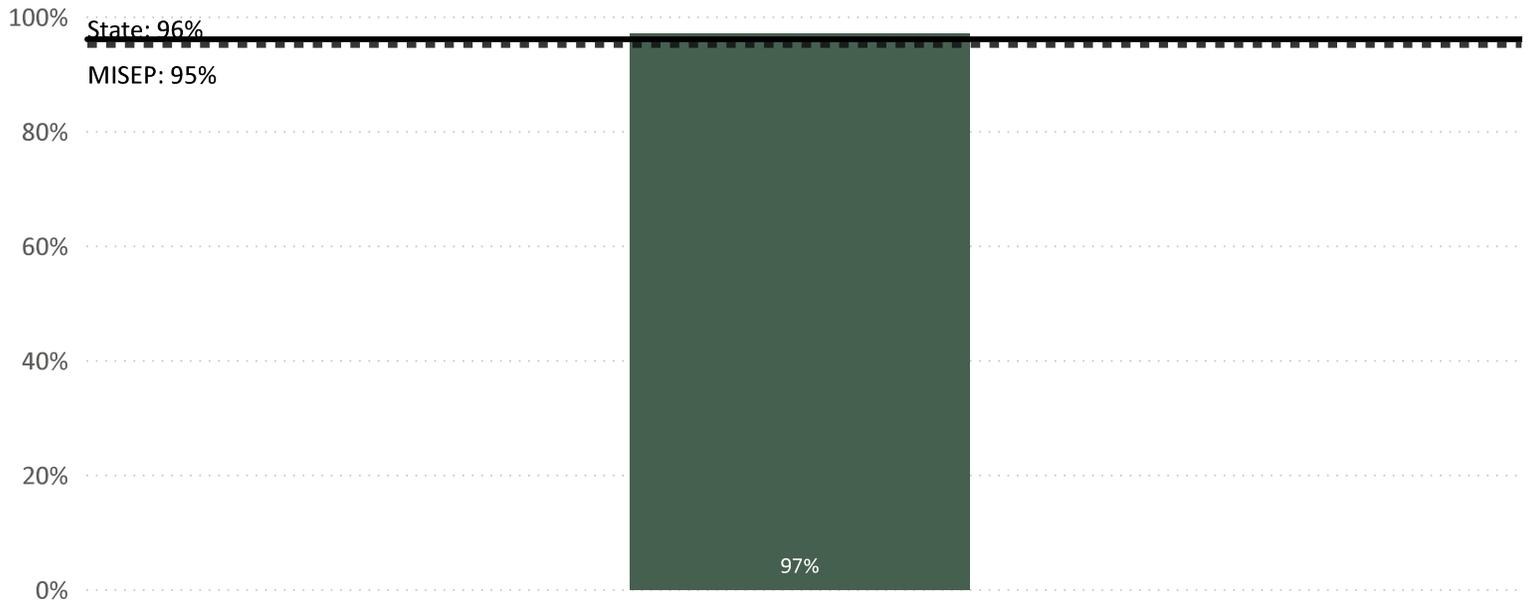


Worker-Child Contacts

MISEP | Measure Definition: At least 95% of children supervised by the Service Provider will be visited by their assigned caseworker in accordance with the guidelines in FOM 722-06H. The caseworker must have at least two face-to-face contacts per month with each child in the first two months following an initial placement or a placement change. The caseworker must have at least one face-to-face contact in the child's placement setting each subsequent calendar month.

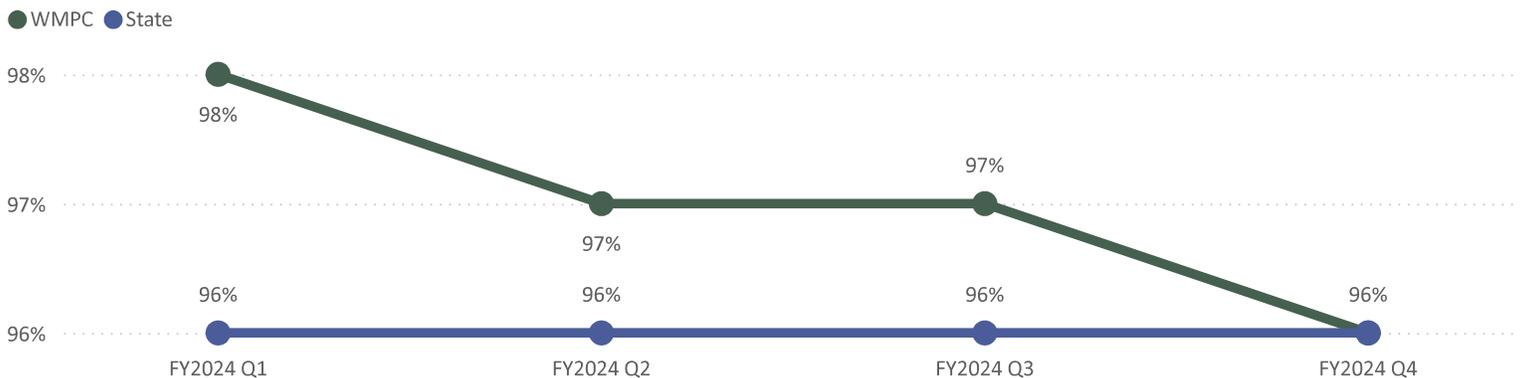
Annual Performance

Ninety seven percent of all children supervised by the WMPC network were visited in accordance with MISEP requirements.



Quarterly Trend

The WMPC network started strong at 98% in FY2024 Q1 but declined steadily to 96% in Q4, aligning with the State's consistent performance of 96% across all quarters. While WMPC maintained parity with the State in Q4, the downward trend throughout the year highlights an area for focus to sustain initial high performance.



FY2024

Source: MiSACWIS Infoview KC-2006 CFC Social Work Contacts Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

WMPC Annual Performance Report

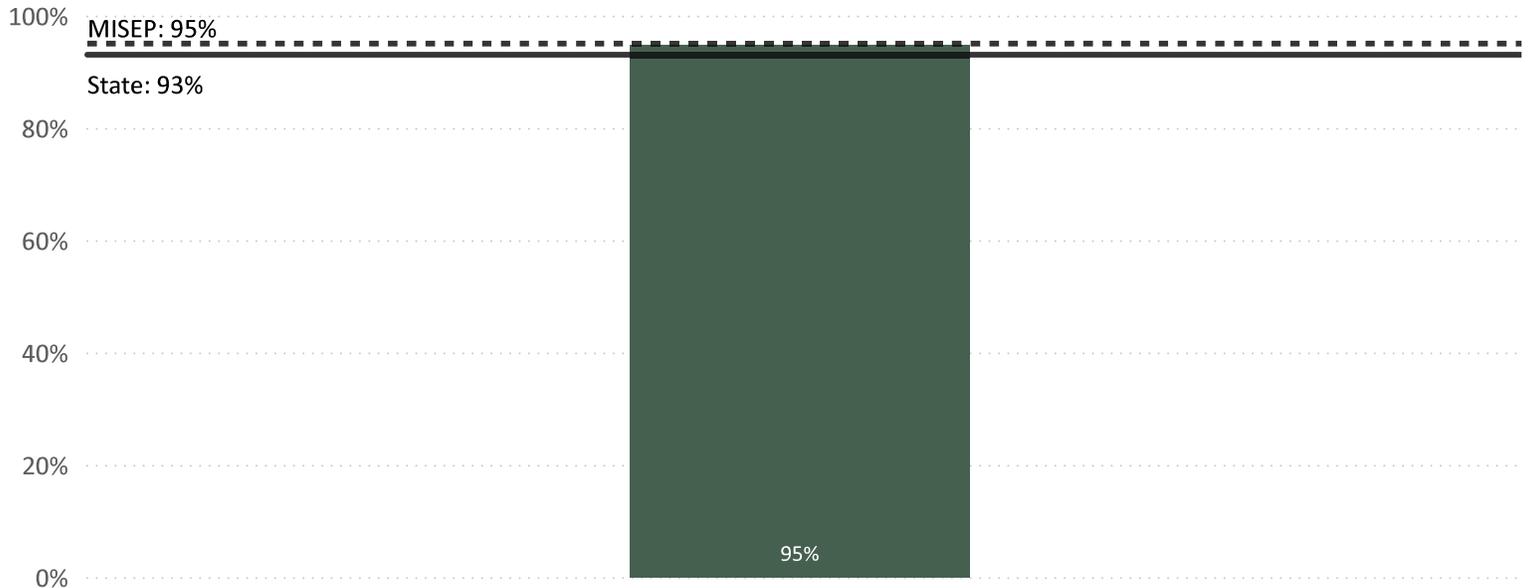


Updated Service Plans

MISEP | Measure Definition: At least 95% of children shall have a service plan updated quarterly.

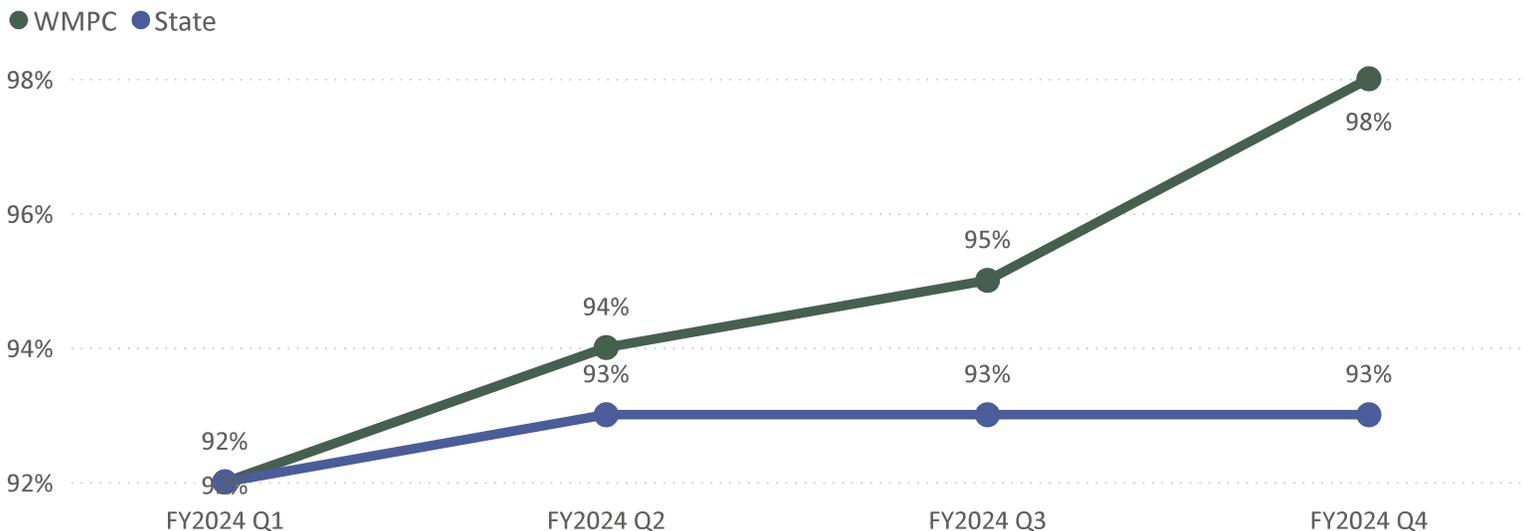
Annual Performance

Ninety five percent of children in the WMPC network had a service plan updated quarterly.



Quarterly Trend

The WMPC network showed consistent improvement throughout FY2024, starting at 92% in Q1 and reaching 98% in Q4. WMPC's continuous upward trend demonstrates strong performance growth, consistently surpassing the State in all quarters.



FY2024

Source: MISACWIS Infoview KC-2204 CFC Case Worker Service Plan Timeliness by Agency, Accessed 10/2024;
State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

WMPC Annual Performance Report



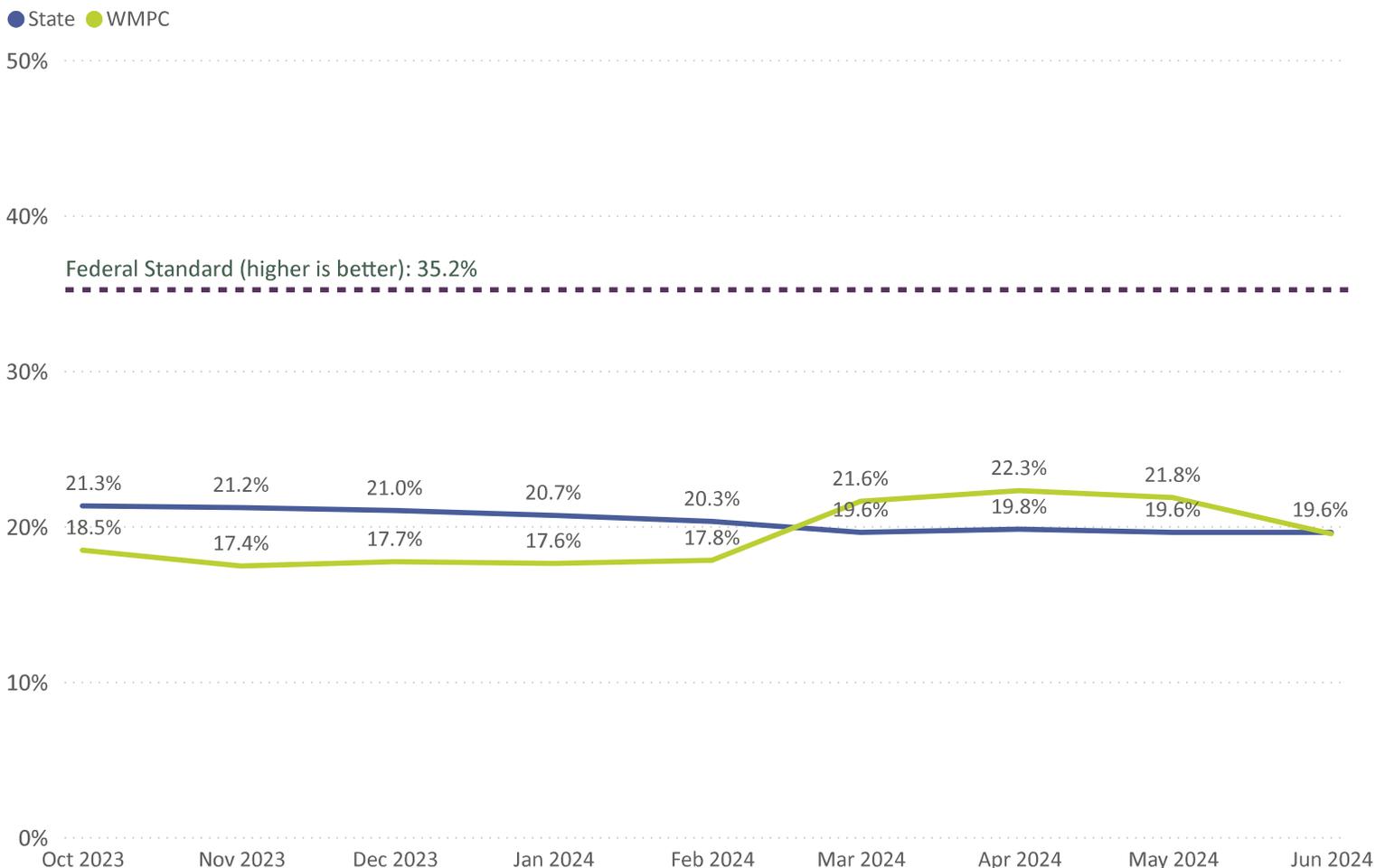
Permanency in 12 months

Federal | Measure Definition: Of all children who enter foster care in a 12-month period, the percentage who are discharged to permanency within 12 months of entering foster care should be at least 35.2%. This percent is the federal standard. Children who are discharged to permanency must not re-enter foster care for the following 12 months to be counted in this measure. **Higher is better for this measure. Note: the most recent performance for this measure is June 2023 as children must remain discharged from foster care for 12 months to be counted.**

WMPC Contract Amendment | Measure Definition: At least 27% of children shall achieve permanency within 12 months for children entering foster care by the end of FY2024.

Annual Performance

The WMPC network's performance in achieving permanency within 12 months remained below the Federal standard of 35.2% throughout the period. Starting at 18.5% in October 2023, it dipped to 17.4% by November 2023 before gradually increasing to 19.6% in May 2024, matching the State's performance during the final months.



FY2024

Source: NCANDS April 1st 2022 to June end 2023, prepared by MDHHS
DTMB, generated October 2024

WMPC Annual Performance Report



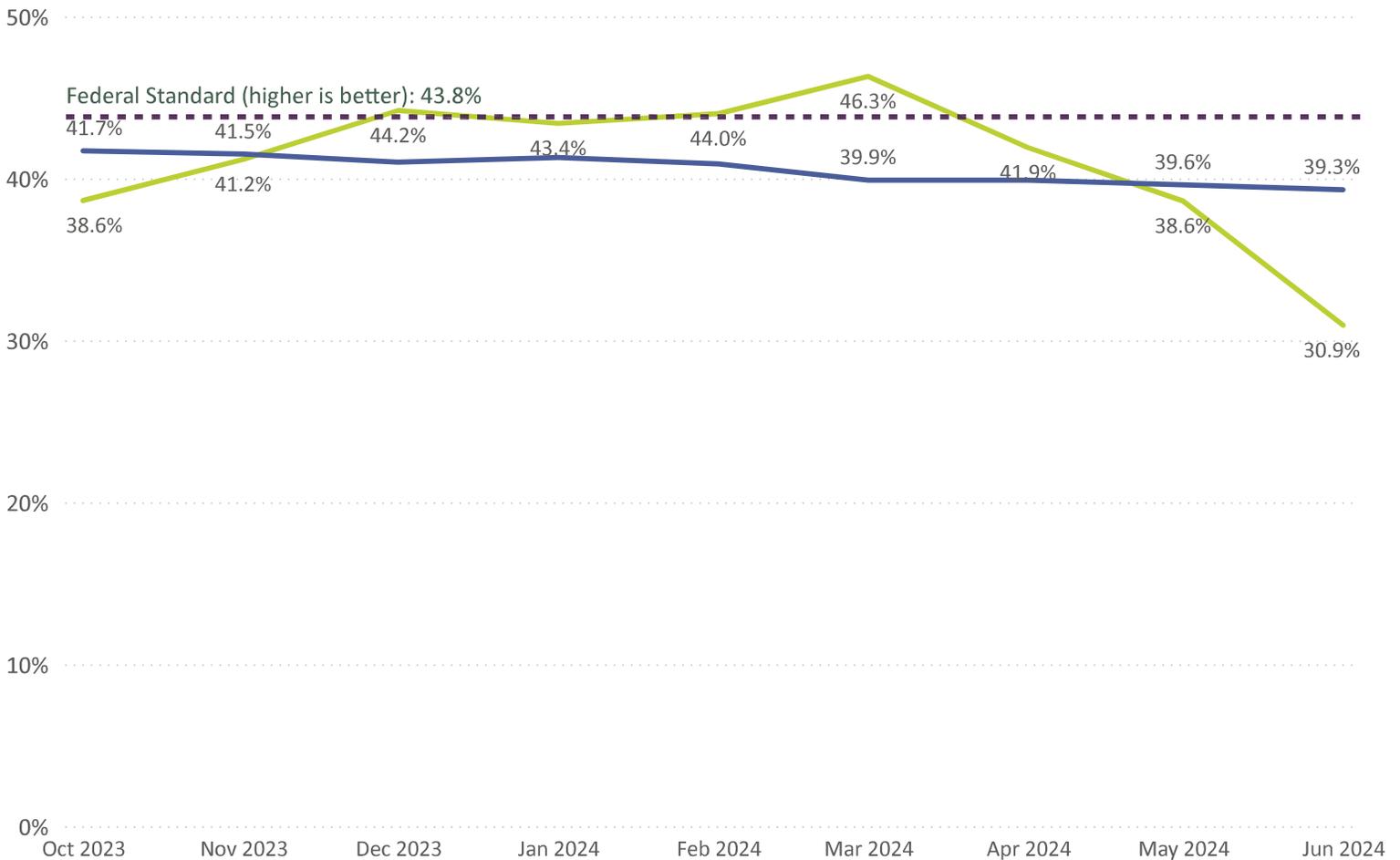
Permanency in 12 months for children in care 12-23 months

Federal | Measure Definition: Of all children in care on the first day of a 12-month period who had been in care between 12 and 23 months, the percentage who are discharged to permanency within 12 months of the first day should be at least 43.8%. This percent is the federal standard. **Higher is better for this measure. Note: the most recent performance for this measure is children that have been in care for 12-23 months since June 2023.**

Annual Performance

For 12-23 month permanency, the WMPC network started FY2024 near the Federal standard of 43.8%, beginning at 38.6% in October 2023 and peaking at 46.3% in March 2024, surpassing the Federal target. However, performance sharply declined to 30.9% by June 2024. The State's performance remained relatively steady, consistently below the Federal standard but more stable than WMPC.

● WMPC ● State



FY2024

Source: NCANDS Entry cohorts April 1st 2021 to June 2022, prepared by MDHHS DTMB, generated October 2024

WMPC Annual Performance Report

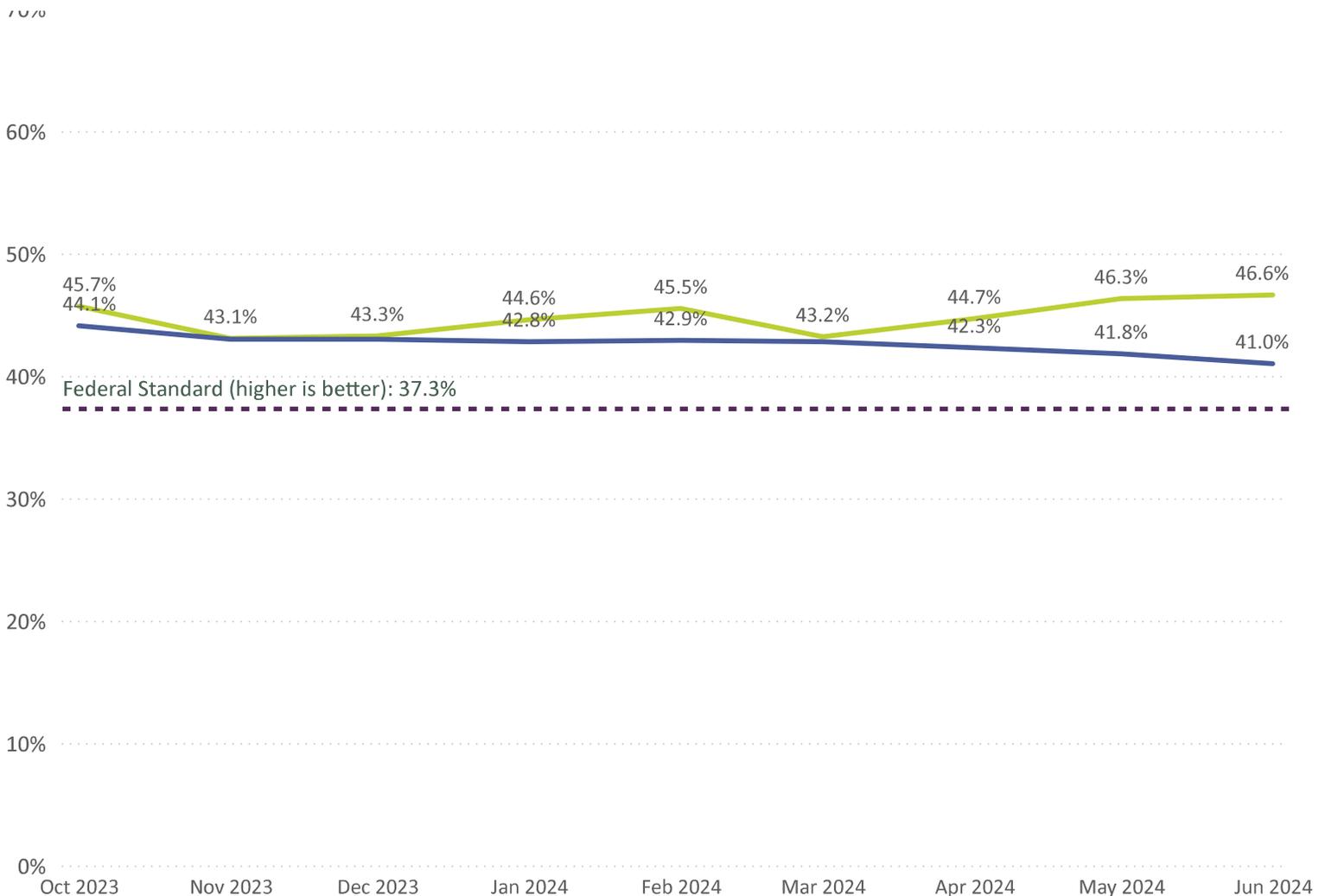


Permanency in 12 months for children in care 24+ months

Federal | Measure Definition: Of all children in foster care on the first day of a 12-month period who had been in foster care for 24 months or more, the percentage who are discharged to permanency within 12 months of the first day should be at least 37.3%. This percent is the federal standard. **Higher is better for this measure. Note: the most recent performance for this measure is children that have been in care for 24+ months since June 2023.**

Annual Performance

For permanency in 24+ months, the WMPC network consistently performed above the Federal standard of 37.3%, ranging from 43.1% to 46.6% throughout the period. WMPC's performance was generally stable, peaking at 46.6% in June 2024. In contrast, the State's performance was slightly lower, hovering between 41.0% and 44.1%, consistently below WMPC.



WMPC Annual Performance Report

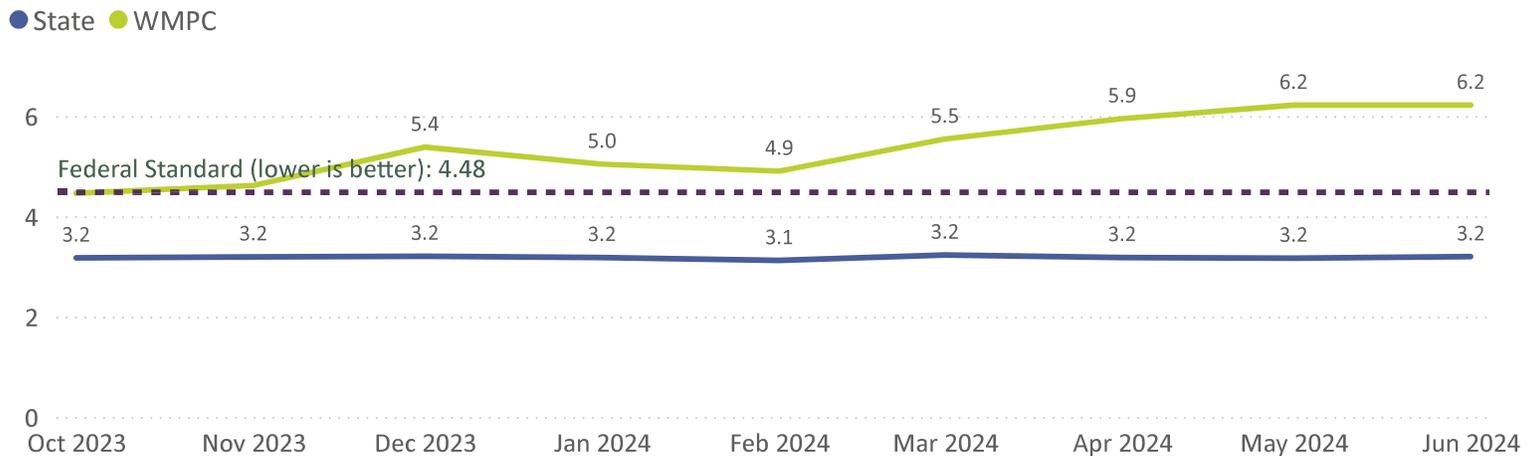


Placement Stability

Federal | Measure Definition: Of all children who entered care in a 12-month period, the rate of placement moves per 1,000 days of foster care should be at most 4.48. This rate is the Federal standard. **Lower is better for this measure.**

Annual Performance

For placement stability, the WMPC network's performance consistently exceeded the Federal standard of 4.48 (lower is better), starting at 5.4 moves per 1000 in October 2023 and increasing to 6.2 moves per 1000 by June 2024. In contrast, the State maintained a steady performance of 3.2 per 1000 throughout the period, remaining well below both the Federal standard and WMPC's performance.

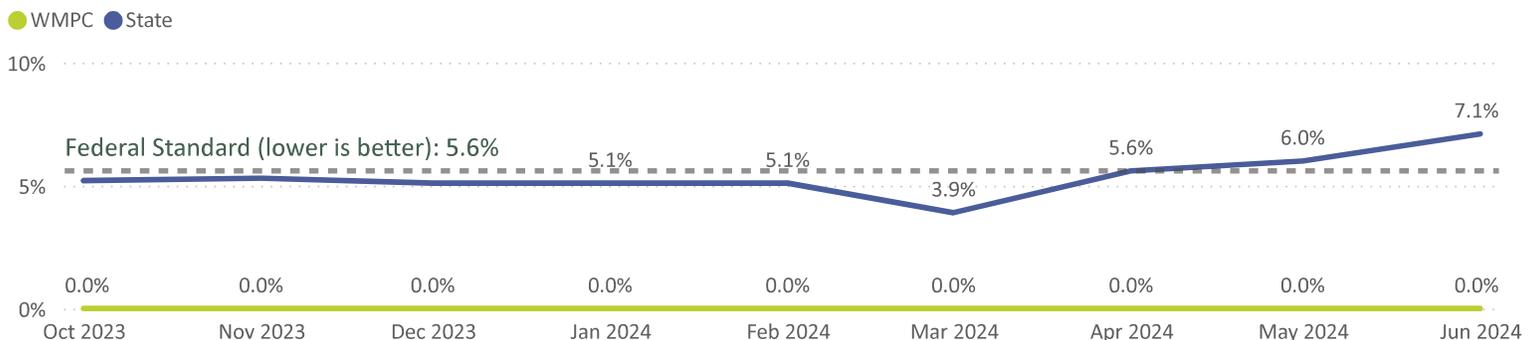


Re-entry into foster care within 12 months

Federal | Measure Definition: Of all children who enter care in a 12-month period, who discharged within 12 months to reunification, living with relative, or guardianship, the percent who re-enter care within 12 months of their discharge should be at most 5.6%. This percent is the Federal standard. **Lower is better for this measure.**

Annual Performance

For re-entry into foster care, WMPC demonstrated excellent performance with a consistent re-entry rate of 0% throughout the period, remaining well below the Federal standard of 5.6% (lower is better). In contrast, the State began FY2024 at 5.1%, briefly dropping to 3.9% in March 2024, but subsequently rising to 7.1% by May 2024, exceeding the Federal standard. WMPC's consistent results highlight its success in preventing re-entries compared to the State's fluctuating performance.



FY2024

Source: NCANDS entry cohorts April 1st 2021 to June 2022, prepared by MDHHS DTMB, generated July 2024

WMPC Annual Performance Report

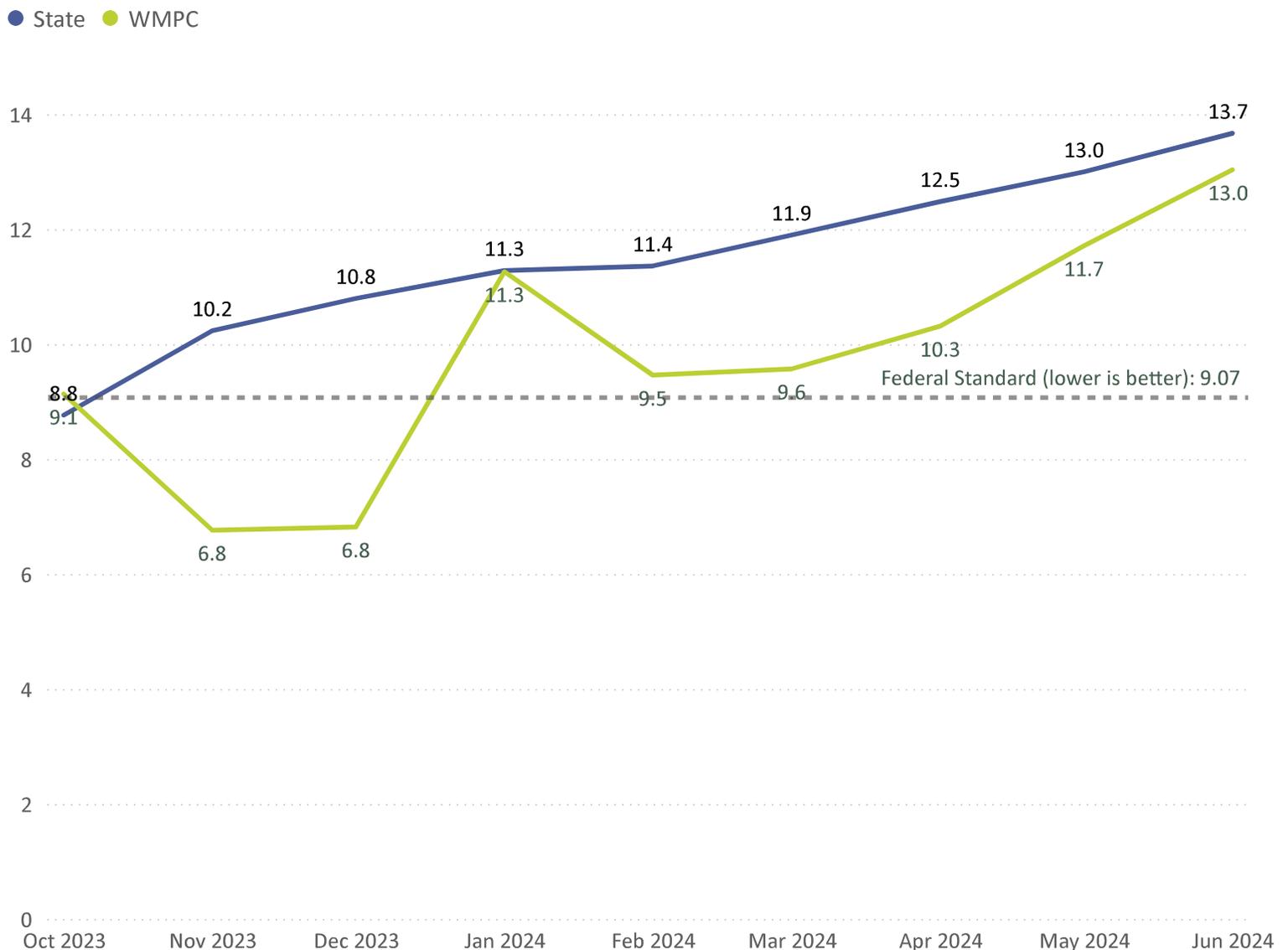


Maltreatment In Care

Federal | Measure Definition: Of all children in foster care during a 12-month period, the rate of victimization per 100,000 days of foster care should be at most 9.07. This rate is the federal standard. **Lower is better for this measure.**

Annual Performance

For maltreatment in care, WMPC started below the Federal standard of 9.07 (lower is better) at 8.8 in October 2023, dropping to a low of 6.8 in November and December. However, rates steadily increased, reaching 13.0 by June 2024, exceeding the Federal standard. In comparison, the State started at 9.1, consistently rising throughout the period to 13.7 in June 2024.



FY2024

Source: NCANDS entry cohorts April 1st 2021 to June end 2022, prepared by MDHHS
DTMB, generated on October 2024.

WMPC Annual Performance Report

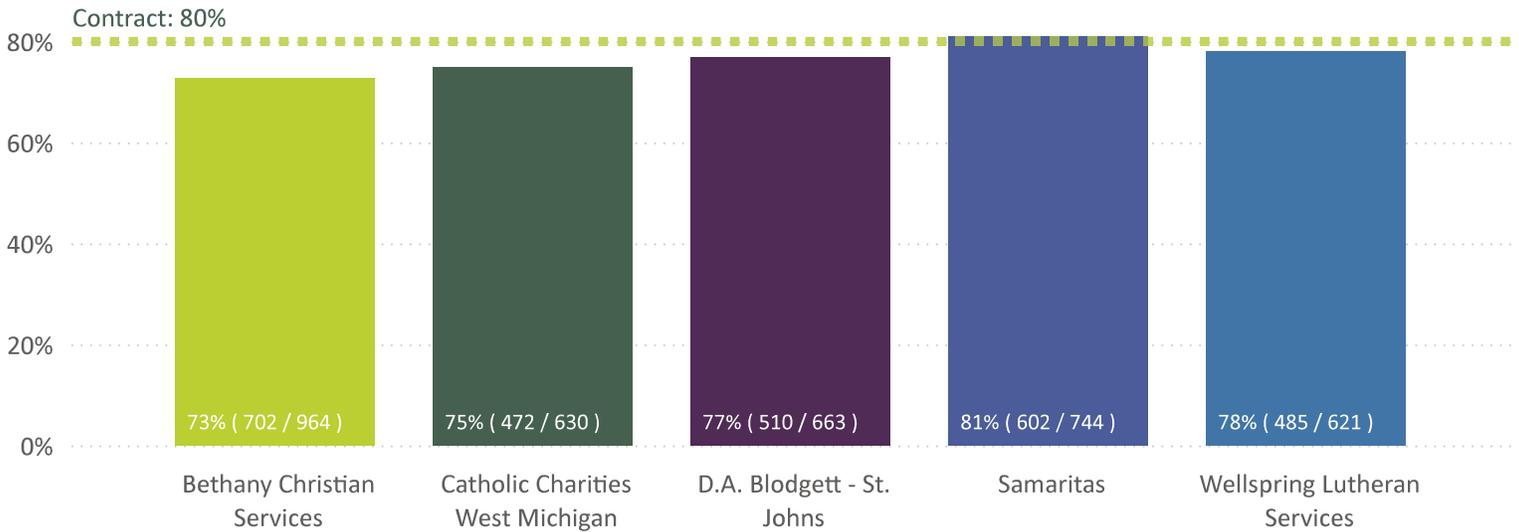


Agency Performance Outcomes

In this section, performance outcomes for FY2024 are presented with relevant benchmarks. For measures tied to contractual obligations, the **Contract Benchmark** is used for comparison. Outcomes not specified in the contract are tracked by the WMPC network using the **MISEP** benchmark.

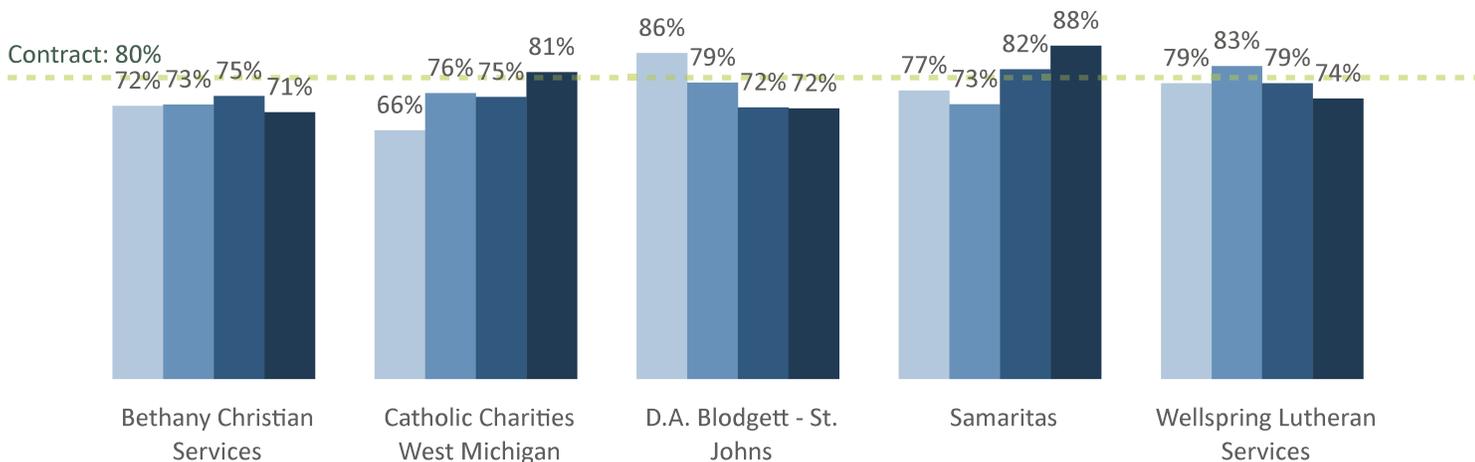
Worker Parent Contacts

WMPC performance of 78% did not meet Contract benchmark of 80%. However, Samaritas exceeded the contract benchmark of 80%.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

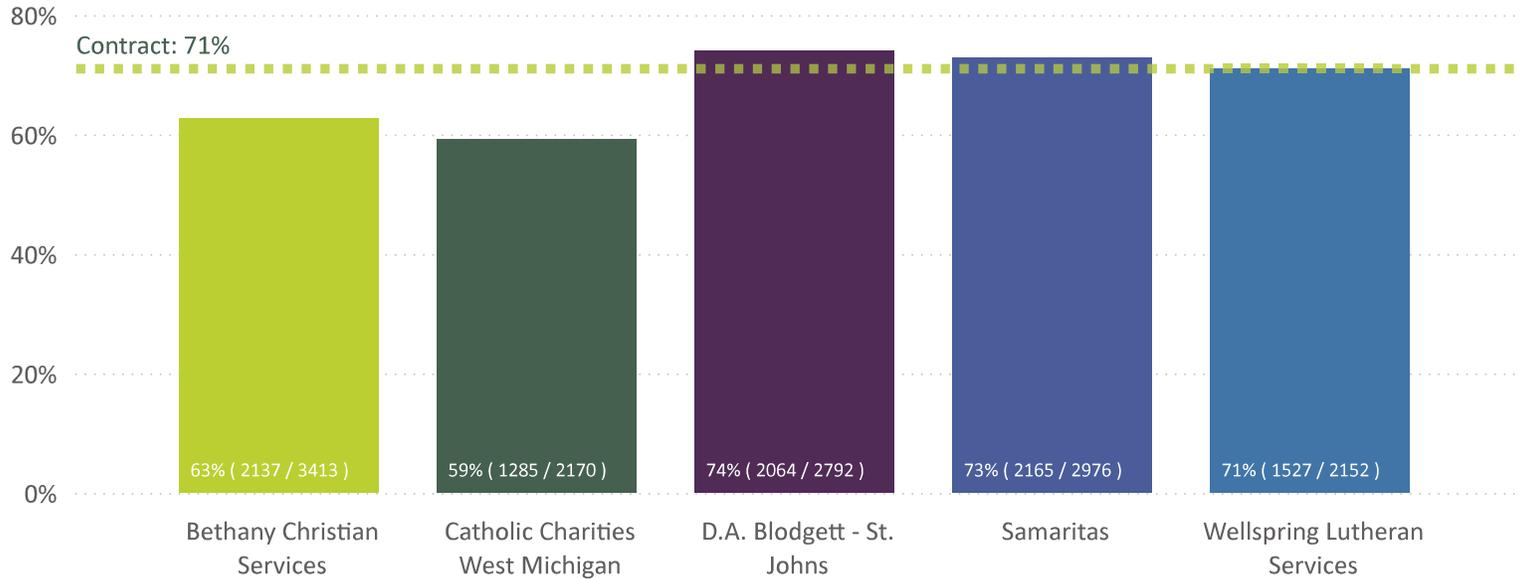
FY2024

WMPC Annual Performance Report



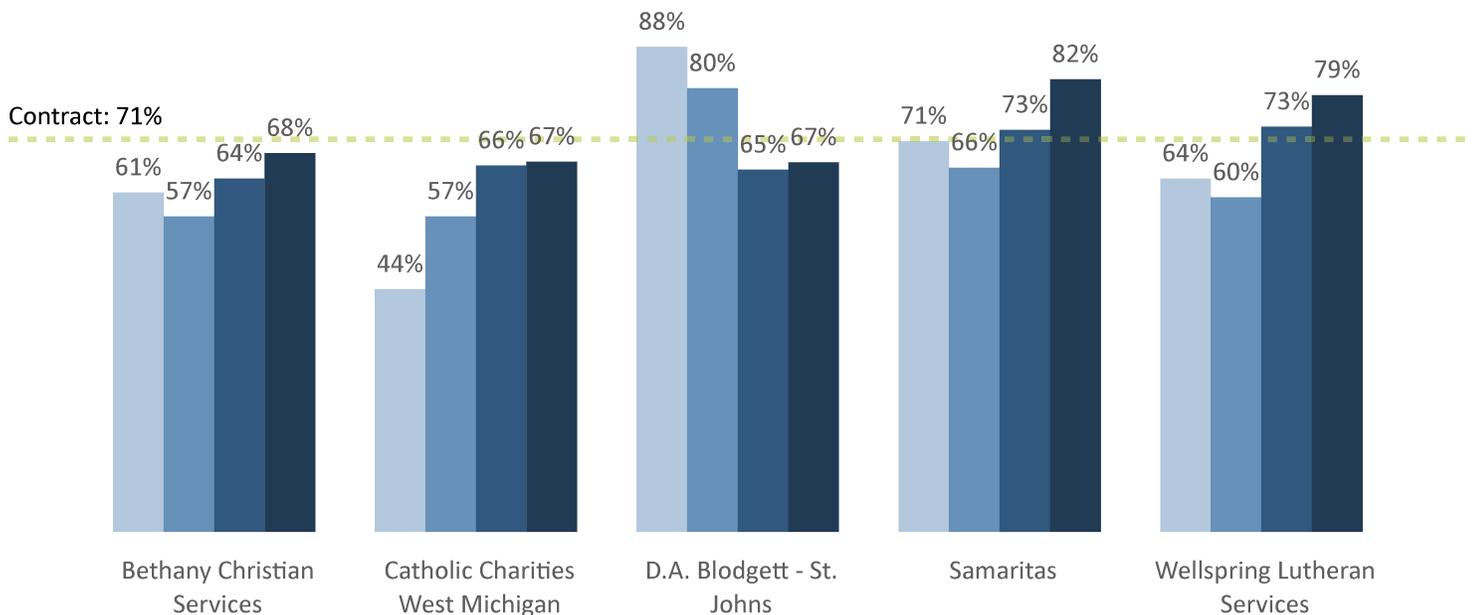
Parent Child Contacts

WMPC performance of 69% did not meet the Contract benchmark of 71%. D.A. Blodgett -St. Johns, Samaritas and Wellspring Lutheran Services met or exceeded the contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

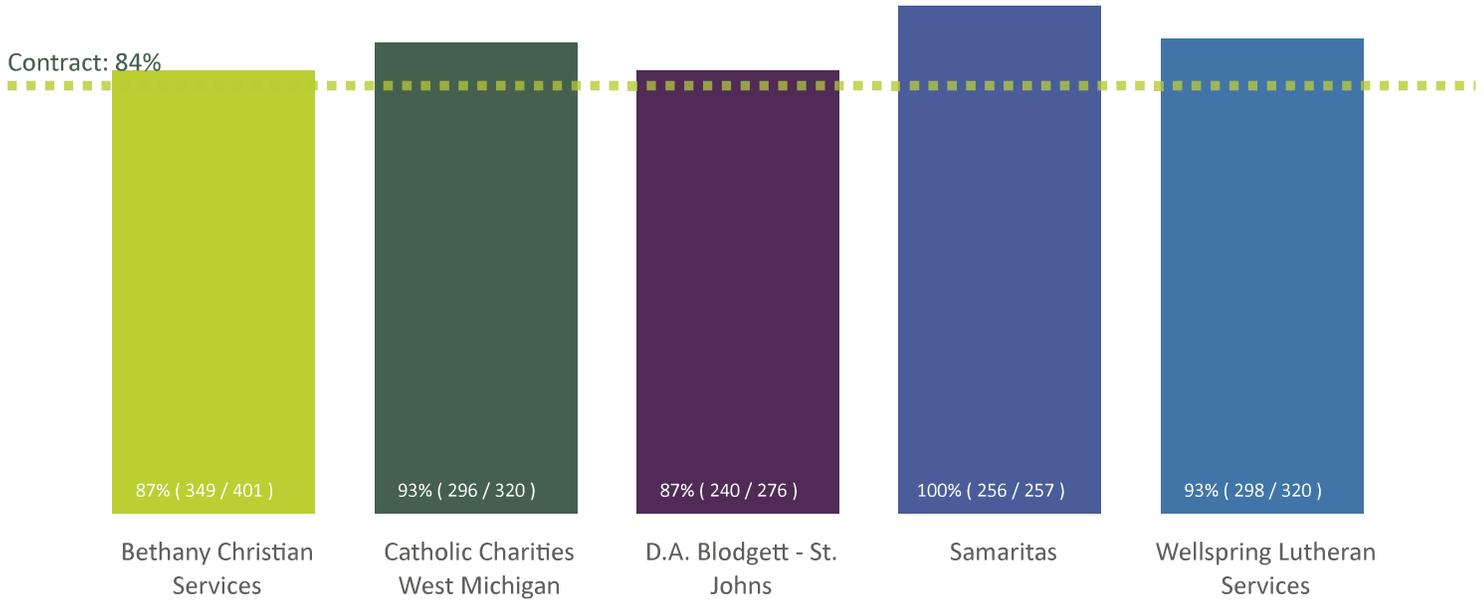
FY2024

WMPC Annual Performance Report



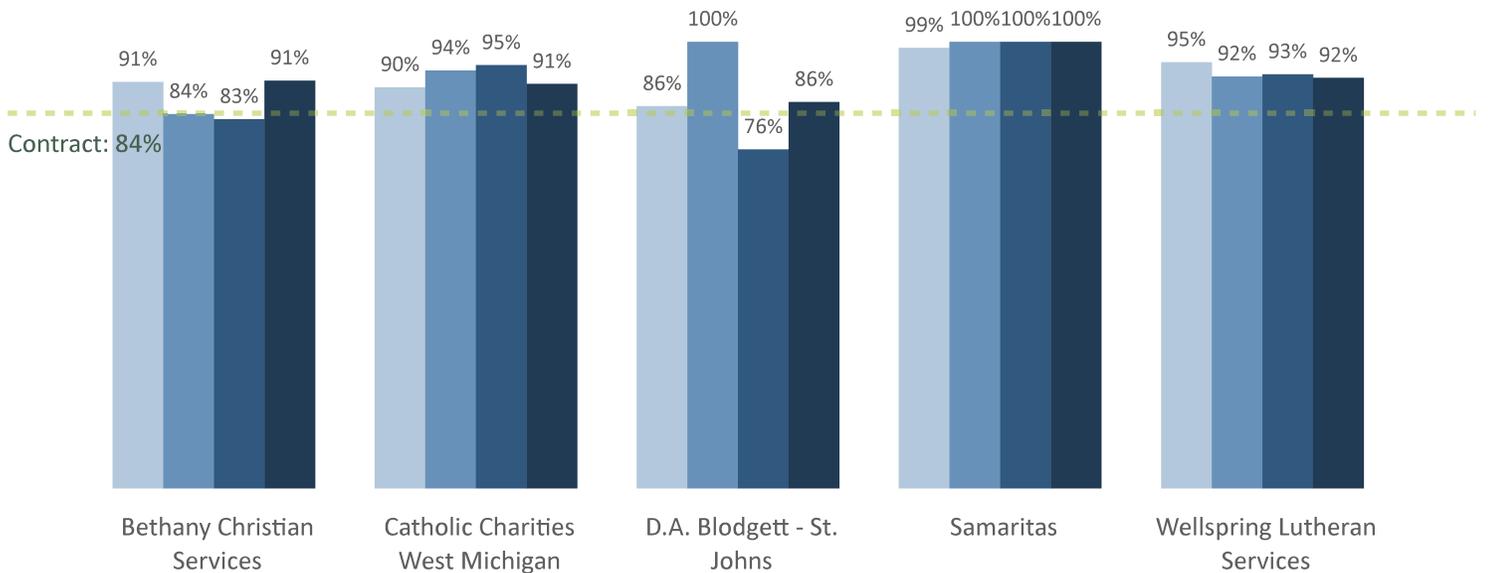
Child-Sibling

WMPC performance of 91% on this measure exceeded the contract benchmark of 84%. All agencies exceeded contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

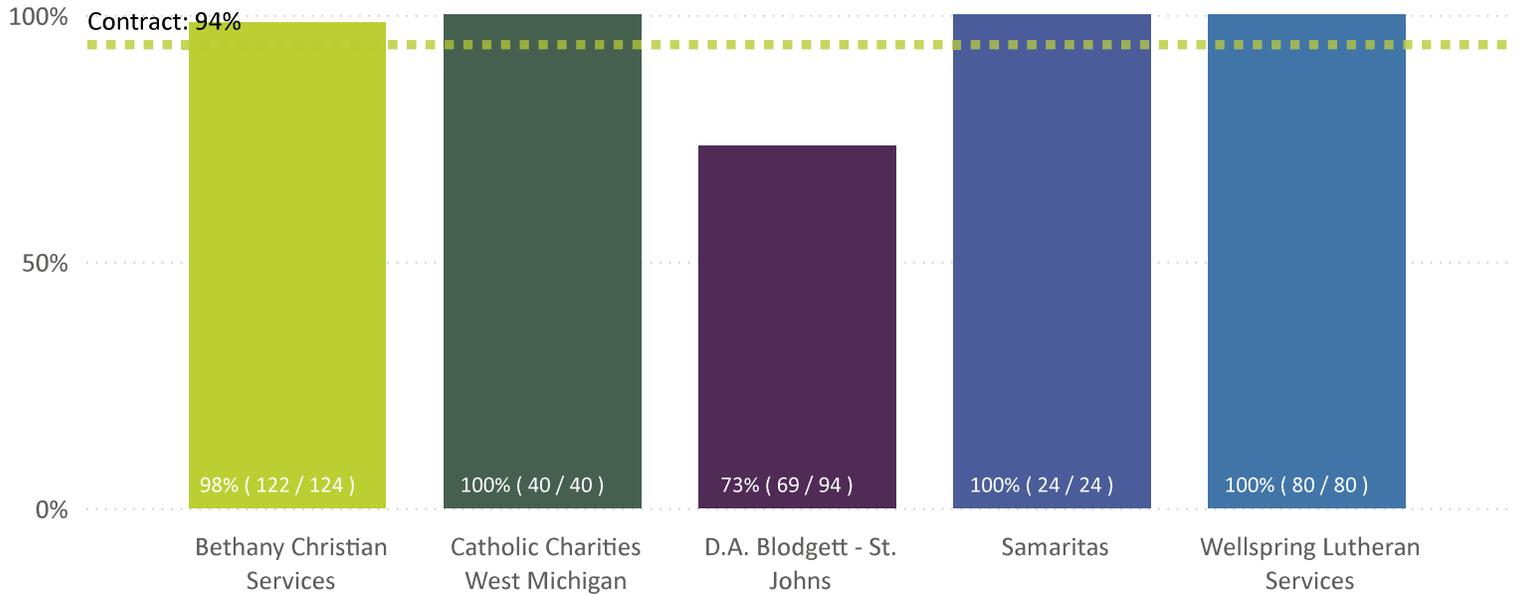
FY2024

WMPC Annual Performance Report



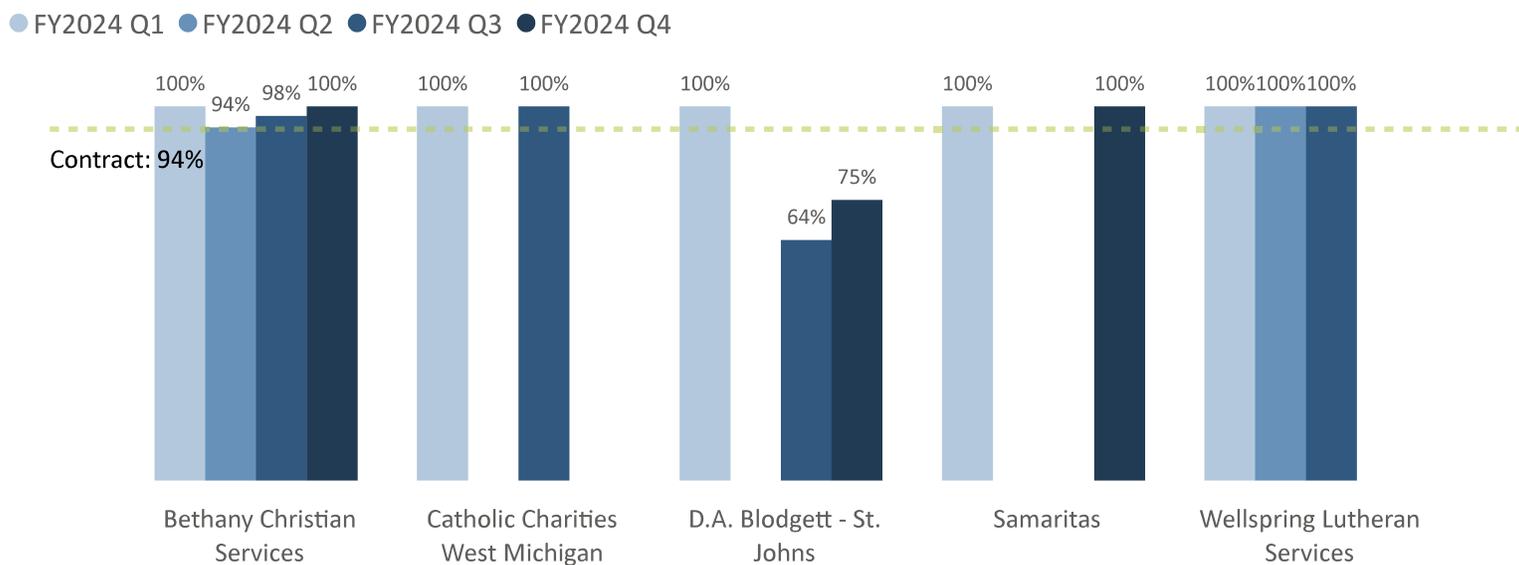
Return Home Children Contacts

WMPC performance of 90% did not meet the contract requirement of 94% for contacts made with children who have returned home. However, four agencies exceeded contract requirements.



Agency Quarterly Performance

Note: Only Bethany Christian Services had return home contacts for all the four quarters.



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

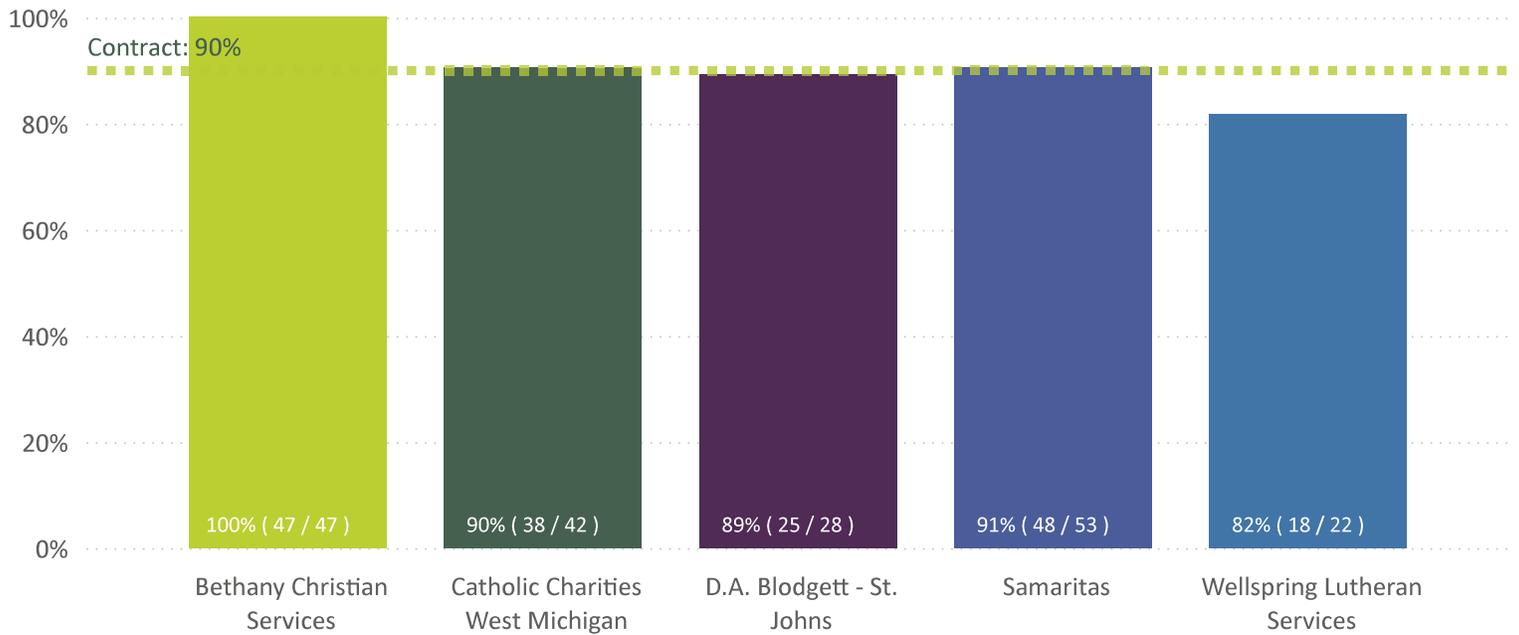
FY2024

WMPC Annual Performance Report



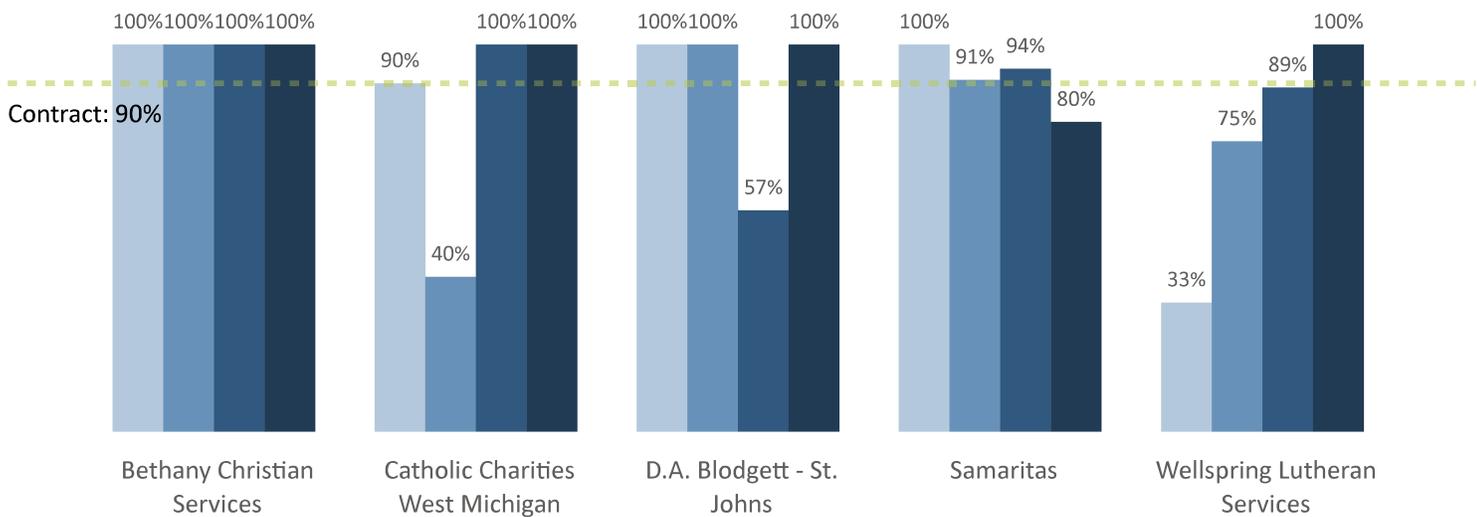
Initial Service Plans

WMPC network performance of 91% exceeded the contract benchmark of 90%. Three agencies met or exceeded the contract benchmark and include, Bethany Christian Services, Catholic Charities West Michigan, and Samaritas.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

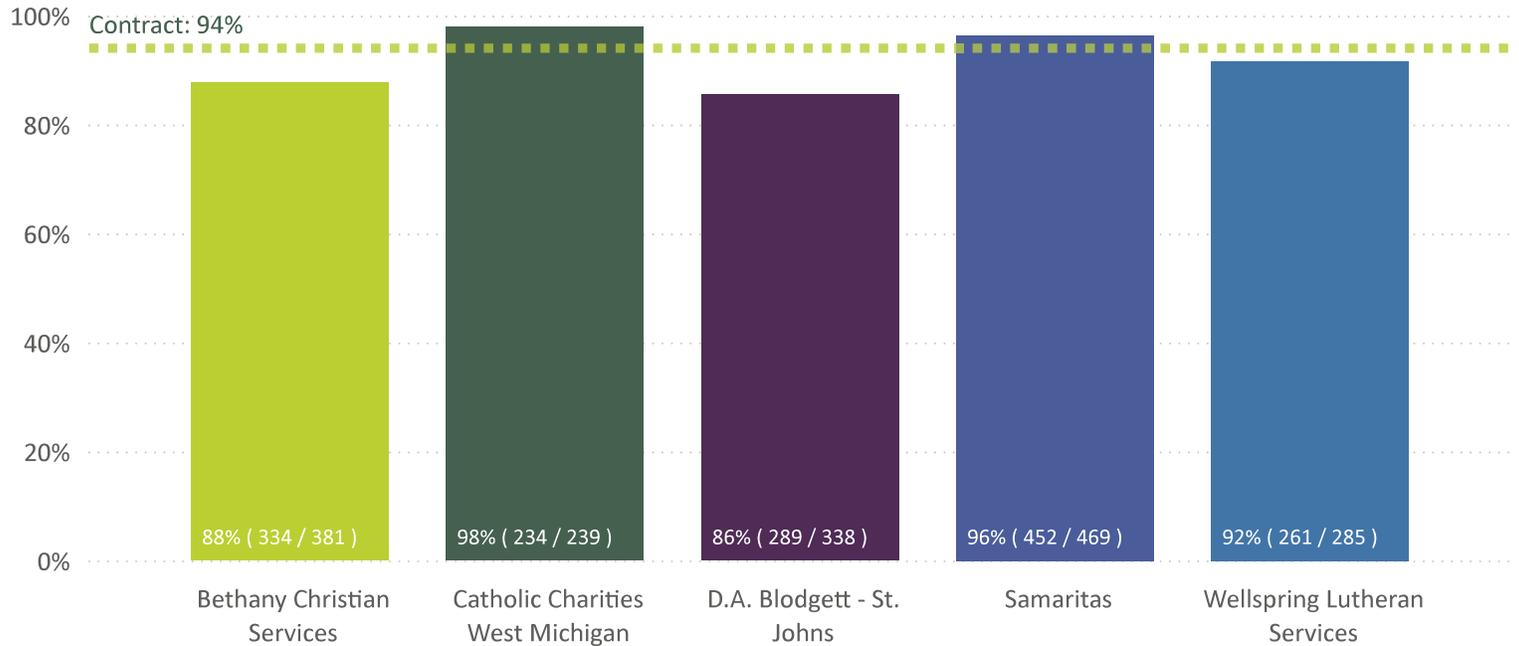
FY2024

WMPC Annual Performance Report



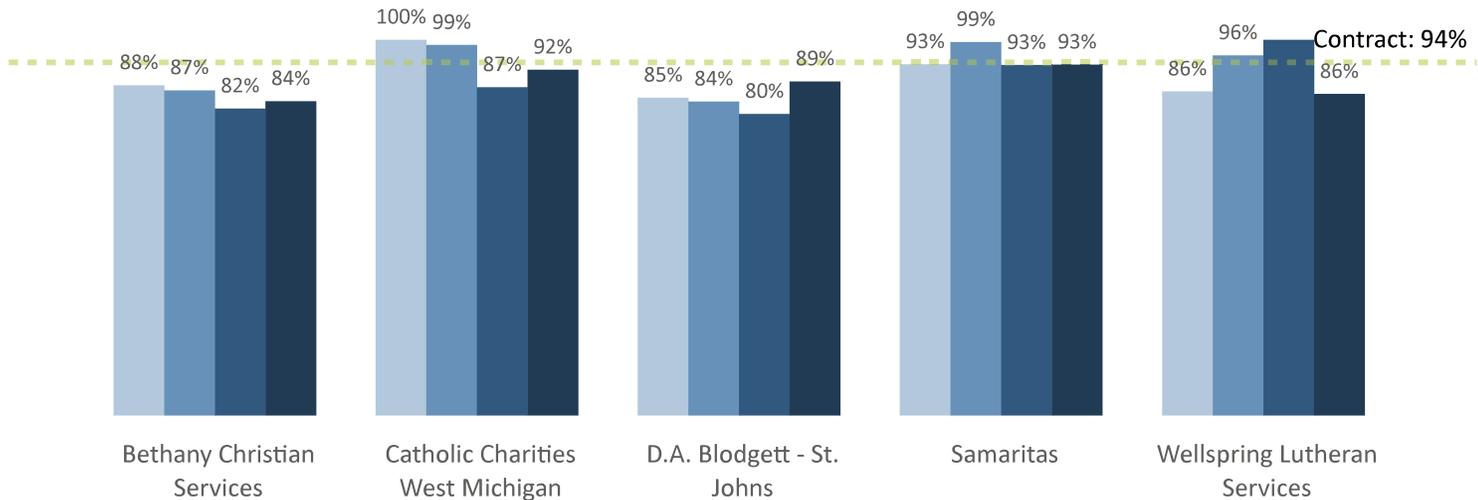
Service Plan Approvals

WMPC network performance of 90% did not meet the contract benchmark requirements for timely completion of service plan approvals. However, Catholic Charities West Michigan and Samaritas exceeded contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

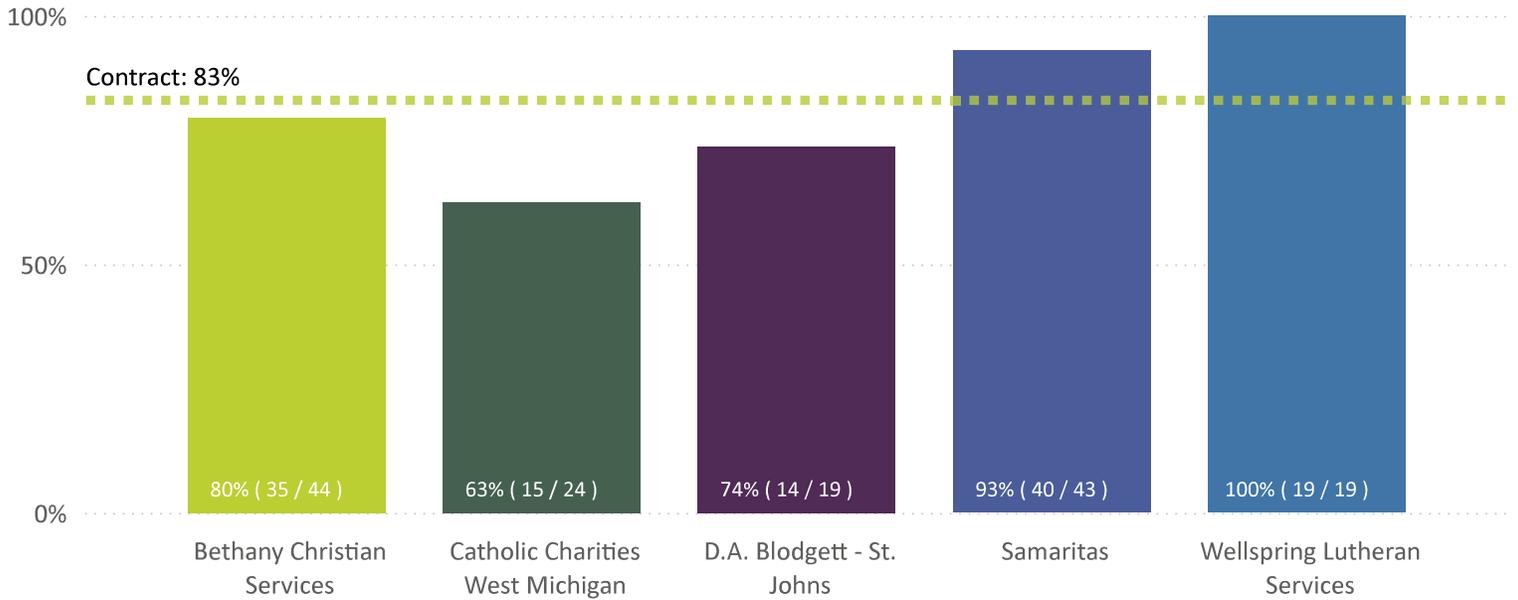
FY2024

WMPC Annual Performance Report



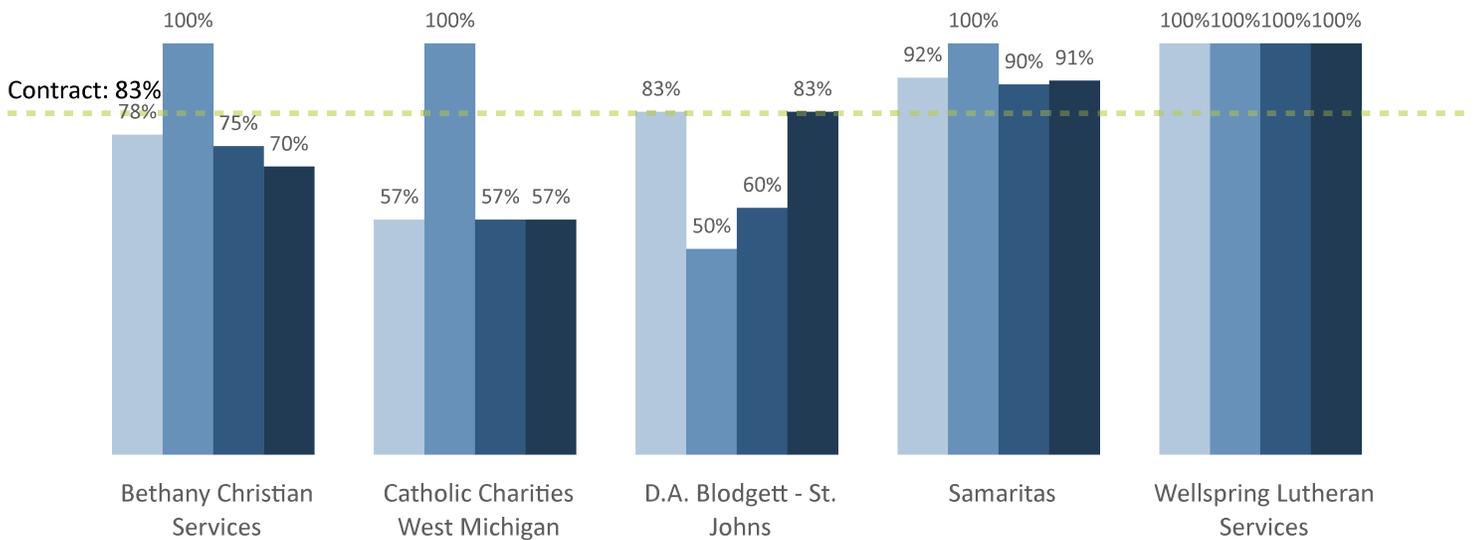
Initial Dental Exams

The WMPC Network performance of 80% did not meet the contract benchmarks of 83%. Samaritas and Wellspring Lutheran Services exceeded the contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

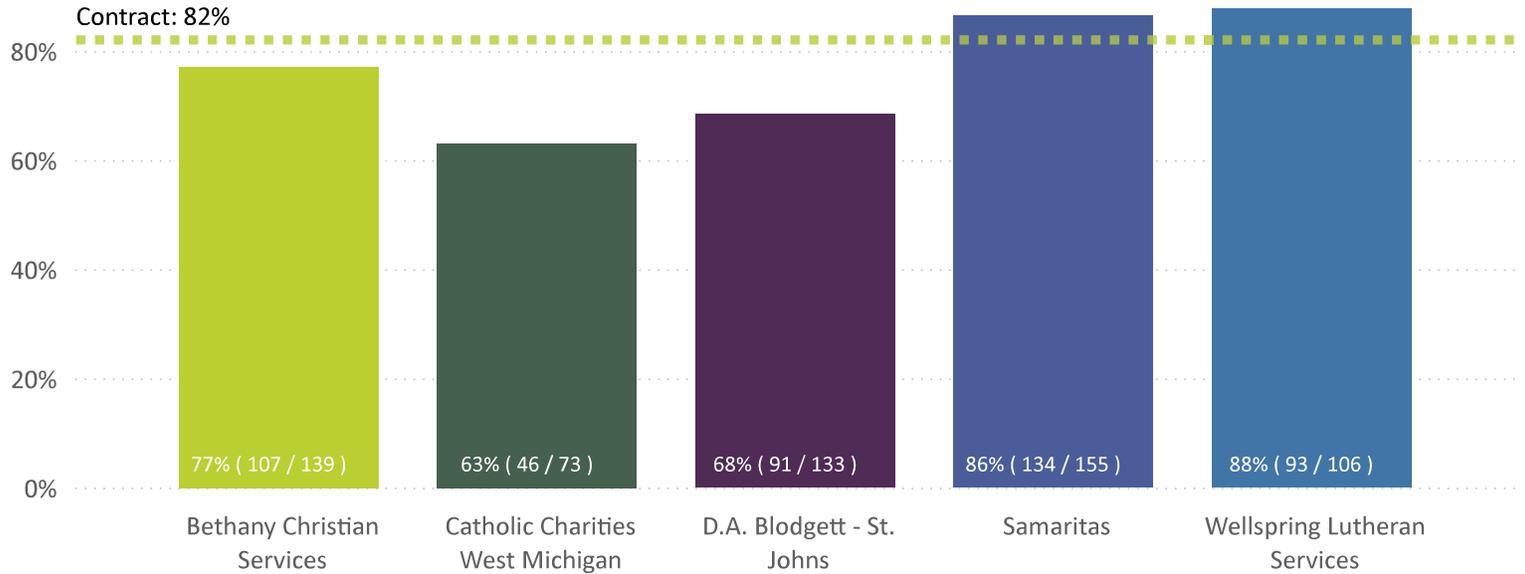
FY2024

WMPC Annual Performance Report



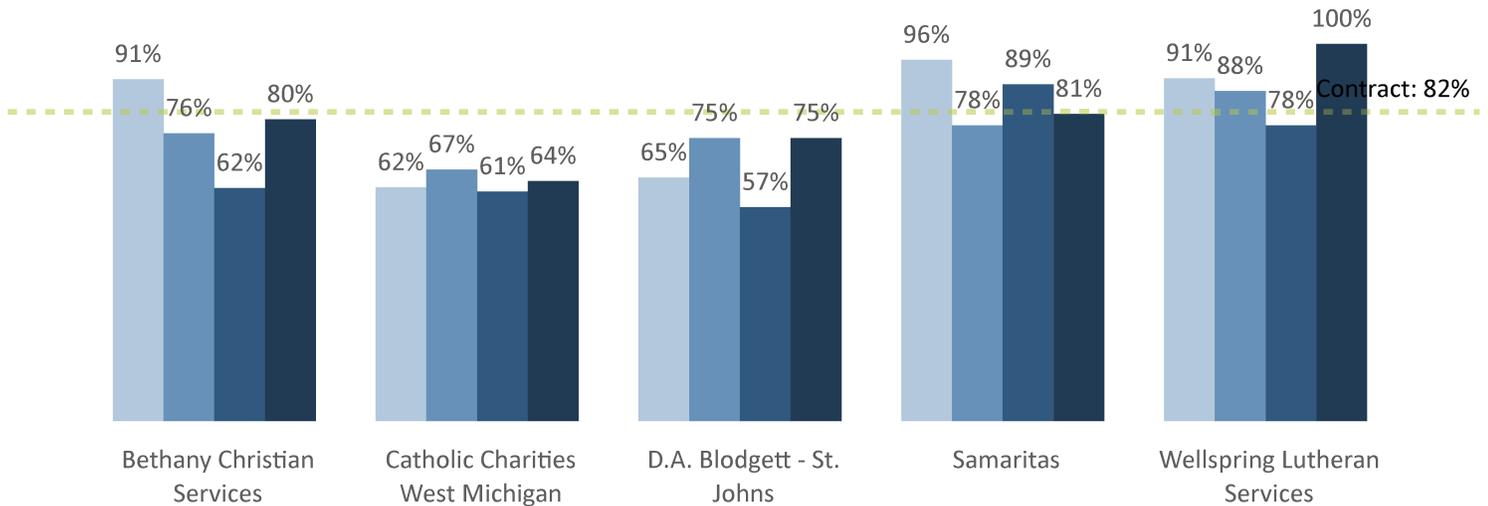
Periodic Dental Exams

The WMPC network performance of 78% did not meet Contract benchmark of 82%. Samaritas and Wellspring Lutheran Services exceeded the benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

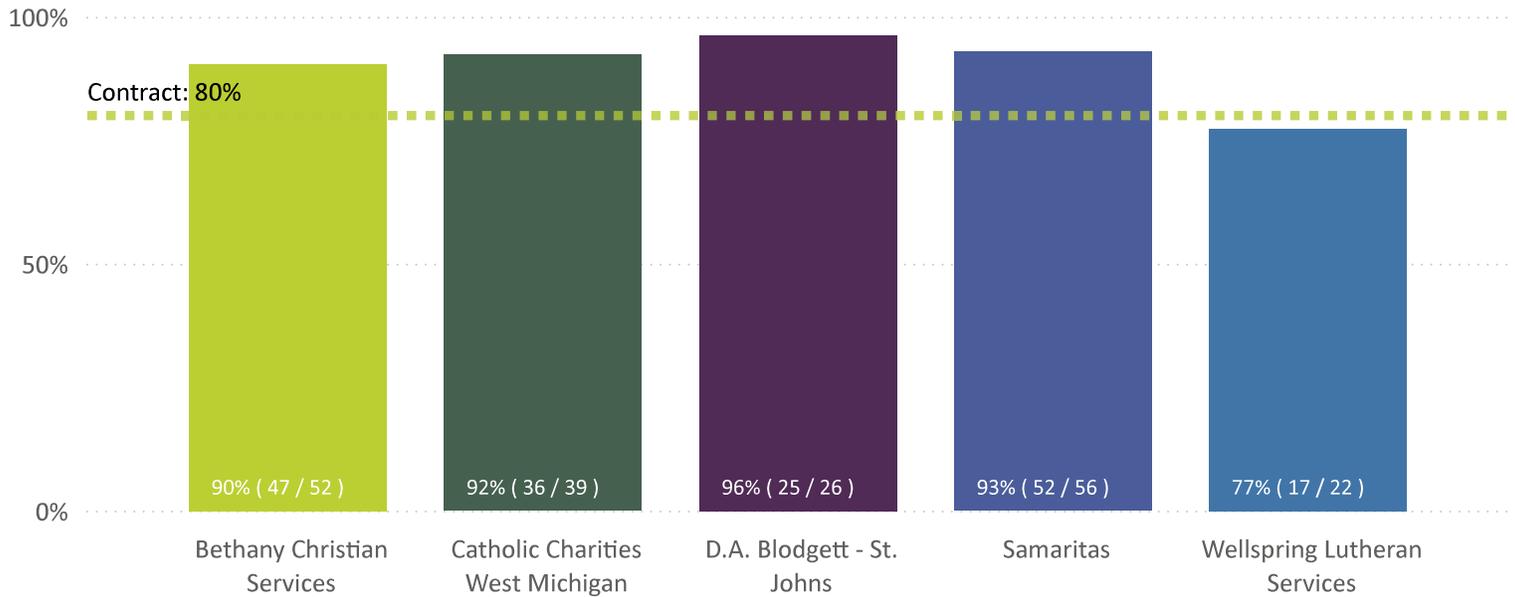
FY2024

WMPC Annual Performance Report



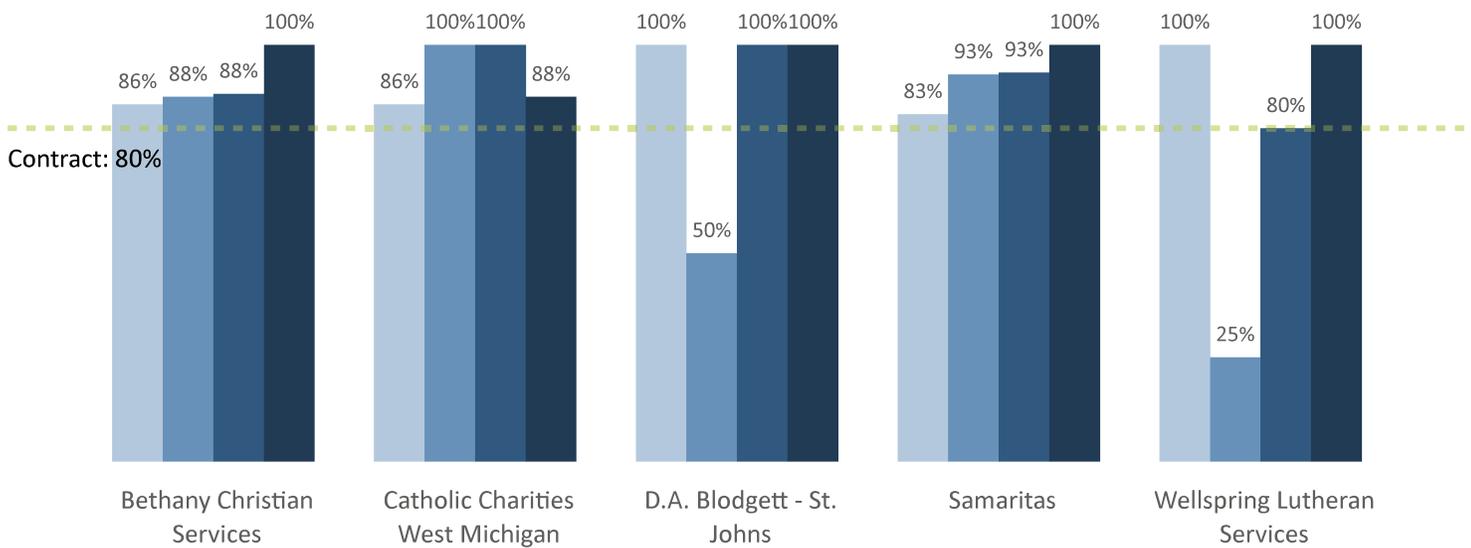
Initial Medical Exams

The WMPC network performance of 90% exceeded the contract requirement of 80%. Only Wellspring Lutheran Services did not meet the contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

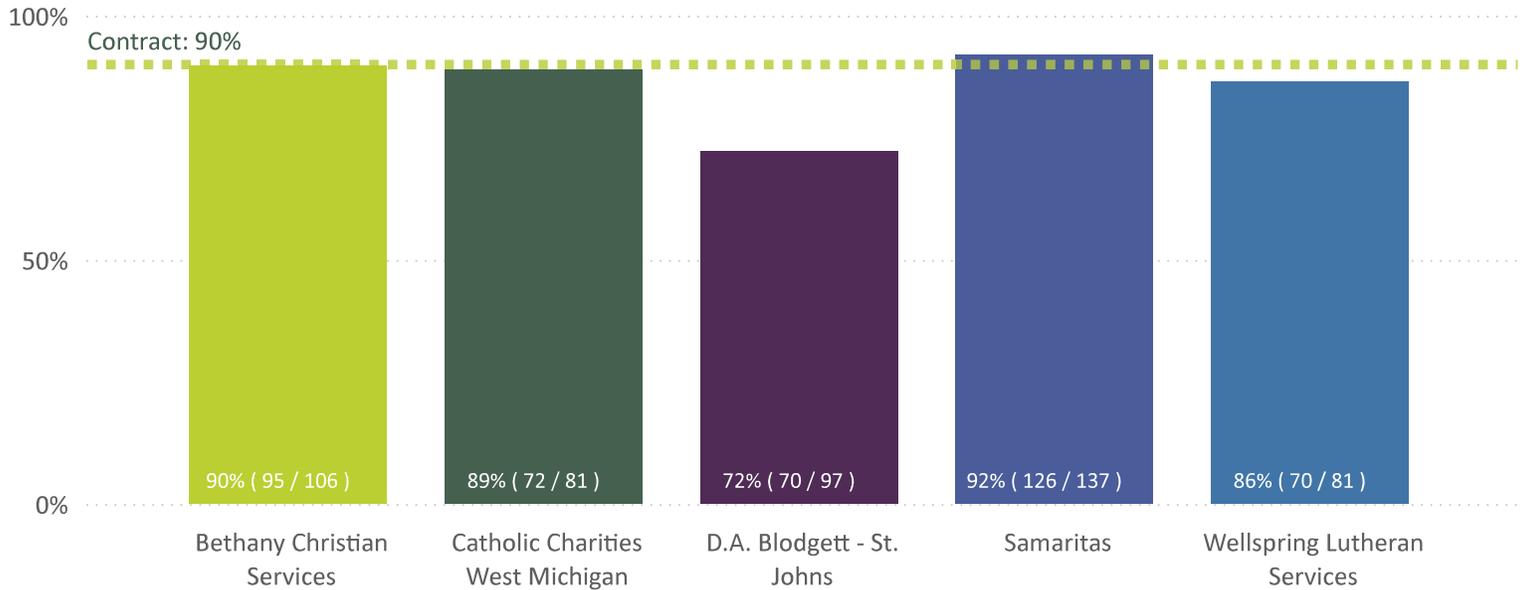
FY2024

WMPC Annual Performance Report



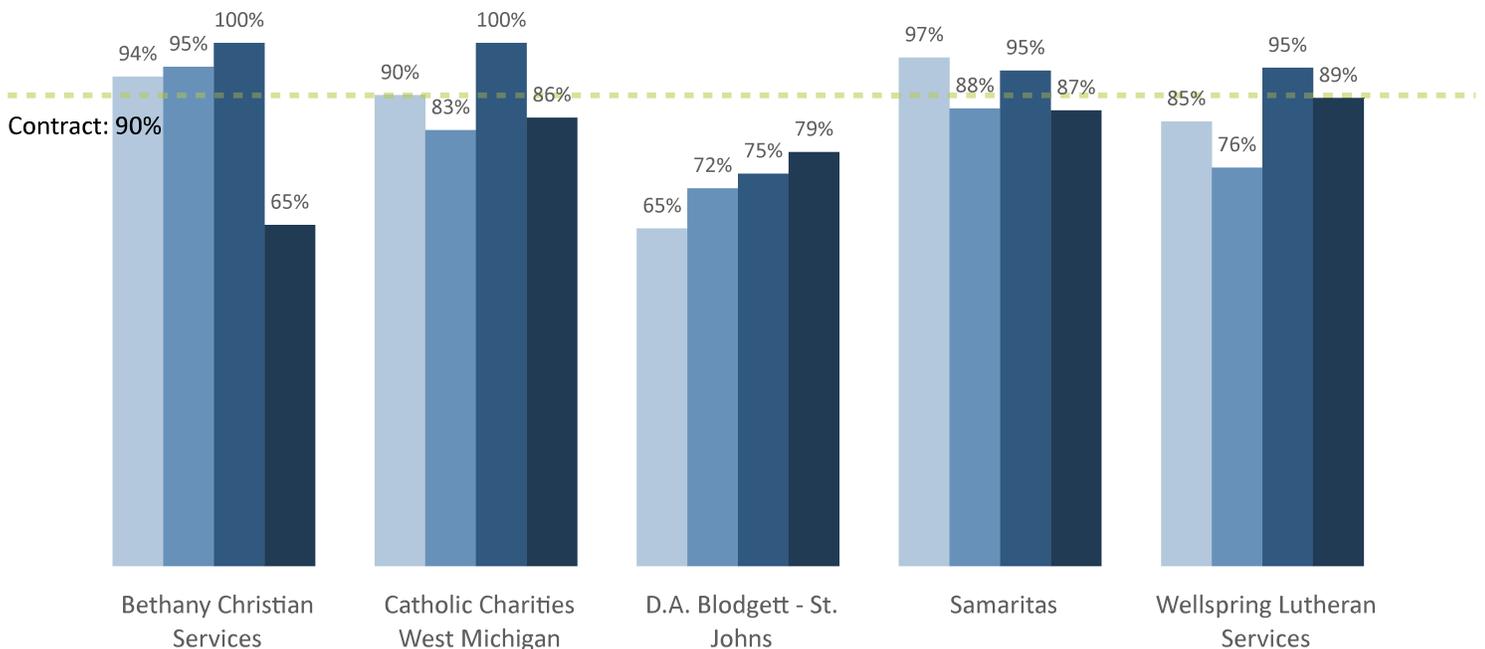
Periodic Medical Exams

The network performance of 86% did not meet the contract requirement of 90%. D.A. Blodgett St. Johns, Catholic Charities West Michigan and Wellspring Lutheran Services did not meet the contract benchmark.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

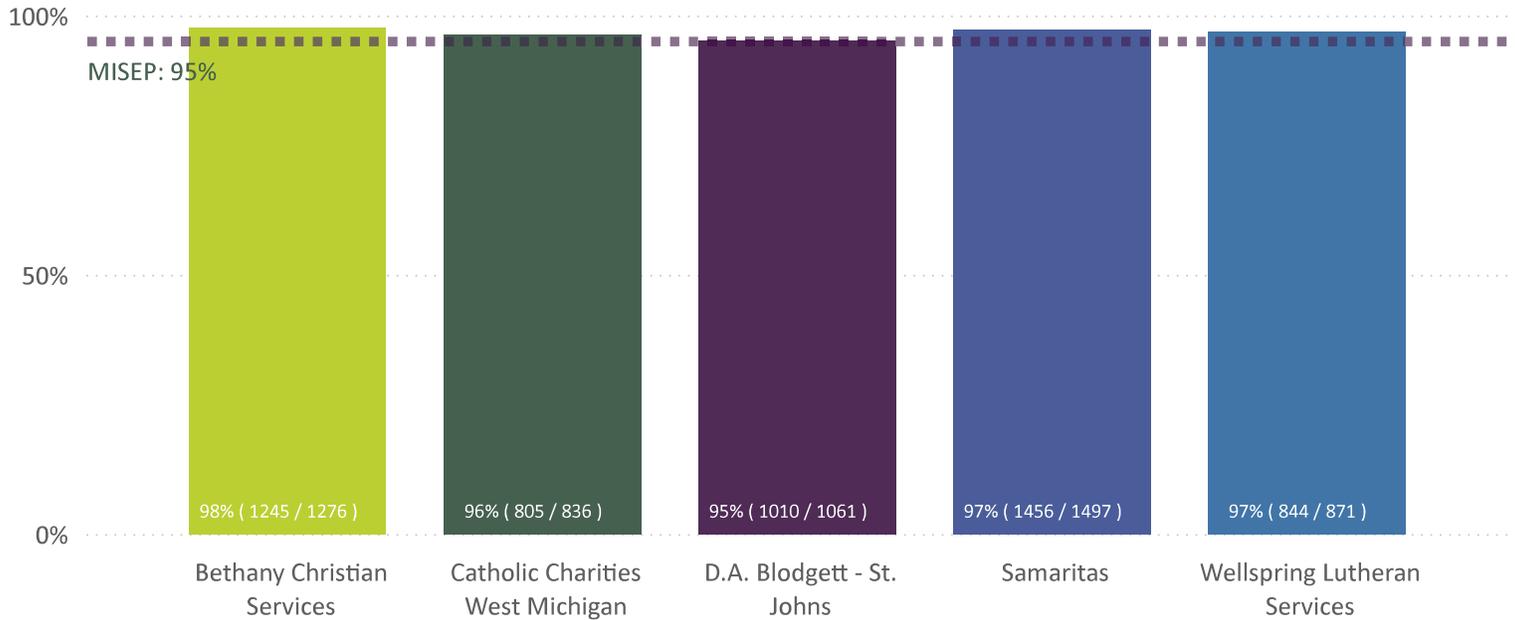
FY2024

WMPC Annual Performance Report



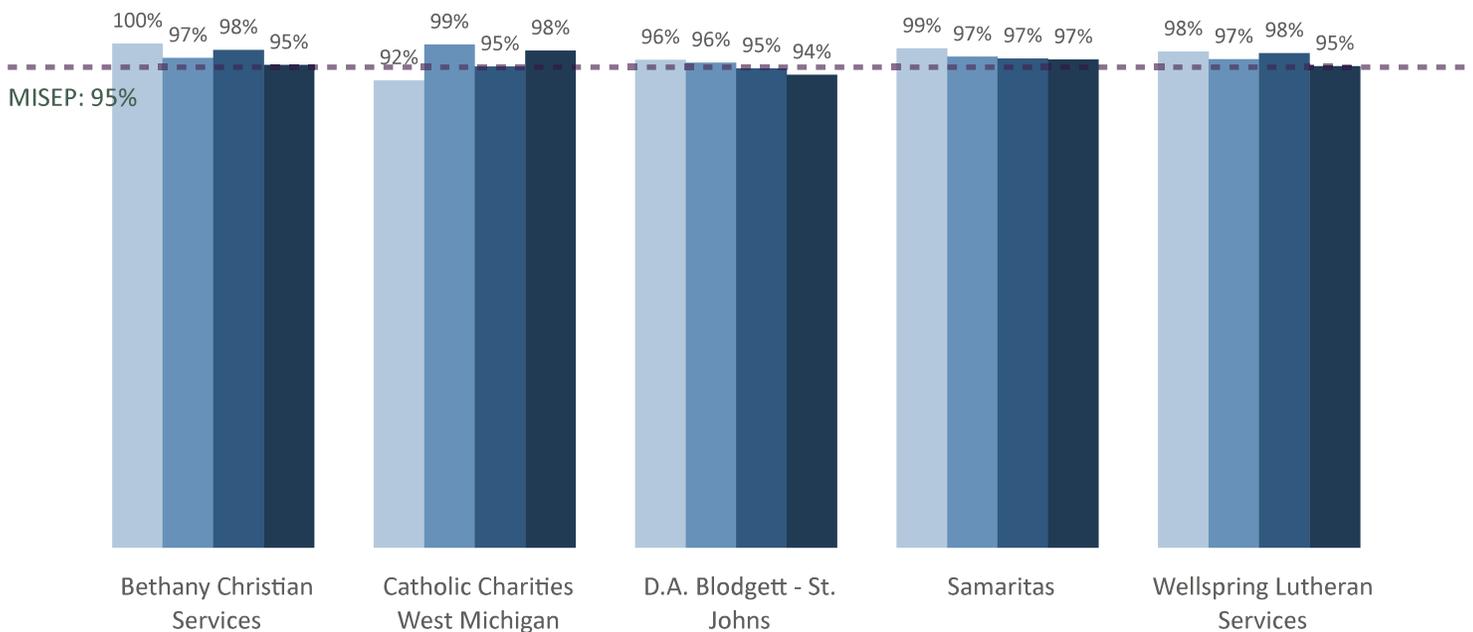
Worker Child Contacts

Overall, all agencies performed well on this measure.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



FY2024

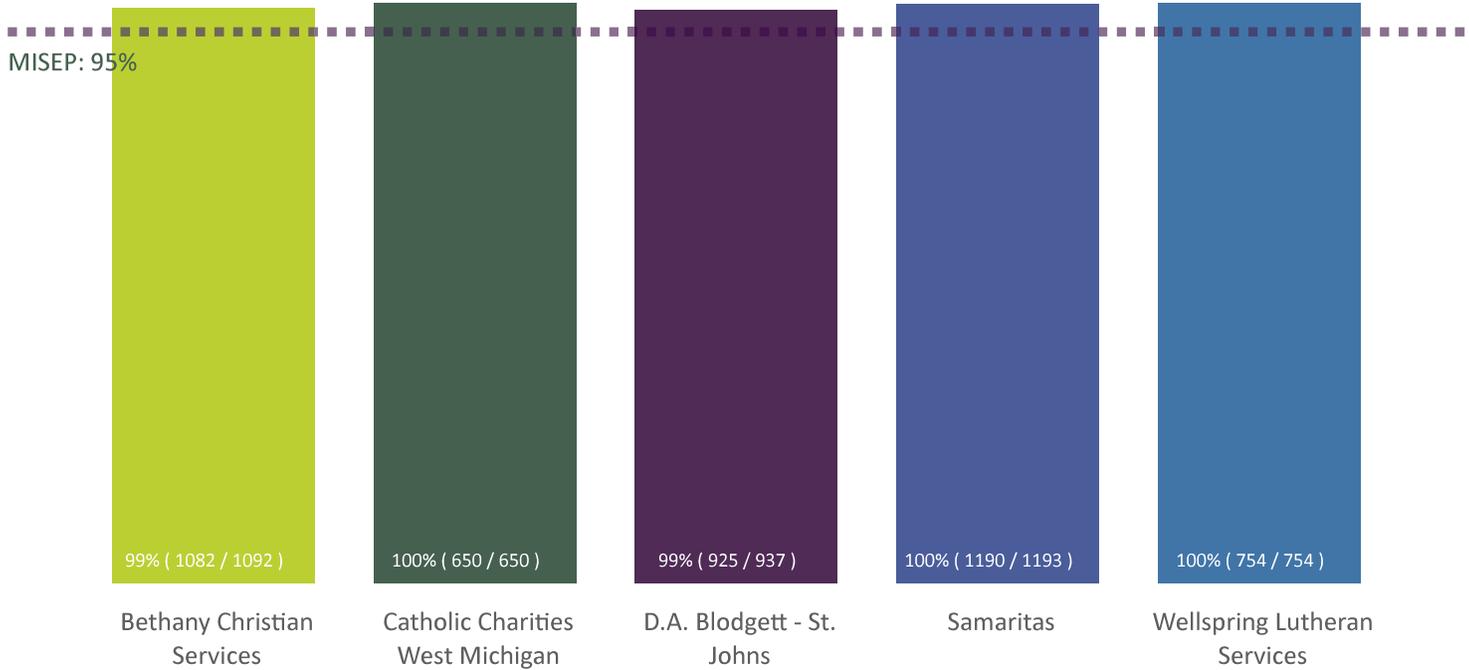
Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

WMPC Annual Performance Report



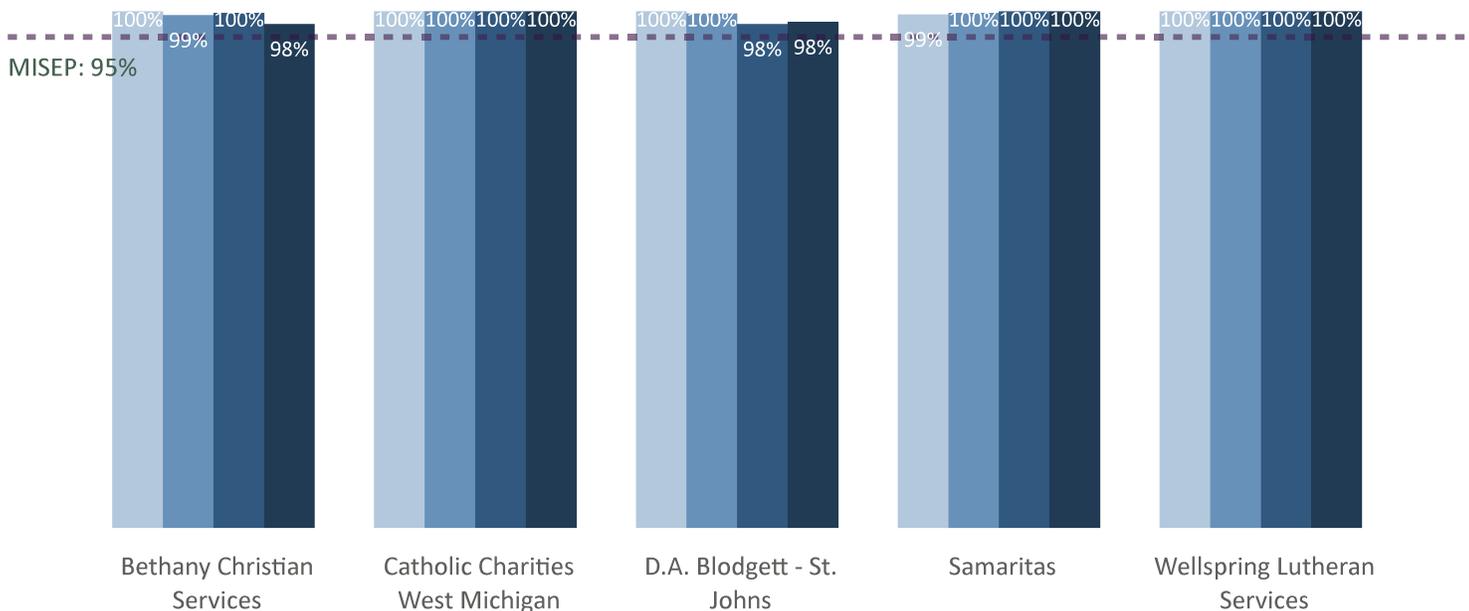
Worker Supervisor Contacts

Overall, all agencies performed well on Worker Supervisor Contacts.



Agency Quarterly Performance

● FY2024 Q1 ● FY2024 Q2 ● FY2024 Q3 ● FY2024 Q4



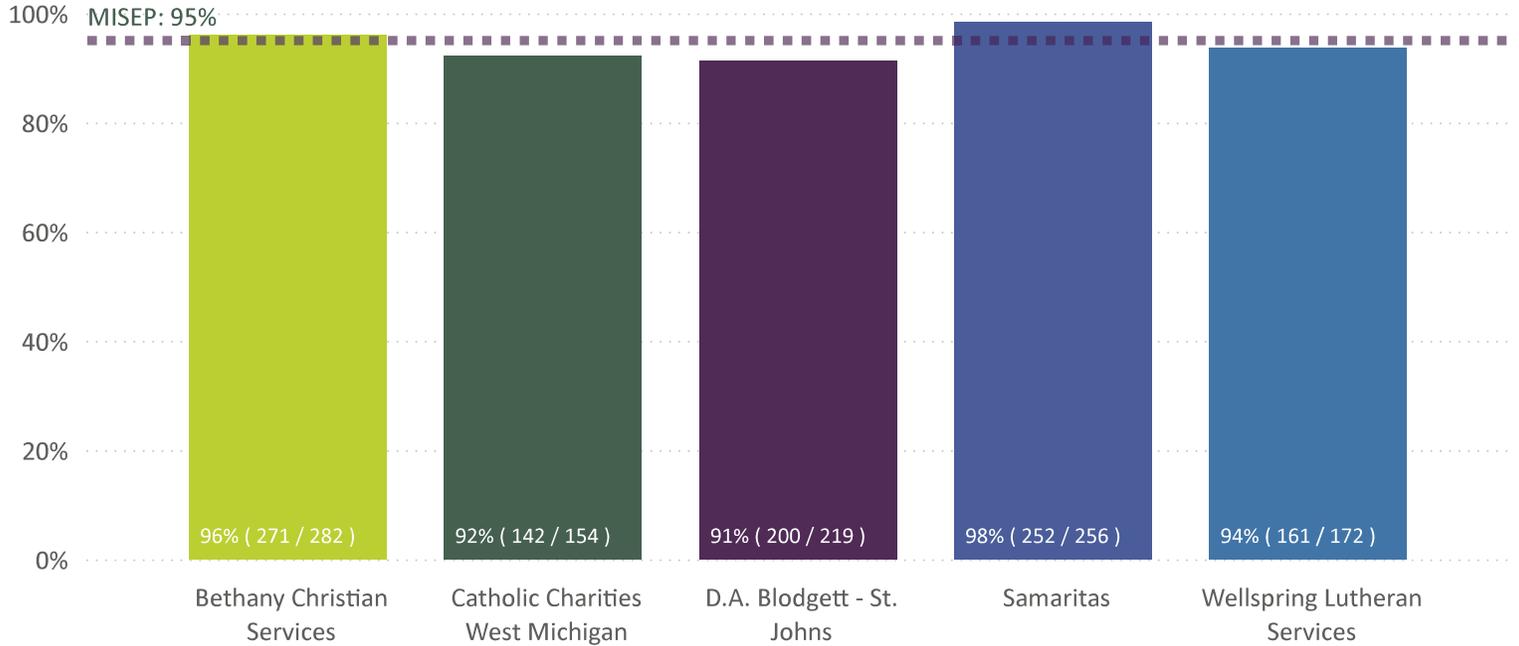
Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

FY2024

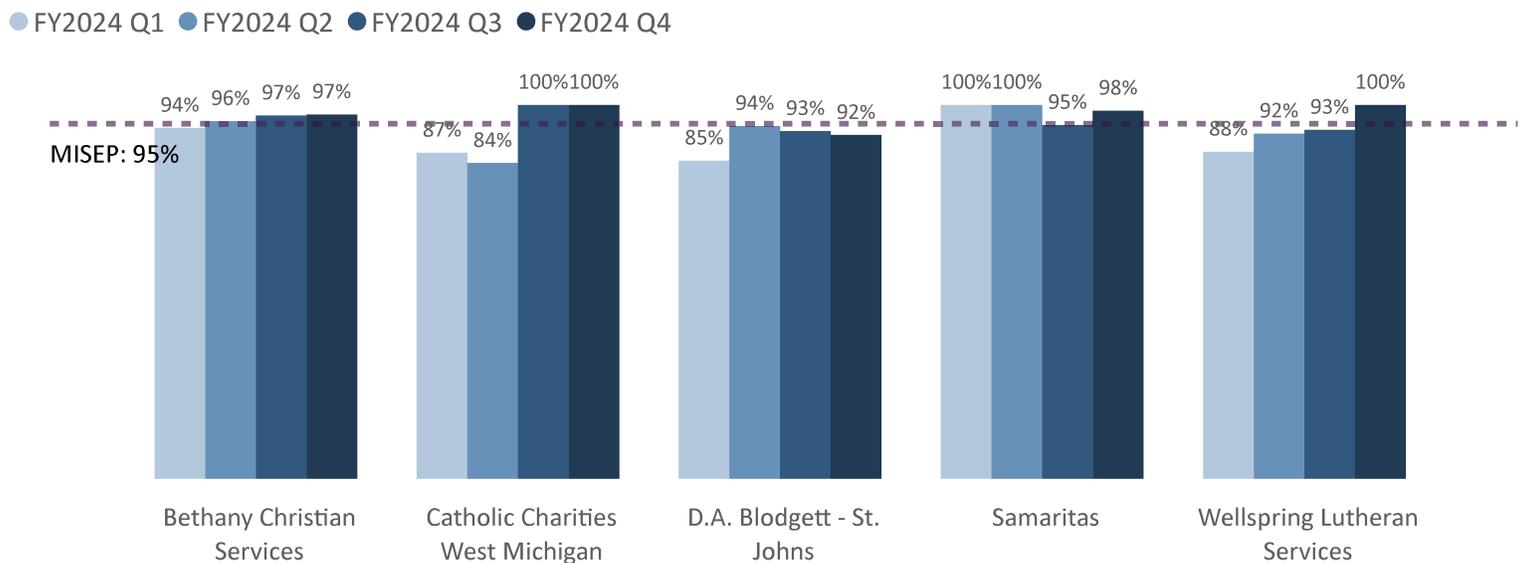
WMPC Annual Performance Report



Updated Service Plans



Agency Quarterly Performance



Source: MiSACWIS Infoview KC-2604 CFC Medical and Dental Exam Timeliness by Agency, Accessed 10/2024; State Performance: CSA Monthly Management Report, October 2024, Prior 3 Months

FY2024